2018 CAC@CSS Annual Survey for Program Directors

May 12, 2018

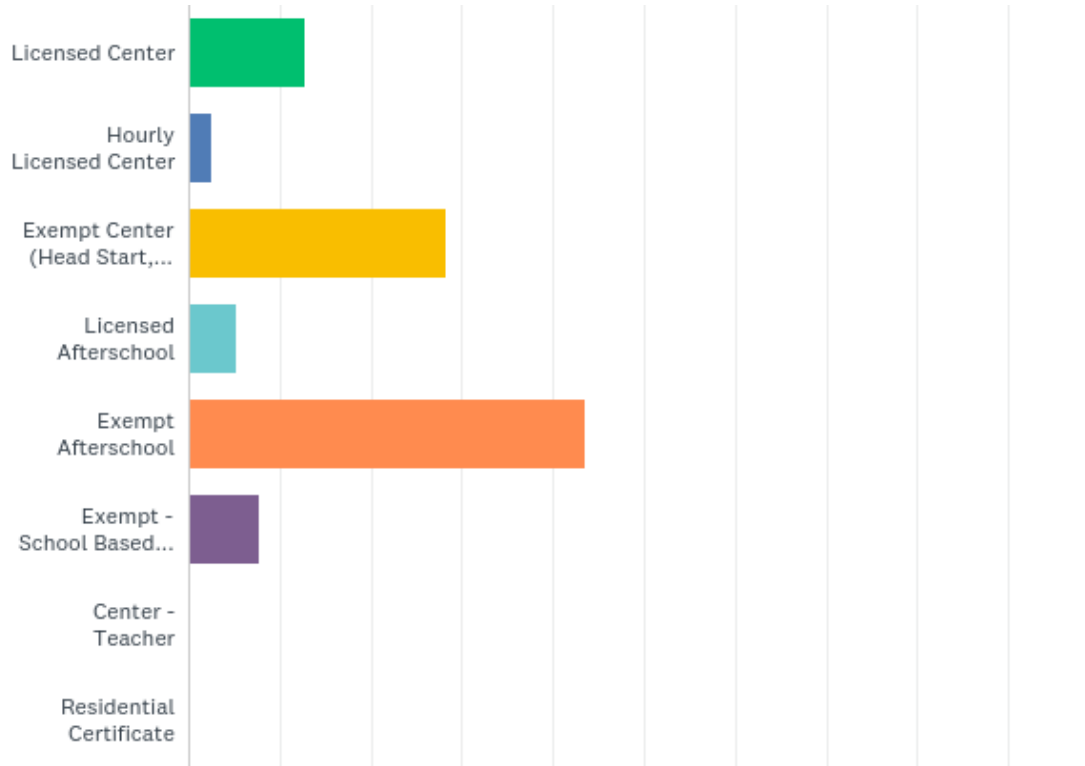# 39

Total Responses

Date Created: Thursday, March 29, 2018

Complete Responses: 28

# Q1: What best describes your program?

Answered: 39   Skipped: 0

Q1: What best describes your program?

Answered: 39   Skipped: 0

ANSWER CHOICES	RESPONSES	
Licensed Center	12.82%	5
Hourly Licensed Center	2.56%	1
Exempt Center (Head Start, School based)	28.21%	11
Licensed Afterschool	5.13%	2
Exempt Afterschool	43.59%	17
Exempt - School Based Preschool Program	7.69%	3
Center - Teacher	0.00%	0
Residential Certificate	0.00%	0
TOTAL		39

Q2: Have you attended the initial Basic Child Care training class for new providers?
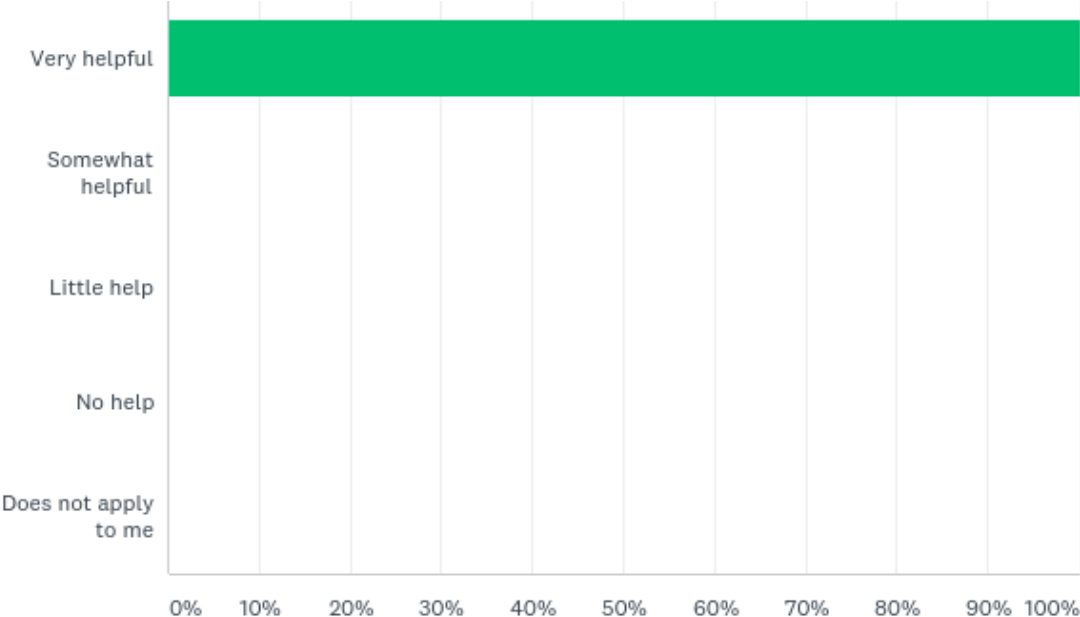
Answered: 6   Skipped: 33
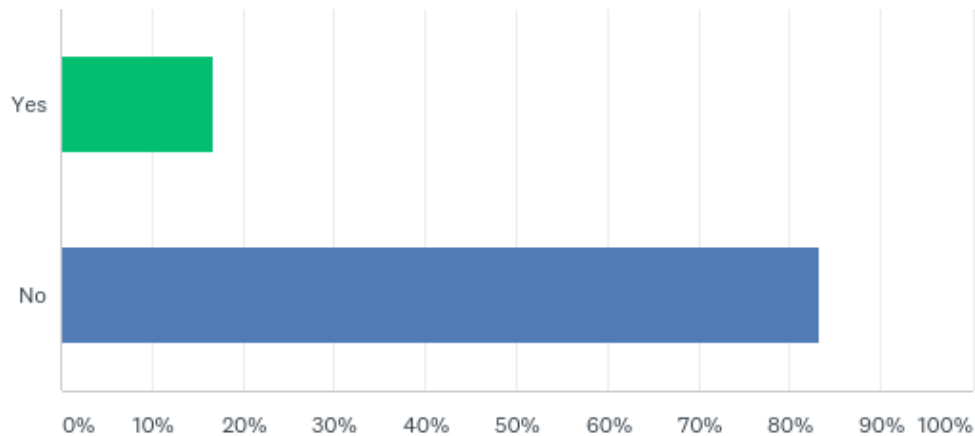
Q2: Have you attended the initial Basic Child Care training class for new providers?

Answered: 6   Skipped: 33

ANSWER CHOICES	RESPONSES	
Yes	16.67%	1
No	83.33%	5
TOTAL		6

Q3: How helpful was the training or resources?

Answered: 1   Skipped: 38

Q3: How helpful was the training or resources?

Answered: 1   Skipped: 38

ANSWER CHOICES	RESPONSES	
Very helpful	100.00%	1
Somewhat helpful	0.00%	0
Little help	0.00%	0
No help	0.00%	0
Does not apply to me	0.00%	0
TOTAL		1

