



Children's Service Society of Utah

Kinship Care • Adoption • Caregiver Support

**2020
ANNUAL REPORT**

2019 CSS
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Supporting Families Through Changing Times

If there is something constant in our lives, it's change. We've all heard this phrase as we encounter changes at work, home, and in everyday situations. It's well known we thrive on routines. Babies and young children especially thrive when their lives are consistent. Being able to predict when bedtime is approaching, when a meal will be set at the table, or when it is time for a nap helps children feel secure, loved, and most of all, gives them a sense of control. Grownups are not that different. We count on having our morning coffee or tea, our rituals at home after a long day at work, or other traditions that keep us feeling safe and free of anxiety.



Accepting change took on a very different meaning in 2020. Many of the tasks we adapted to not only changed the way we do things daily, but altered the way we look at some things for the rest of our lives. One of the biggest changes was how we relate to others. Social distancing presented many challenges to those who serve our community hands-on. Connecting with someone in need of help through a screen used to seem cold and removed. Now we do it out of the care in our heart to keep everyone safe. Smiling behind a mask does not look the same, but again, we wear masks to care for those around us. The office space is empty, and we pushed our families to work, learn, study, and more from the center of their homes. Yet, we expect everyone, including our children, to continuously perform.

I think we are succeeding. I think we did very well at adapting and learning. We did well at serving and finding ways to connect. The one thing that has stayed constant is the call to support our community where it is needed most. CSS continues to serve families and children that need support. Our funders, friends, and supporters have remained constant in our lives. To know you were there for CSS in supporting Utah's families was a reminder that the way to get through this pandemic, is together.

My heart is full. I have learned so much over the last year. Like many of you, I am grateful. The most important things remain constant. The rest can change. Our future might look different, but our labor of love and service to others endures.

I thank our staff for their resiliency and dedication. I thank you for your generosity.

Sincerely,



Encarni Gallardo
Executive Director

“The one thing that has stayed constant is the call to support our community where it is needed most. CSS continues to serve families and children that need support.” Our mission doesn't stop when times are difficult. We learn to adapt and carry on.



MISSION

To empower families, caregivers, and professionals through services supporting the safety and well-being of children.

Our services are designed to support family preservation through four main programs: Adoption, Care About Childcare, GRANDfamilies, and Home Visitation.

Adoption

Expectant Parent Inquiries: 21
Connection Inquiries (Past Adoptees): 48
Number of Home Studies Completed: 36
Post Placement Visits: 26
200+ hours of outreach and education

GRANDfamilies

New Families Served: 73
Assisted With Guardianship Process: 57
Total New Client Intakes: 198
Individuals Attended Support Groups: 25
Attended a Friend to Friend Event: 623

Care About Childcare

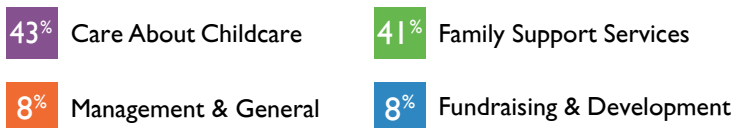
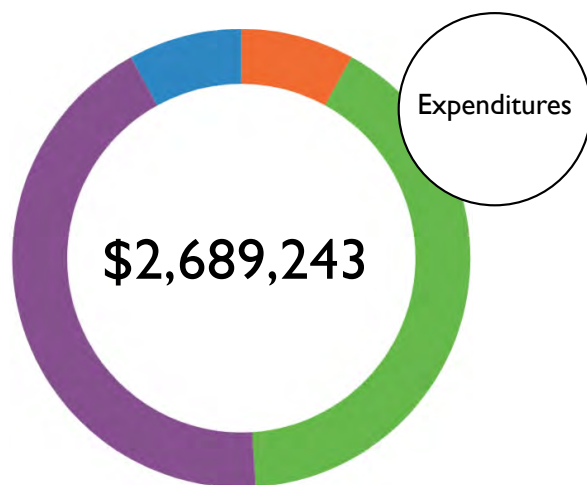
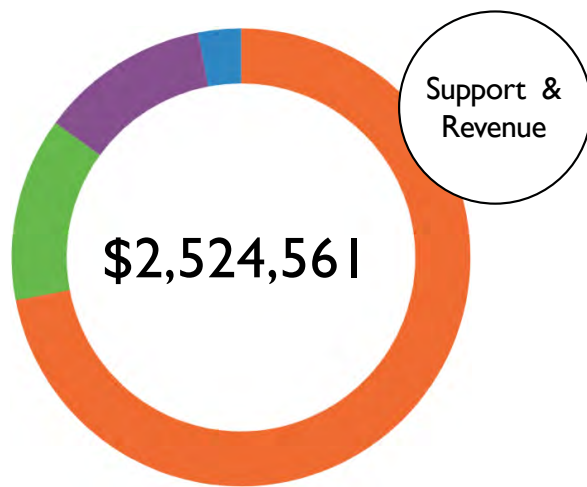
Number of Childcare Referrals Given: 252
Times Technical Assistance Provided: 640
Program Whole Record Updates: 659
Fingerprints Completed: 168
4,744 masks delivered to 171 programs

Home Visitation

Total Number of Visits: 623
Number of Adults Served: 45
Number of Children Served: 63
New Families Enrolled Into Program: 22
Total Families Served: 41

FINANCIALS

Fiscal year ending June 30, 2020



NET ASSETS

Beginning
of the year
\$1,350,899

End
of the year
\$1,186,217

NET CHANGE
- \$164,682

Our complete 2020 donor list
and financials can be found on
our website at cssutah.org

Thank You! Our hearts are full from the generosity of our community!
Connect with us on-line, in person, or by phone to learn more about #CSSUtah.