

Care About Childcare

Care About Childcare is an online system designed in partnership with the Office of Child Care, Child Care Licensing and Child Care Referral Agencies, that provides links to child care and child development resources for parents, grandparents, caregivers and providers. With www.careaboutchildcare.utah.gov, parents will be able to find your facility and evaluate it based on your strengths and their needs.

1. What type of child care provider are you?

- Family Licensed
- Family Licensed - First Year
- Residential Certificate

Quality Improvement Department

The Quality Improvement Department is in place to assist individuals interested in becoming Family Child Care providers. The consultants are available to help child care providers with the challenges they may face both before and after they receive their license. Consultants offer support for the more experienced family child care providers through the Resource Lending Library, Star Night, on-site consultation, and classes.

2. Have you contacted the Quality Improvement Department for assistance or consultation services?

Yes

No

Quality Improvement Department

3. How helpful were the services you received?

- Very helpful
- Somewhat helpful
- Little help
- No help

Provider Resources

The Care About Childcare resources offer a variety of options to help providers become established in the child care profession: The Lending Library and STAR Night.

The Lending Library was developed to bring providers, resources and ideas together to build quality child care experiences.

4. Are you a member of the Resource Lending Library?

Yes

No

Provider Resources

5. From the list of items available for check out, which have you used? (Please mark all that apply.)

- Theme boxes
- School age materials
- Resource books
- Training modules
- Infant/toddler materials
- Alphabet Alley
- Literacy bags
- Story stretchers
- Other (please specify)

Provider Resources

6. How helpful were the materials you checked out?

- Very helpful
- Somewhat helpful
- Little help
- No help

Provider Resources

Care About Childcare holds STAR Night on the 3rd Wednesday of the month. STAR stands for Support, Training, Assistance & Resources. The services are FREE. A one hour class on a featured topics is offered, and providers can receive a one hour certificate for credit towards training clock hours when attending the class.

7. Have you attended a Resource Night (STAR Night)?

Yes

No

Provider Resources

8. How helpful was the training or resources?

- Very helpful
- Somewhat helpful
- Little help
- No help

Referral Department

Care About Childcare at Children's Service Society maintains a database of regulated child care providers throughout Salt Lake and Tooele Counties. Data is collected from child care providers regarding their programs, such as: location, hours of operation, ages accepted, vacancies, etc. and is shared with parents who contact Care About Childcare looking for child care arrangements.

9. Have you visited the Care About Childcare website at www.careaboutchildcare.utah.gov **to access information about your program?**

Yes

No

Referral Department

10. When using the website what information are you looking for? (Please mark all that apply)

- Marketing page
- Facility updates
- Application status
- Referral information
- Other (please specify)

Referral Department

11. Have you updated your program's information through the Care About Childcare website?

Yes

No

Referral Department

12. How do you usually update your program information? (rates, vacancies, etc.)

- Email with update link
- Yourself through the Care About Childcare website
- Phone in updates

Referral Department

13. Please rate the use of updating your program (rates,vacancy, ect) information.

- Very easy
- Easy
- Difficult
- Very difficult

Kids in Care Program

The Kids in Care program reimburses regulated child care providers when they care for the children of eligible parents while the parent engages in formal job search activities.

14. Have you participated in the Kids in Care program?

Yes

No

Kids in Care Program

15. How did you hear about the Kids in Care Program? (check all that apply)

- Parent
- Care About Childcare
- Flyer or ad
- DWS
- Community
- Other (please specify)

Kids in Care Program

16. Would you be interested in having a Referral Specialist contact you with more information regarding the program?

Yes

No

Kids in Care Program

17. Please leave your name and contact information.

Care About Childcare Fingerprint Assistance

Care About Childcare offers fingerprint services utilizing the Next Generation FBI fingerprint system.

18. Have you used the fingerprint services at Care About Childcare?

Yes

No

Care About Childcare Finger Printing Assistance

19. How would you rate the professionalism of the Care About Childcare staff member during your fingerprint appointment?

- Excellent
- Good
- Fair
- Poor

Professional Development & Course Registration

Child care providers have three options to access the Care About Childcare professional development (training) schedule: Our quarterly provider newsletter, the Care About Childcare website and the Statewide Training Registry.