Q4: Have you attended an "It's Child's Play" make and take class?
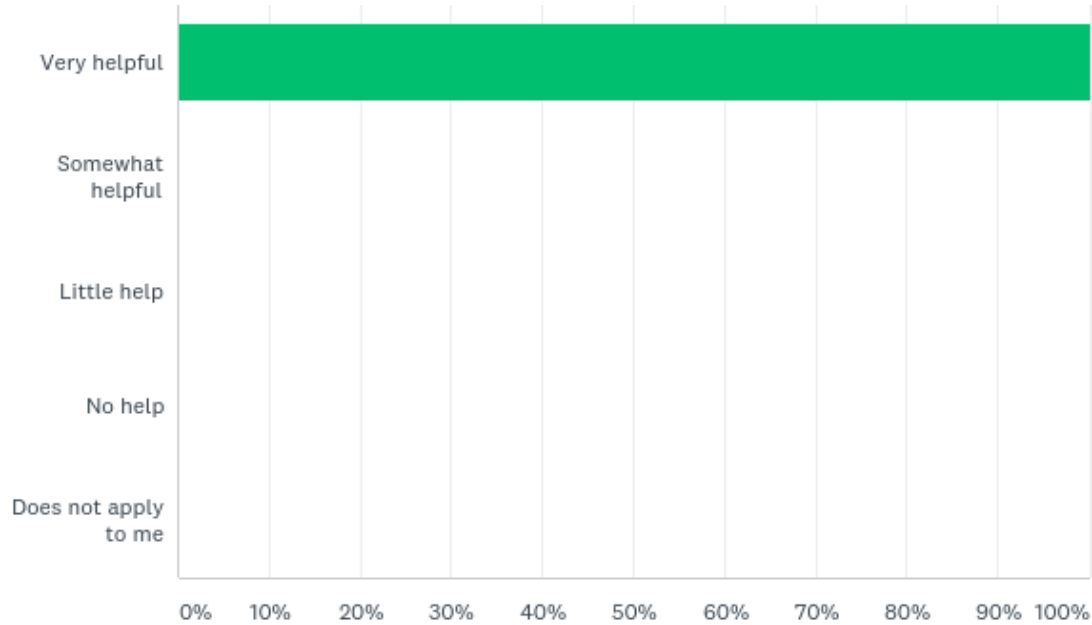
Answered: 33   Skipped: 6
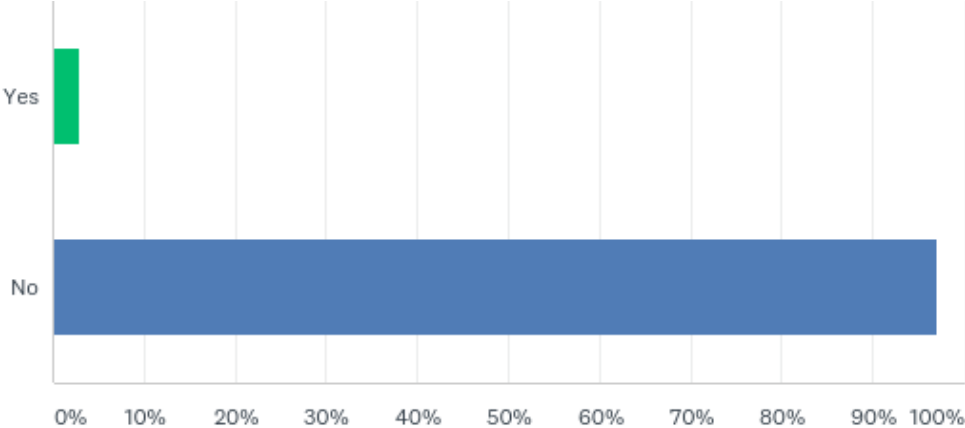
Q4: Have you attended an "It's Child's Play" make and take class?

Answered: 33   Skipped: 6

ANSWER CHOICES	RESPONSES	
Yes	3.03%	1
No	96.97%	32
TOTAL		33

Q5: How helpful was the training or resources?

Answered: 1   Skipped: 38

Q5: How helpful was the training or resources?

Answered: 1   Skipped: 38

ANSWER CHOICES	RESPONSES	
Very helpful	100.00%	1
Somewhat helpful	0.00%	0
Little help	0.00%	0
No help	0.00%	0
Does not apply to me	0.00%	0
TOTAL		1

Q6: Are you a member of the Resource Lending Library?
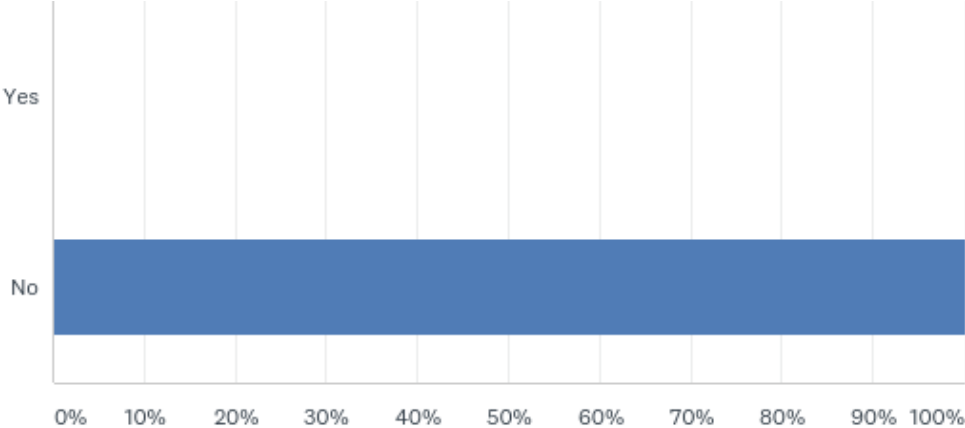
Answered: 30   Skipped: 9

Q6: Are you a member of the Resource Lending Library?

Answered: 30   Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	100.00%	30
TOTAL		30

Q7: From the list of items available for check out, which have you used? (Please mark all that apply.)

Answered: 1   Skipped: 38

Theme boxes	
School age materials	
Resource books	
Training modules	
Infant/toddler materials	
Alphabet Alley	
Literacy bags	
Story stretchers	

Q7: From the list of items available for check out, which have you used? (Please mark all that apply.)

Answered: 1   Skipped: 38

ANSWER CHOICES	RESPONSES	
Theme boxes	0.00%	0
School age materials	0.00%	0
Resource books	0.00%	0
Training modules	0.00%	0
Infant/toddler materials	0.00%	0
Alphabet Alley	0.00%	0
Literacy bags	0.00%	0
Story stretchers	0.00%	0
Other (please specify)	100.00%	1
Total Respondents: 1		

Q8: How helpful were the materials you checked out?

Answered: 0   Skipped: 39

ANSWER CHOICES	RESPONSES	
Very helpful	0.00%	0
Somewhat helpful	0.00%	0
Little help	0.00%	0
No help	0.00%	0
TOTAL		0

Q9: Have you ever attended a Resource Night (STAR Night)?
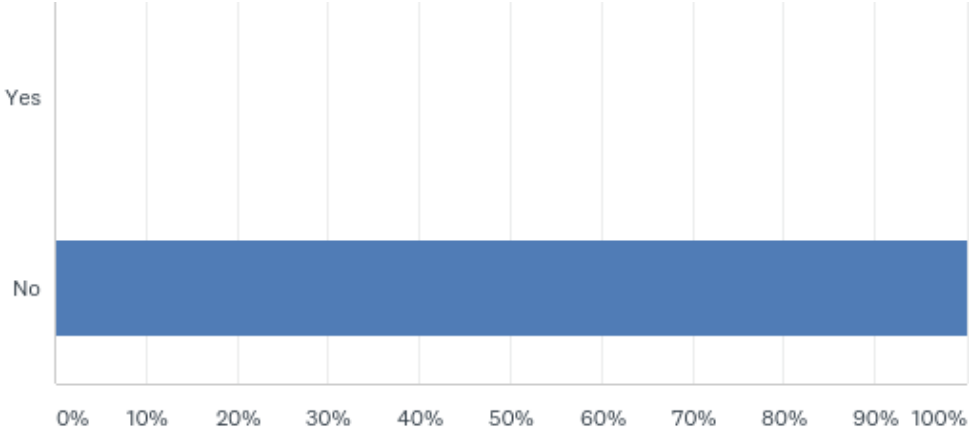
Answered: 30   Skipped: 9

Q9: Have you ever attended a Resource Night (STAR Night)?

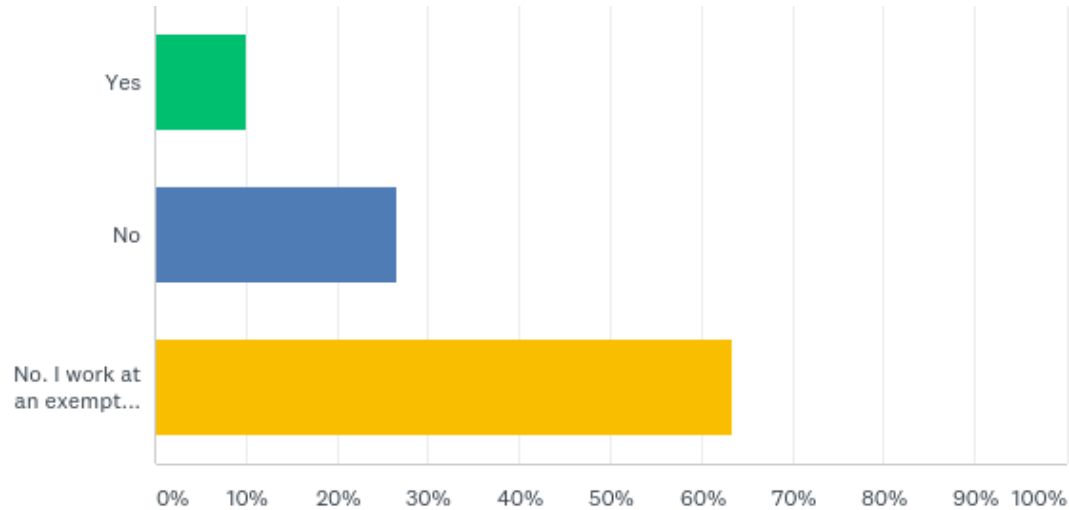Answered: 30   Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	100.00%	30
TOTAL		30

Q10: How helpful was the training or resources?

