

## Care About Childcare

Care About Childcare is an online system designed in partnership with the Office of Child Care, Child Care Licensing and Child Care Referral Agencies, to provide links to child care and child development resources for parents, grandparents, caregivers and providers. When parents log into [www.careaboutchildcare.utah.gov](http://www.careaboutchildcare.utah.gov), they are able to find your facility and evaluate it based on your strengths and their needs.

### 1. What best describes your program?

- Licensed Center
- Hourly Licensed Center
- Exempt Center (Head Start, School based)
- Licensed Afterschool
- Exempt Afterschool
- Exempt - School Based Preschool Program

Quality Improvement Department

**The Quality Improvement Department is in place to assist individuals and child care providers with the challenges they may face both before and after they receive their license. Consultants also offer support for the more experienced center child care providers through the Resource Lending Library, Star Night, on-site consultation, and classes.**

2. Have you contacted the Quality Improvement Department for assistance or consultation services?

Yes

No

Quality Improvement Department

3. How helpful were the services you received?

- Very helpful
- Somewhat helpful
- Little help
- No help

Provider Resources

**The Care About Childcare Provider Resources offer a variety of options to help providers become established in the child care profession: The Lending Library and STAR Night.**

***Lending Library* was developed to bring providers, resources and ideas together to build quality child care experiences.**

4. Are you a member of the Resource Lending Library?

Yes

No

Provider Resources

5. From the list of items available for check out, which have you used? (Please mark all that apply.)

- Theme boxes
- School age materials
- Resource books
- Training modules
- Infant/toddler materials
- Alphabet Alley
- Literacy bags
- Story stretchers
- Other (please specify)

Provider Resources

6. How helpful were the materials you checked out?

- Very helpful
- Somewhat helpful
- Little help
- No help

Provider Resources

Care About Childcare holds *STAR Night* on the 3rd Wednesday of the month. STAR stands for Support, Training, Assistance & Resources. The services are FREE. A one hour class on a featured topics is offered, and providers can receive a one hour certificate for credit towards training clock hours when attending the class.

7. Have you ever attended a Resource Night (STAR Night)?

- Yes
- No

Provider Resources

8. How helpful was the training or resources?

- Extremely helpful
- Somewhat helpful
- Little help
- No help



Referral Department

**Care About Childcare at Children's Service Society maintains a database of child care providers throughout Salt Lake and Tooele Counties. Data is collected from child care providers about their programs, such as: location, hours of operation, ages accepted, vacancies, etc. and is shared with parents who contact Care About Childcare looking for child care.**

9. Have you visited the Care About Childcare website at [www.careaboutchildcare.utah.gov](http://www.careaboutchildcare.utah.gov) to access information about your program?

Yes

No

Referral Department

10. When using the website what information are you looking for? (Please mark all that apply)

- Marketing page
- Facility updates
- Application Status
- Referral information
- Other (please specify)

Referral Department

11. Have you updated your program's information through the Care About Childcare website?

Yes

No

Referral Department

12. How do you usually update your program information? (rates, vacancies, etc.)

- Email with update link
- Yourself through the Care About Childcare website
- Phone in updates

Referral Department

13. Please rate the use of updating your program information (rates, vacancy, etc.) information.

- Very easy
- Easy
- Difficult
- Very difficult

Kids in Care

**The Kids in Care program reimburses licensed child care providers when they care for the children of eligible parents while the parent engages in formal job search activities.**

14. Have you participated in the Kids in Care program?

Yes

No

Kids in Care

15. How did you hear about the Kids in Care program?

- Parent
- Care About Childcare
- DWS
- Community
- Other (please specify)

Kids in Care

16. Would you be interested in having a Referral Specialist contact you with more information regarding the program?

Yes

No



Kids in Care

17. Please leave your name and contact information.

Care About Childcare Fingerprint Assistance

**Care About Childcare offers fingerprint services utilizing the Next Generation FBI fingerprint system.**

18. Have you used the fingerprint services at CAC-CSS?

Yes

No

Care About Childcare Fingerprint Assistance

19. How would you rate the professionalism of the Care About Childcare staff member during your fingerprint appointment?

- Excellent
- Good
- Fair
- Poor

Professional Development & Course Registration

Child care providers have three options to access the Care About Childcare professional development (training) schedule: Our quarterly provider newsletter, the Children's Service Society website and the Statewide Training Registry.