20. Have you accessed Care About Childcare at www.careaboutchildcare.utah.gov **to access Professional Development and training information?**

Yes

No

Professional Development & Course Registration

21. When using the website what information are you looking for? (Please mark all that apply)

- Training Calendar
- Class Registration
- Transcripts
- Career Ladder
- Annual Awards
- Application Status
- Other (please specify)

22. How useful do you find the information on the website?

- Very
- Somewhat
- Not useful

Professional Development & Course Registration

23. Have you participated in Career Ladder Courses offered by Care About Childcare?

Yes

No

Professional Development & Course Registration

24. Why do you attend Care About Childcare courses? (Check all that apply.)

- I want to improve
- I participate in the PDA/Career Ladder program
- To complete my licensing hours requirement
- Other (please explain)

25. How would you rate the Career Ladder training experience overall?

- Excellent
- Good
- Fair
- Poor

26. If you answered poor, please provide your feedback

27. What topics have been most useful to you? (Mark all that apply)

- Health and Safety
- Child Development
- Brain Development
- Guidance
- Policies and Procedures
- Other (please specify)

Professional Development Incentive

The Professional Development Incentive (PDI) system, formally known as the Professional Development Award (PDA) recognizes and rewards child care professionals for the completion of ongoing training (professional development) in the child care field. A growing body of research demonstrates that the quality of care received by children is directly related to the level of training and education of those who care for them.

28. Do you participate in the Professional Development Incentive (PDI) system?

Yes

No

CDA Consultant Program

The Care About Childcare CDA Consultant is available to assist caregivers through the process of obtaining their Child Development Associate (CDA) credential. The services available are free and individualized to meet the specific needs of those receiving assistance.

29. Do you have a current CDA?

- Yes
- No
- I am currently in the process of applying for it.

CDA Consultant Program

30. Would you be interested in the free support available to assist you through the process of preparing to apply for the CDA credential?

Yes

No

CDA Consultant Program

31. Please provide your name and contact information.

Provider Appreciation Day

The staff at Care About Childcare at Children's Service Society celebrates Provider Appreciation Day in honor of all child care providers in Salt Lake and Tooele Counties. This is an annual celebration where we join the whole nation in saying "Thank you for all you do!". Caregivers and the children they care for are invited to spend a special day with us in celebration.

32. Did you attend our Provider Appreciation Day event last year?

- Yes
- No

33. Did you find the location enjoyable and interactive for you and the children?

- Yes
- No

34. How would you rate the incentives (books, bag, and prizes) that were given to caregivers and children at last year's event?

- Excellent
- Good
- Fair
- Poor

35. How would you rate last year's event?

- Excellent
- Good
- Fair
- Poor

36. This year Provider Appreciation Day will be June 13, 2019. Will you be attending?

- Yes
- No

Community Partners

Care About Childcare at Children's Service Society collaborates with organizations in the community to better serve children and families. This year the Department of Health has the following question regarding TOP Star. TOP Star is a program developed by the Utah Department of Health, local health departments, and other partners to help prevent obesity among children in childcare. The goal of TOP Star is to help childcare providers improve their nutrition and physical activity environments. The TOP Star Program consists of two components: A training course, which is available through local health departments and Care About Childcare agencies, a consultation and technical assistance program, which is available through local health departments.

37. What is the primary reason you are not participating in the TOP Star Program? (Please select only one.)

- Never heard of it
- I don't have time
- The application process is too difficult
- The requirements are too difficult to implement
- I am already participating in the TOP Star Program

38. Would you like to receive more information about the TOP Star Program?

If yes, please provide contact information

If no, please explain

Professional Family Child Care Association (PFCCA)

The Professional Family Child Care Association of Utah (PFCCA) is a statewide, non-profit professional organization that is actively working on behalf of all family child care providers. There are currently several chapters throughout Utah. The meetings offer face-to-face training, support, networking and fun. PFCCA is committed to increasing professionalism among members, awareness to the public, and is an advocate for family child care providers.

39. Are you a member of the PFCCA?

Yes

No

Professional Family Child Care Association (PFCCA)

40. As a PFCCA member, how would you rate the free trainings offered to PFCCA members, with 5 being excellent and 1 being poor?

- 5
- 4
- 3
- 2
- 1

41. As a member how do you prefer that the quarterly newsletter is delivered?

- By e-mail
- By US postal mail

Professional Family Child Care Association (PFCCA)

42. If you would like to know more information about PFCCA, please give your contact information.

Name	<input type="text"/>
Company	<input type="text"/>
Address	<input type="text"/>
Address 2	<input type="text"/>
City/Town	<input type="text"/>
State/Province	<input type="text"/>
ZIP/Postal Code	<input type="text"/>
Country	<input type="text"/>
Email Address	<input type="text"/>
Phone Number	<input type="text"/>

Personal Information

Thank you very much for your feedback! In order for Care About Childcare to send your free class voucher please provide your contact information below.

43. Address

Name

Company

Address

Address 2

City / Town

State / Province

ZIP / Postal Code

Email

Phone