Answered: 0   Skipped: 39

ANSWER CHOICES	RESPONSES	
Extremely helpful	0.00%	0
Somewhat helpful	0.00%	0
Little help	0.00%	0
No help	0.00%	0
TOTAL		0

Q11: Have you participated in the Child Care Provider Coaching Program?
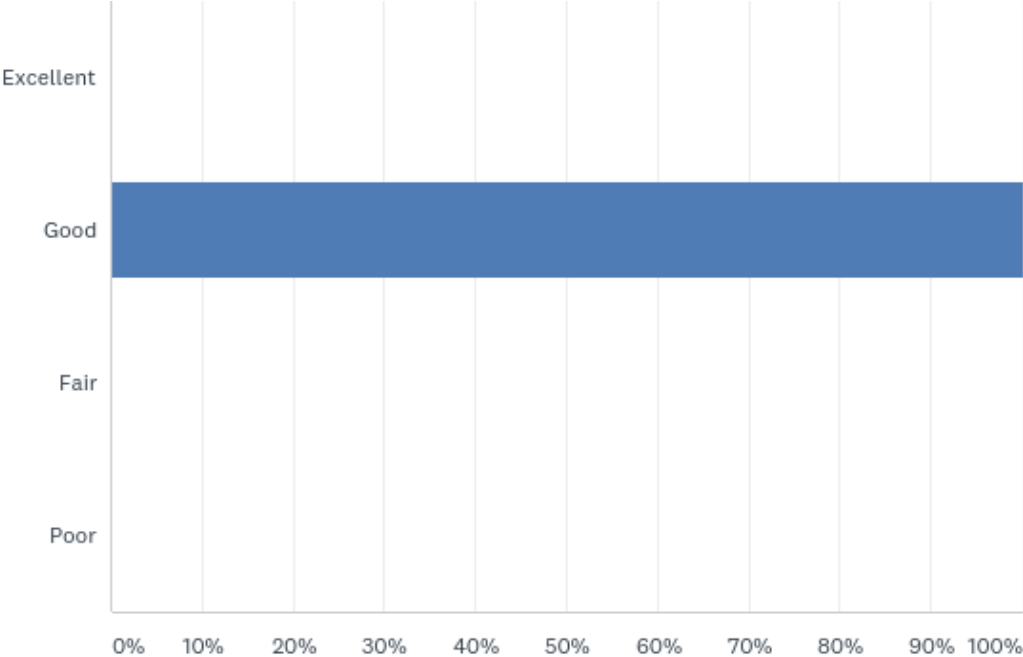
Answered: 30   Skipped: 9

Q11: Have you participated in the Child Care Provider Coaching Program?

Answered: 30   Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	10.00%	3
No	26.67%	8
No. I work at an exempt program. (Head Start or School based preschool program)	63.33%	19
TOTAL		30

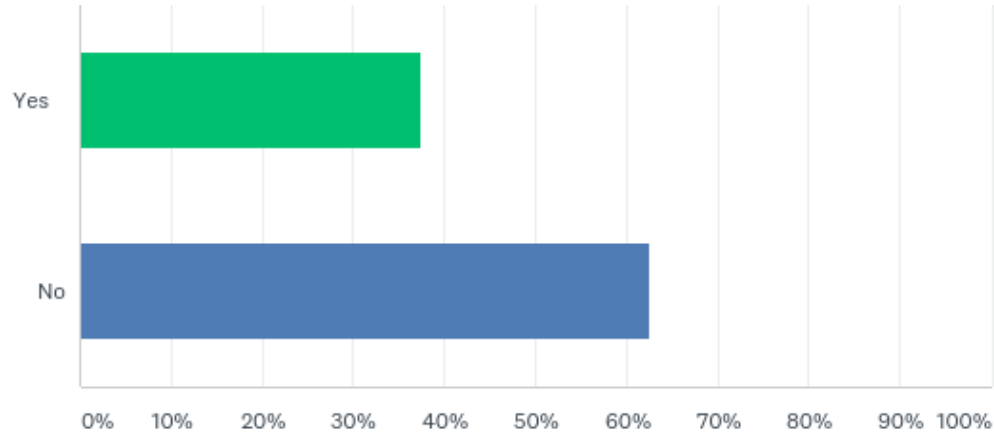# Q12: How would you rate your experience in this program?

Answered: 3   Skipped: 36

Q12: How would you rate your experience in this program?

Answered: 3   Skipped: 36

ANSWER CHOICES	RESPONSES	
Excellent	0.00%	0
Good	100.00%	3
Fair	0.00%	0
Poor	0.00%	0
TOTAL		3

Q13: Would you be interested in having a coach contact you with information about the program?
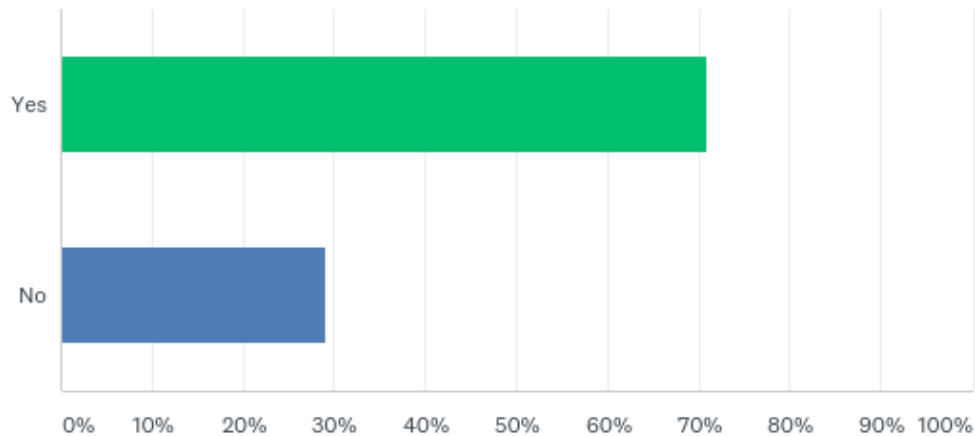
Answered: 8   Skipped: 31

Q13: Would you be interested in having a coach contact you with information about the program?

Answered: 8   Skipped: 31

ANSWER CHOICES	RESPONSES	
Yes	37.50%	3
No	62.50%	5
TOTAL		8

Q15. Have you visited the Care About Childcare website at www.careaboutchildcare.utah.gov to access information about your program?
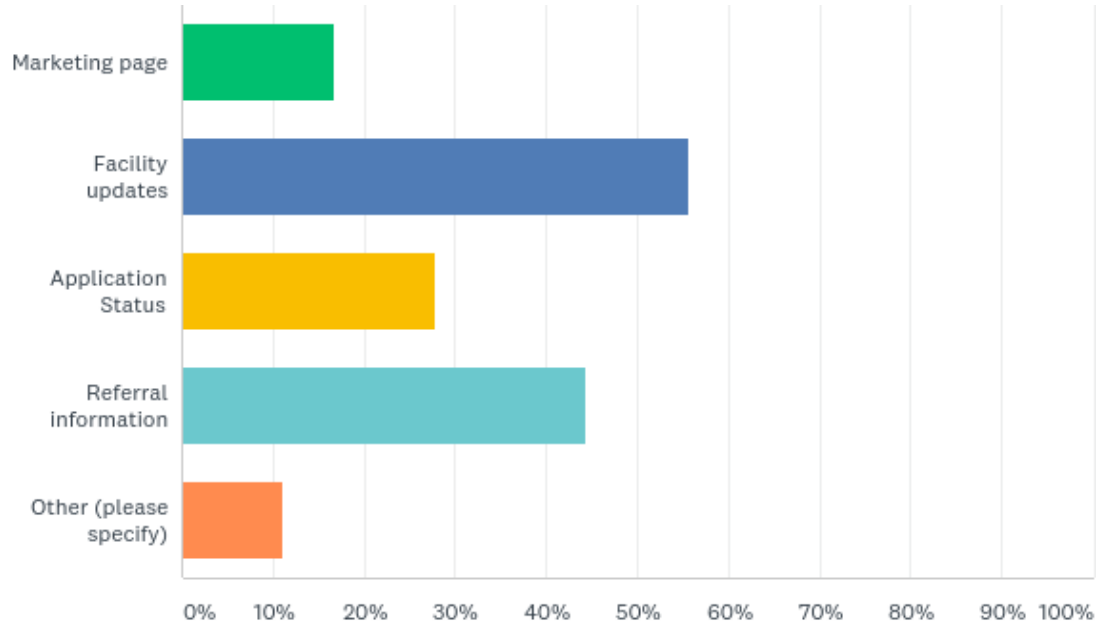
Answered: 24   Skipped: 15

Q15. Have you visited the Care About Childcare website at www.careaboutchildcare.utah.gov to access information about your program?

