



Care About Childcare (CAC) values child care provider opinions regarding the services we provide. We distribute a survey annually to help us understand the level of satisfaction of our customers, as well as assess the areas in which we can improve.

Our survey was created in a SurveyMonkey® format. The survey information, including instructions and the link to access it was emailed to 116 Program Directors, 356 Licensed Family Providers, and 1829 Program Teachers in Salt Lake and Tooele Counties. Our average return rate was 59.47%.

This survey was divided into 3 sections based on who responded-Program Directors, Family Child Care Providers and Program Teachers, and into 4 sub-sections: Quality Improvement Department, Referral Department, Professional Development Department, Provider Appreciation and Community Partners. The questions were designed to elicit answers to help us evaluate our services from the providers' perspective.

This is a valued opportunity for CAC to look back, learn, and look forward to new and improved services. If you would like more information from this survey, please contact Encarni Gallardo at 801.326.4380. Thank you for your support.