20. Have you accessed Care About Childcare at [www.careaboutchildcare.utah.gov](http://www.careaboutchildcare.utah.gov) **to access Professional Development training information?**

Yes

No

Professional Development & Course Registration

21. When using the website what information are you looking for? (Please mark all that apply)

- Training Calendar
- Class Registration
- Transcript
- Career Ladder
- Annual Incentive Awards
- Application Status
- Other (please specify)

22. How useful do you find the information on the website?

- Very
- Somewhat
- Not useful

Professional Development & Course Registration

23. Have you participated in Career Ladder Courses offered at Care About Childcare?

Yes

No

Professional Development & Course Registration

24. Why do you attend Care About Childcare courses? (Check all that apply.)

- My boss requires it
- I want to improve
- I participate in the PDA (PDI)/Career Ladder program
- To complete my licensing hours requirement
- Other (please explain)

25. How would you rate the Career Ladder training experience overall - for yourself and/or the staff you employ?

- Excellent
- Good
- Fair
- Poor

26. If you answered poor, please provide your feedback

27. What topics have been most useful to you? (Mark all that apply.)

- Health & safety
- Child development
- Brain development
- Guidance
- Policies and procedures
- Other (please specify)

Professional Development Incentive

**The Professional Development Incentive (PDI) system, formally known as the Professional Development Award (PDA) recognizes and rewards child care professionals for the completion of ongoing training (professional development) in the child care field. A growing body of research demonstrates that the quality of care received by children is directly related to the level of training and education of those who care for them.**

28. Do you and/or your staff participate in the Professional Development Incentive (PDI) system?

Yes

No



CDA Consultant Program

**The Care About Childcare Child Development Associate (CDA) Consultant is available to assist caregivers through the process of obtaining their CDA credential. The services available are free and individualized to meet the specific needs of those receiving assistance.**

29. How important is it that your staff obtains their CDA credentials?

- Very
- Somewhat
- Unimportant
- Unsure

30. Do you have a current CDA credential?

- Yes
- No
- I am currently in the process of applying for it.

CDA Consultant Program

31. Would you be interested in the free support available to assist you and your staff through the process of preparing to apply for the CDA credential?

Yes

No

CDA Consultant Program

32. Please provide your name and contact information.

Provider Appreciation Day

The staff at Care About Childcare at Children's Service Society celebrates Provider Appreciation Day in honor of all child care providers in Salt Lake and Tooele Counties. This is an annual celebration where we join the whole nation in saying "Thank you for all you do!" Caregivers and the children they care for are invited to spend a special day with us in celebration.

33. Did you attend our Provider Appreciation Day event last year?

- Yes
- No

34. Did you find the location enjoyable and interactive for you and the children?

- Yes
- No

35. How would you rate the incentives (books, bag, and prizes) that were given to caregivers and children at last year's event?

- Excellent
- Good
- Fair
- Poor

36. How would you rate last year's event?

- Excellent
- Good
- Fair
- Poor

37. This year Provider Appreciation Day will be June 13 2019. Will you be attending?

- Yes
- No

Community Partners

Care About Childcare at Children's Service Society collaborates with organizations in the community to better serve children and families. This year the Department of Health has the following question regarding TOP Star. TOP Star is a program developed by the Utah Department of Health, local health departments, and other partners to help prevent obesity among children in childcare. The goal of TOP Star is to help childcare providers improve their nutrition and physical activity environments. The TOP Star Program consists of two components:

A training course, which is available through local health departments and Care About Childcare agencies,

A consultation and technical assistance program, which is available through local health departments.

38. What is the primary reason you are not participating in the TOP Star Program? (Please select only one.)

- Never heard of it
- I don't have time
- The application process is too difficult
- The requirements are too difficult to implement
- I am already participating in the TOP Star Program

39. Would you like to receive more information about the TOP Star Program?

If yes, please provide contact information

If no, please explain

Personal Information

Thank you very much for your feedback! In order for Care About Childcare to send your free class voucher, please provide your contact information below.

40. Address

Name

Company

Address

Address 2

City / Town

State / Province

ZIP / Postal Code

Email

Phone