Answered: 24   Skipped: 15

ANSWER CHOICES	RESPONSES	
Yes	70.83%	17
No	29.17%	7
TOTAL		24

Q16: When using the website what information are you looking for? (Please mark all that apply)
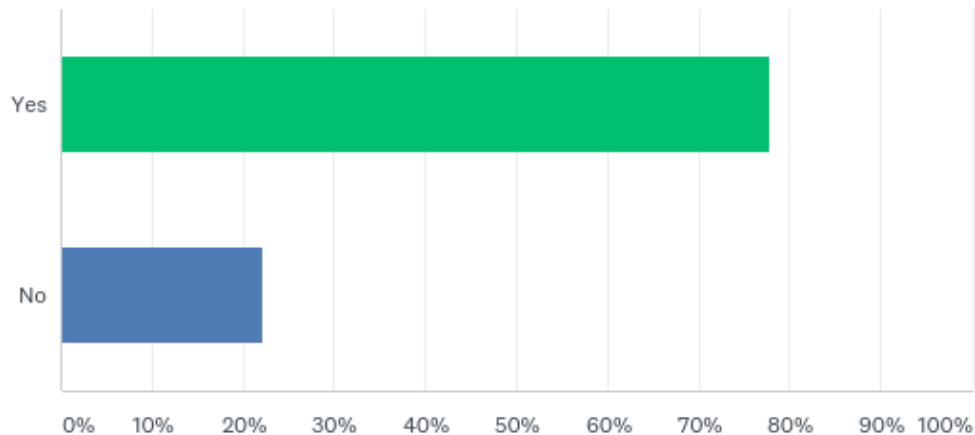
Answered: 18   Skipped: 21

Q16: When using the website what information are you looking for? (Please mark all that apply)

Answered: 18   Skipped: 21

ANSWER CHOICES	RESPONSES	
Marketing page	16.67%	3
Facility updates	55.56%	10
Application Status	27.78%	5
Referral information	44.44%	8
Other (please specify)	11.11%	2
Total Respondents: 18		

Q17: Have you updated your program's information through the Care About Childcare website?
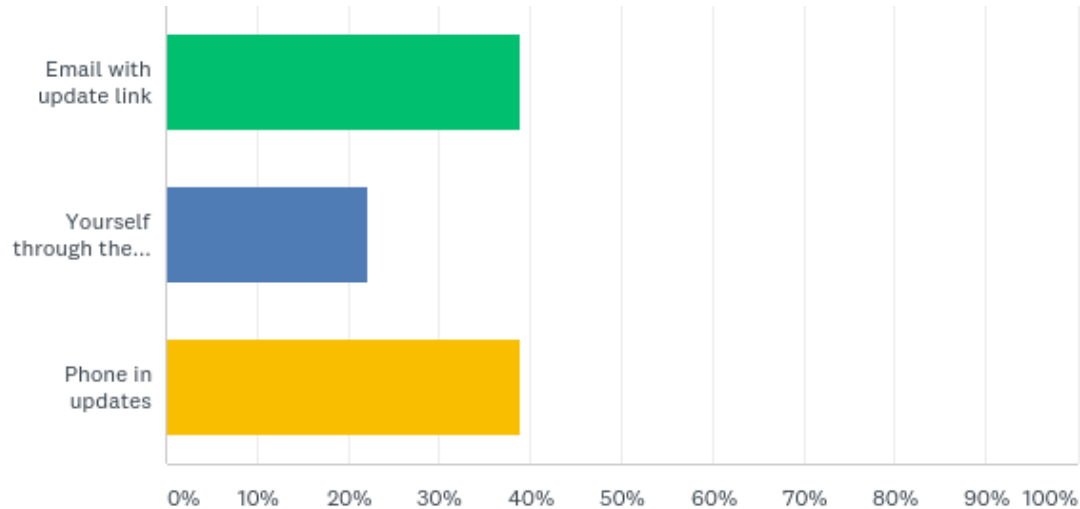
Answered: 18   Skipped: 21

Q17: Have you updated your program's information through the Care About Childcare website?

Answered: 18   Skipped: 21

ANSWER CHOICES	RESPONSES	
Yes	77.78%	14
No	22.22%	4
TOTAL		18

Q18: How do you usually update your program information? (rates, vacancies, etc.)

Answered: 18   Skipped: 21

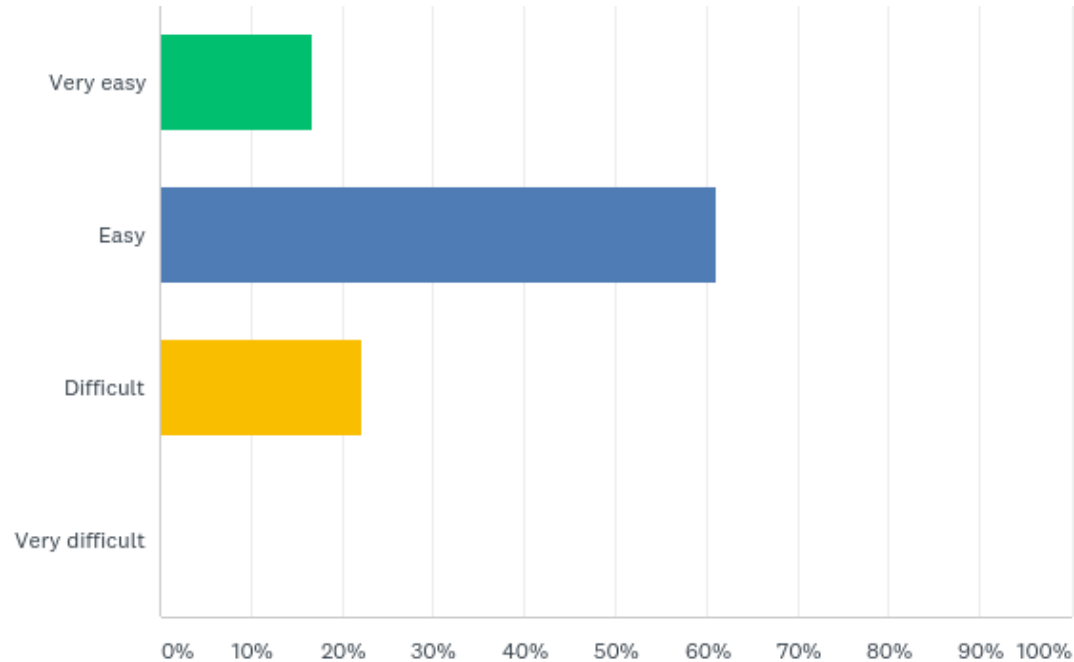# Q18: How do you usually update your program information? (rates, vacancies, etc.)

Answered: 18   Skipped: 21

ANSWER CHOICES	RESPONSES	
Email with update link	38.89%	7
Yourself through the Care About Childcare website	22.22%	4
Phone in updates	38.89%	7
TOTAL		18

Q19: Please rate the use of updating your program information (rates, vacancy, etc.) information.
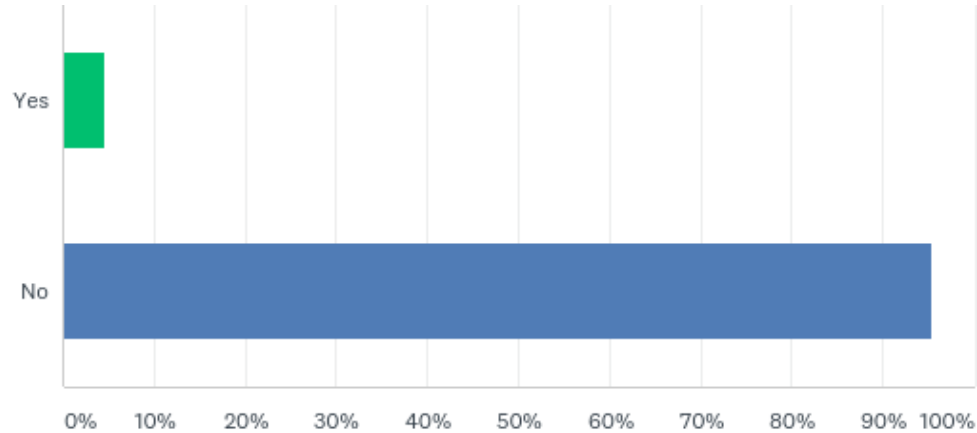
Answered: 18   Skipped: 21

Q19: Please rate the use of updating your program information (rates, vacancy, etc.) information.

Answered: 18   Skipped: 21

ANSWER CHOICES	RESPONSES	
Very easy	16.67%	3
Easy	61.11%	11
Difficult	22.22%	4
Very difficult	0.00%	0
TOTAL		18

Q20: Have you participated in the Kids in Care program?

Answered: 22   Skipped: 17

Q20: Have you participated in the Kids in Care program?

Answered: 22   Skipped: 17

ANSWER CHOICES	RESPONSES	
Yes	4.55%	1
No	95.45%	21
TOTAL		22

Q21: How did you hear about the Kids in Care program?

Answered: 2 Skipped: 37
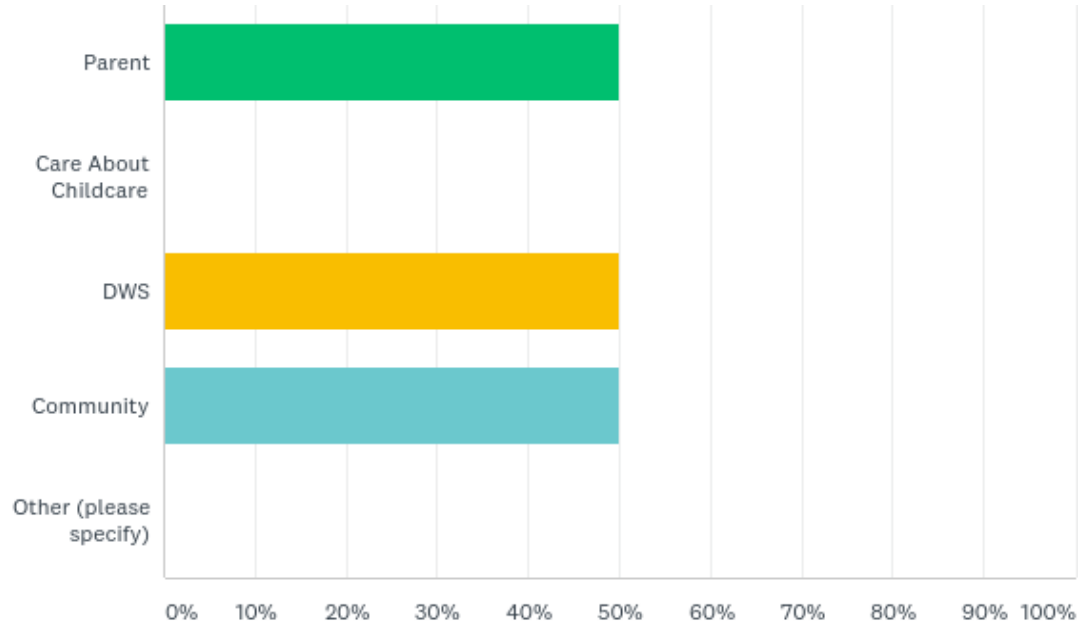
Q21: How did you hear about the Kids in Care program?

Answered: 2   Skipped: 37

ANSWER CHOICES	RESPONSES	
Parent	50.00%	1
Care About Childcare	0.00%	0
DWS	50.00%	1
Community	50.00%	1
Other (please specify)	0.00%	0
Total Respondents: 2		

Q22: Would you be interested in having a Referral Specialist contact you with more information regarding the program?

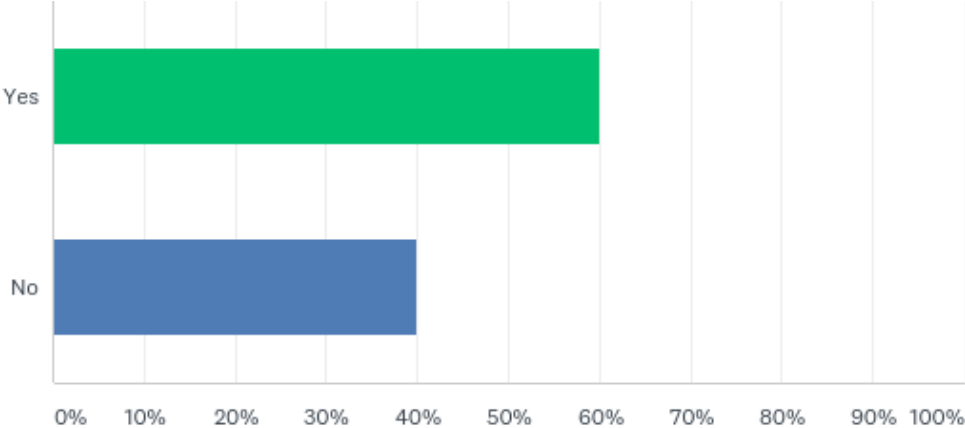Answered: 21   Skipped: 18
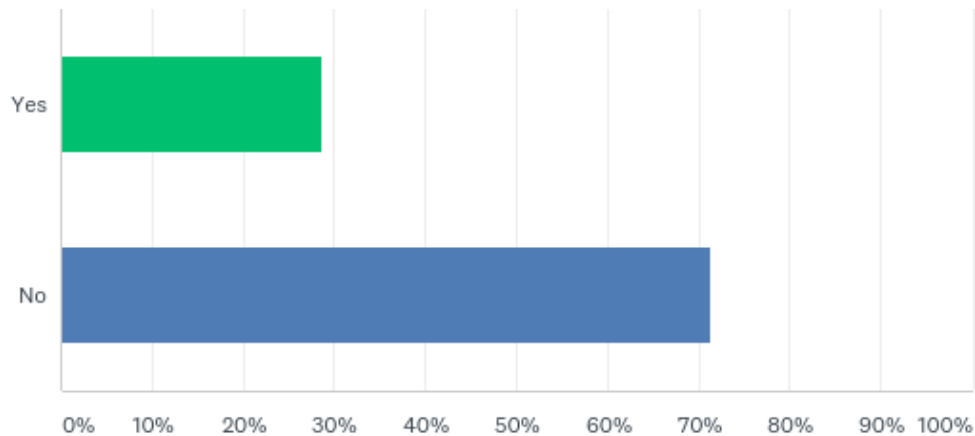
Q22: Would you be interested in having a Referral Specialist contact you with more information regarding the program?

Answered: 21   Skipped: 18

ANSWER CHOICES	RESPONSES	
Yes	28.57%	6
No	71.43%	15
TOTAL		21

Q24: Have you used the fingerprint services at CAC-CSS?

Answered: 30   Skipped: 9

Q24: Have you used the fingerprint services at CAC-CSS?

Answered: 30   Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	60.00%	18
No	40.00%	12
TOTAL		30

Q25: How would you rate the professionalism of the Care About Childcare staff member during your fingerprint appointment?

Answered: 18   Skipped: 21
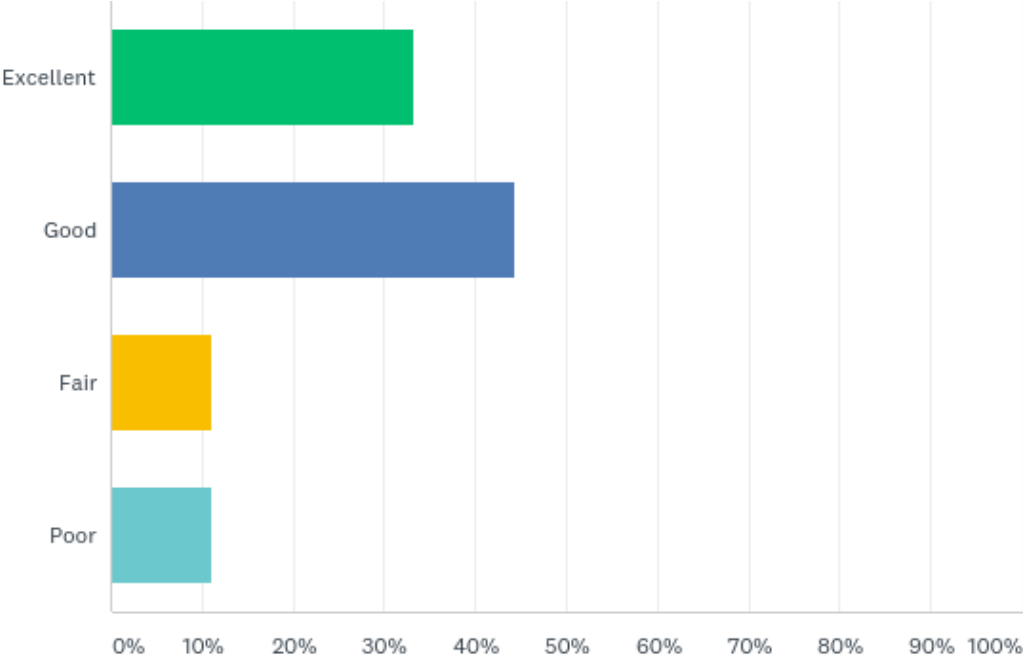
Q25: How would you rate the professionalism of the Care About Childcare staff member during your fingerprint appointment?

Answered: 18   Skipped: 21

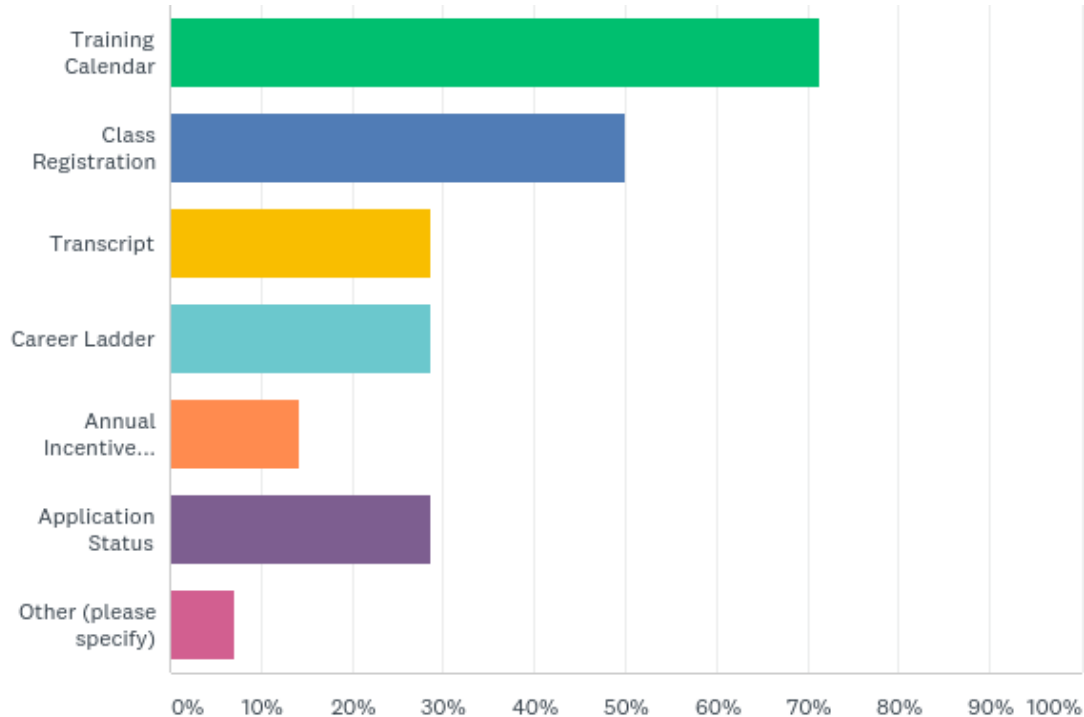| ANSWER CHOICES	RESPONSES	
Excellent	33.33%	6
Good	44.44%	8
Fair	11.11%	2
Poor	11.11%	2
TOTAL		18

Q26. Have you accessed Care About Childcare at www.careaboutchildcare.utah.gov to access Professional Development training information?

Answered: 30   Skipped: 9
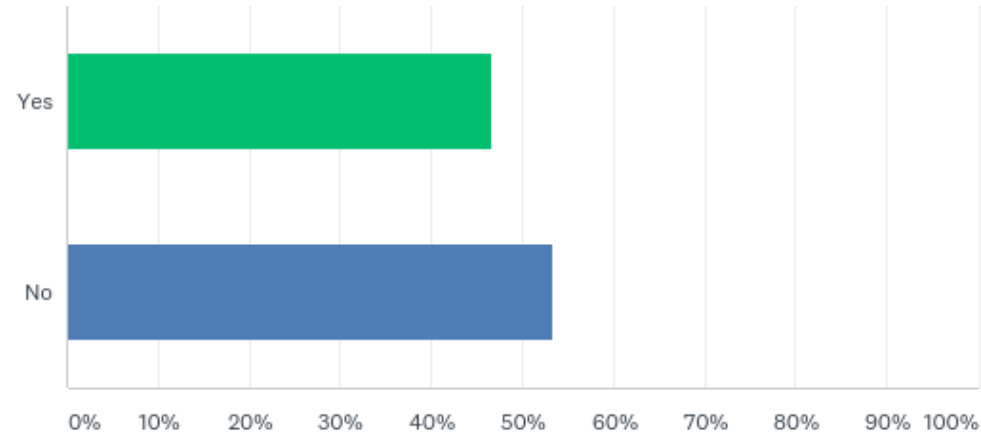
Q26: Have you accessed Care About Childcare at www.careaboutchildcare.utah.gov to access Professional Development training information?

Answered: 30   Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	46.67%	14
No	53.33%	16
TOTAL		30

Q27: When using the website what information are you looking for? (Please mark all that apply)
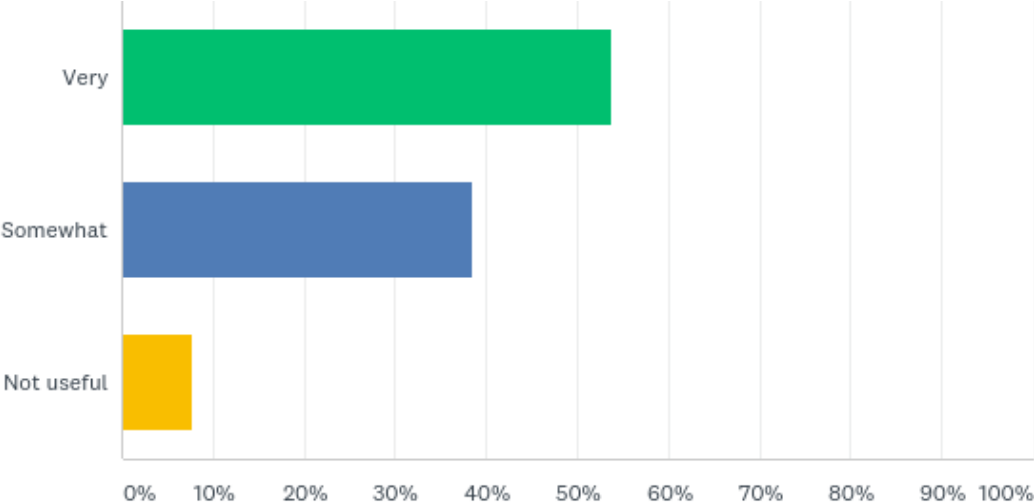
Answered: 14   Skipped: 25

Q27: When using the website what information are you looking for? (Please mark all that apply)

Answered: 14   Skipped: 25

ANSWER CHOICES	RESPONSES	
Training Calendar	71.43%	10
Class Registration	50.00%	7
Transcript	28.57%	4
Career Ladder	28.57%	4
Annual Incentive Awards	14.29%	2
Application Status	28.57%	4
Other (please specify)	7.14%	1
Total Respondents: 14		

Q28: How useful do you find the information on the website?
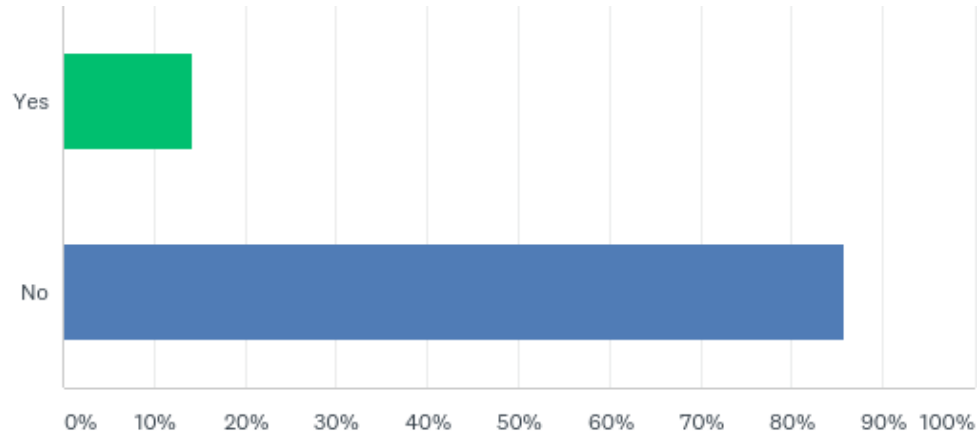
Answered: 13   Skipped: 26

Q28: How useful do you find the information on the website?

Answered: 13   Skipped: 26

ANSWER CHOICES	RESPONSES	
Very	53.85%	7
Somewhat	38.46%	5
Not useful	7.69%	1
TOTAL		13

Q29: Have you participated in Career Ladder Courses offered at Care About Childcare?

Answered: 28   Skipped: 11

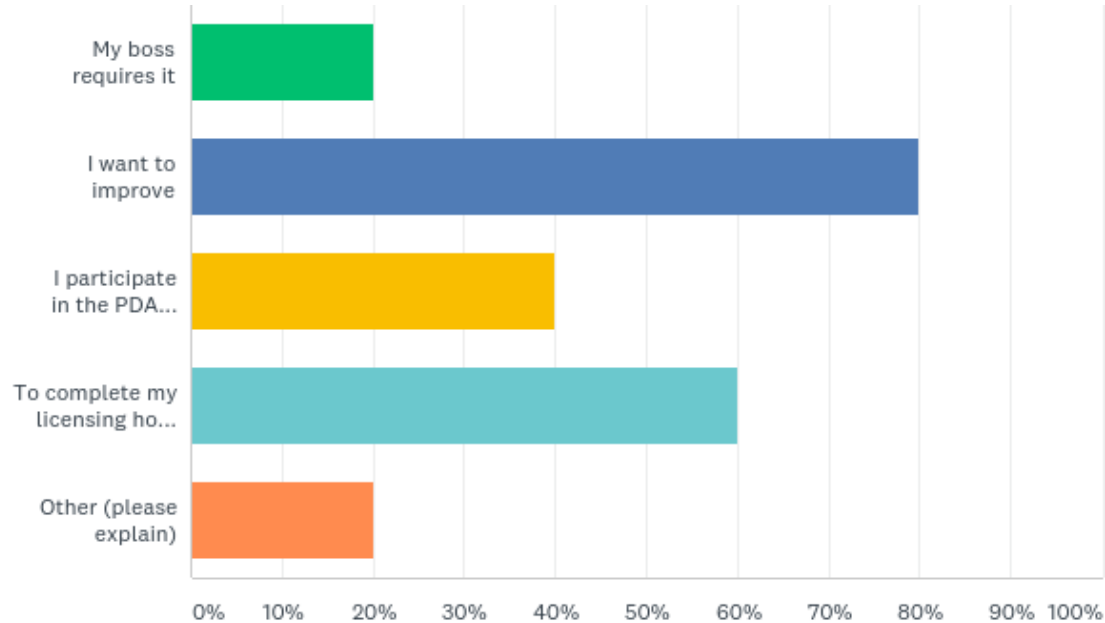# Q29: Have you participated in Career Ladder Courses offered at Care About Childcare?

Answered: 28   Skipped: 11

ANSWER CHOICES	RESPONSES	
Yes	14.29%	4
No	85.71%	24
TOTAL		28

# Q30: Why do you attend Care About Childcare courses? (Check all that apply.)

Answered: 5   Skipped: 34

Q30: Why do you attend Care About Childcare courses? (Check all that apply.)

Answered: 5 Skipped: 34

ANSWER CHOICES	RESPONSES	
My boss requires it	20.00%	1
I want to improve	80.00%	4
I participate in the PDA (PDI)/Career Ladder program	40.00%	2
To complete my licensing hours requirement	60.00%	3
Other (please explain)	20.00%	1
Total Respondents: 5		

Q31: How would you rate the Career Ladder training experience overall - for yourself and/or the staff you employ?
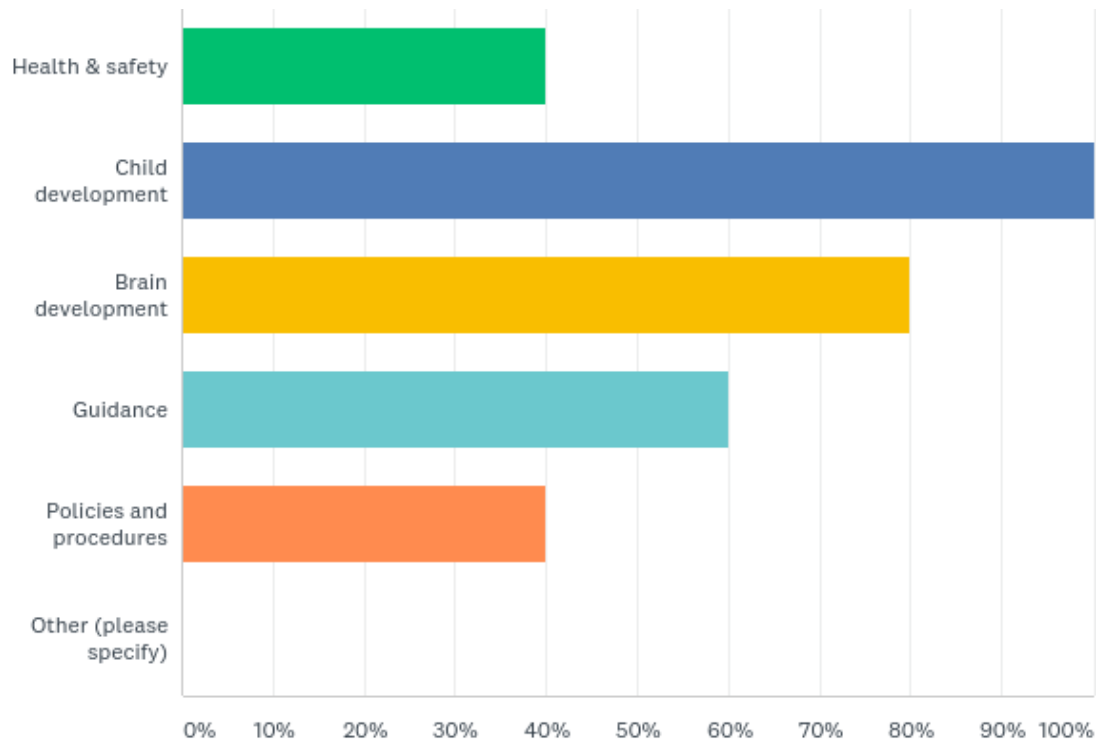
Answered: 5   Skipped: 34
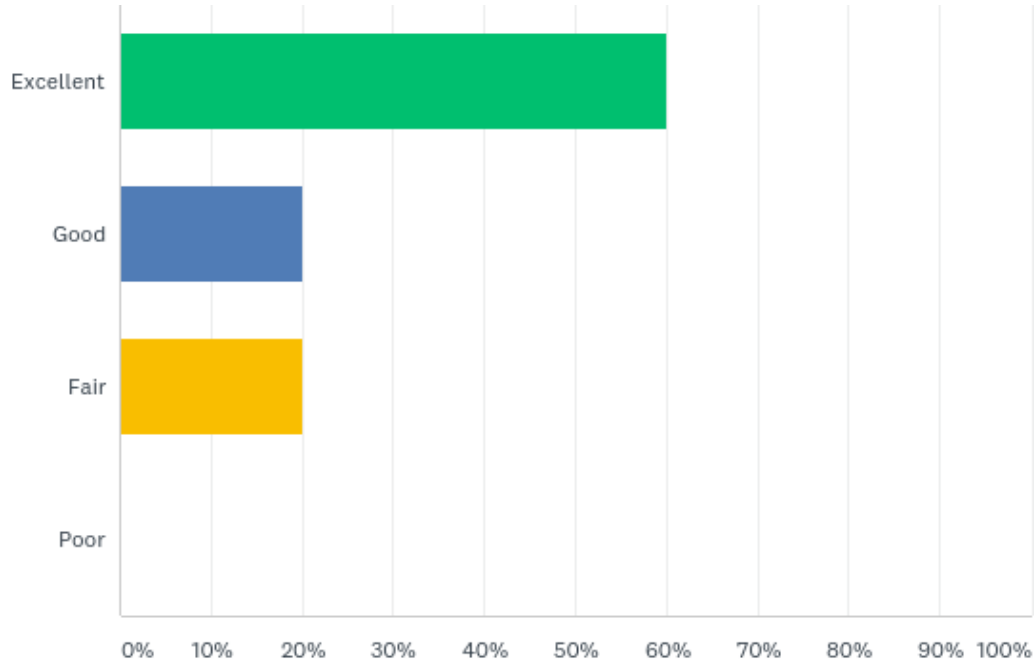
Q31: How would you rate the Career Ladder training experience overall - for yourself and/or the staff you employ?

Answered: 5   Skipped: 34

ANSWER CHOICES	RESPONSES	
Excellent	60.00%	3
Good	20.00%	1
Fair	20.00%	1
Poor	0.00%	0
TOTAL		5

Q33: What topics have been most useful to you? (Mark all that apply.)

Answered: 5   Skipped: 34

# Q33: What topics have been most useful to you? (Mark all that apply.)

Answered: 5   Skipped: 34

ANSWER CHOICES	RESPONSES	
Health & safety	40.00%	2
Child development	100.00%	5
Brain development	80.00%	4
Guidance	60.00%	3
Policies and procedures	40.00%	2
Other (please specify)	0.00%	0
Total Respondents: 5		

Q34: Do you and/or your staff participate in the Professional Development Incentive (PDI) system?
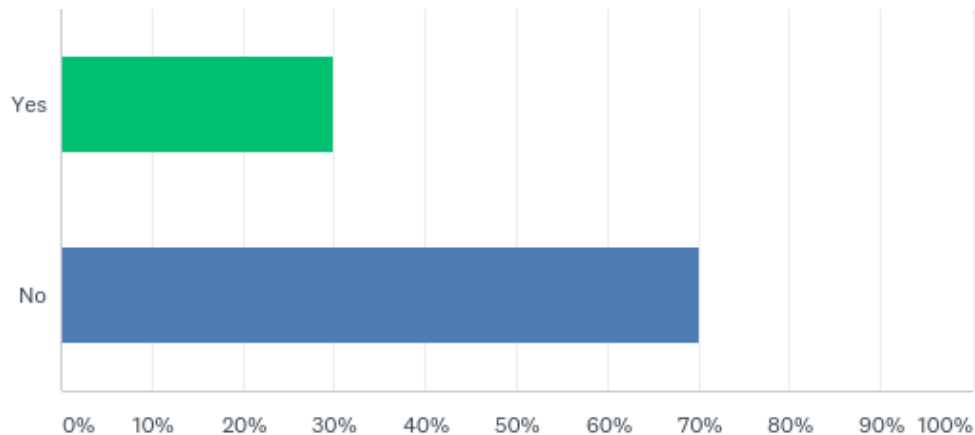
Answered: 30   Skipped: 9
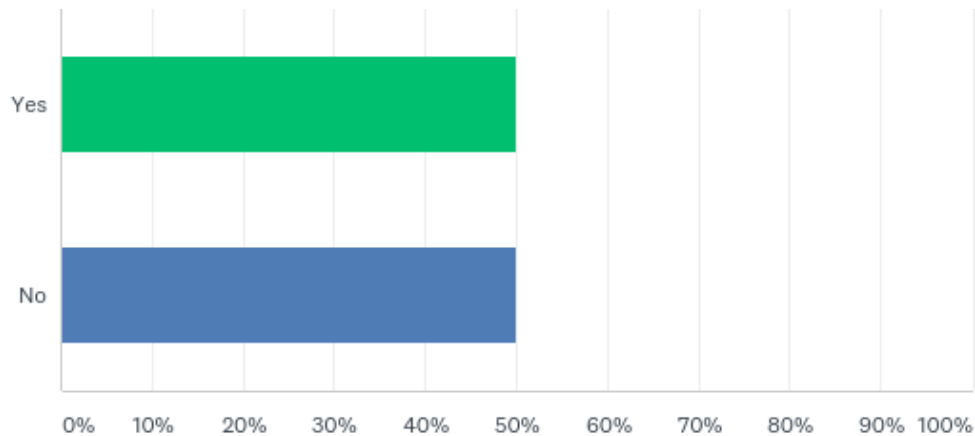
Q34: Do you and/or your staff participate in the Professional Development Incentive (PDI) system?

Answered: 30   Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	50.00%	15
No	50.00%	15
TOTAL		30

Competency(DC) (such as a CDA) to receive a PDI for Levels 4 and higher, and to keep higher levels achieved without having a DC effective July 1, 2018?

Answered: 30   Skipped: 9
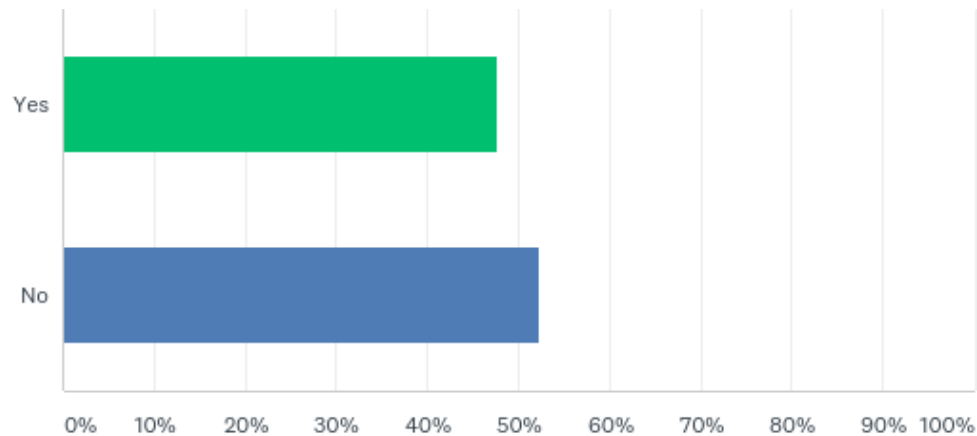
Competency(DC) (such as a CDA) to receive a PDI for Levels 4 and higher, and to keep higher levels achieved without having a DC effective July 1, 2018?

Answered: 30   Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	30.00%	9
No	70.00%	21
TOTAL		30

Q36: Would you like more information about the Demonstrated Competency requirements?
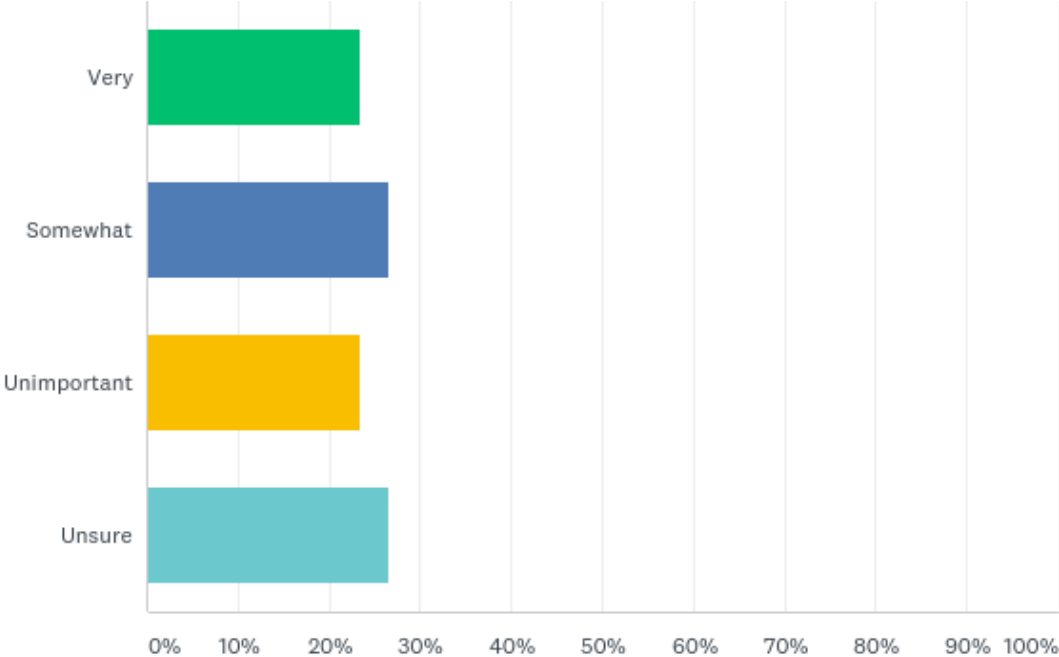
Answered: 21   Skipped: 18

Q36: Would you like more information about the Demonstrated Competency requirements?

Answered: 21   Skipped: 18

ANSWER CHOICES	RESPONSES	
Yes	47.62%	10
No	52.38%	11
TOTAL		21

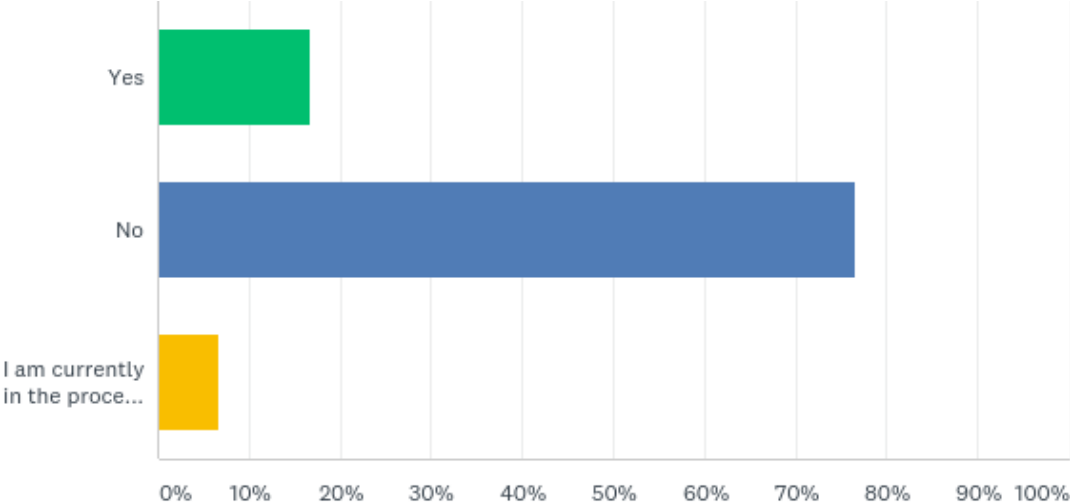# Q38: How important is it that your staff obtains their CDA credentials?

Answered: 30   Skipped: 9

Q38: How important is it that your staff obtains their CDA credentials?

Answered: 30   Skipped: 9

ANSWER CHOICES	RESPONSES	
Very	23.33%	7
Somewhat	26.67%	8
Unimportant	23.33%	7
Unsure	26.67%	8
TOTAL		30

Q39: Do you have a current CDA credential?

Answered: 30   Skipped: 9

Q39: Do you have a current CDA credential?

Answered: 30   Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	16.67%	5
No	76.67%	23
I am currently in the process of applying for it.	6.67%	2
TOTAL		30

Q40: Would you be interested in the free support available to assist you and your staff through the process of preparing to apply for the CDA credential?

Answered: 30   Skipped: 9
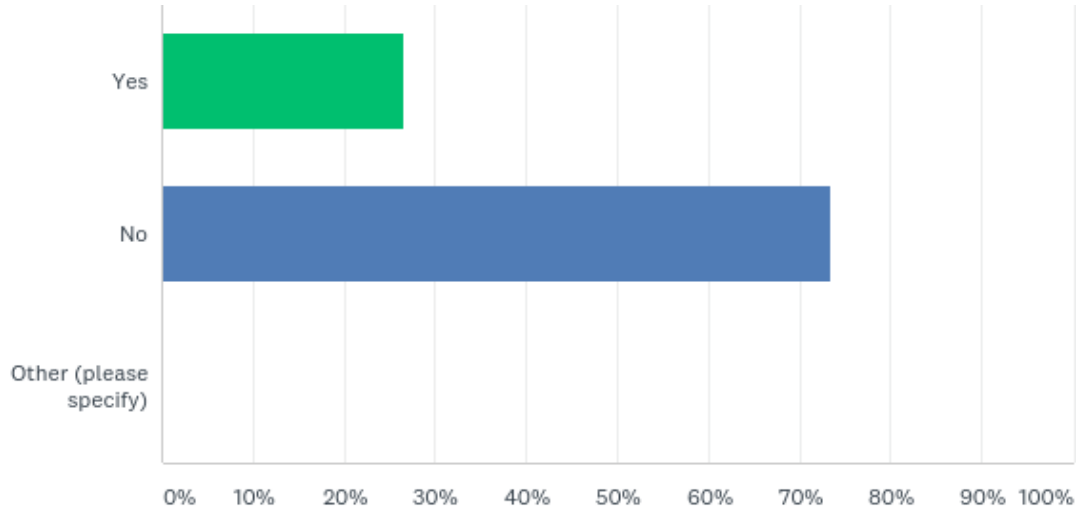
Q40: Would you be interested in the free support available to assist you and your staff through the process of preparing to apply for the CDA credential?

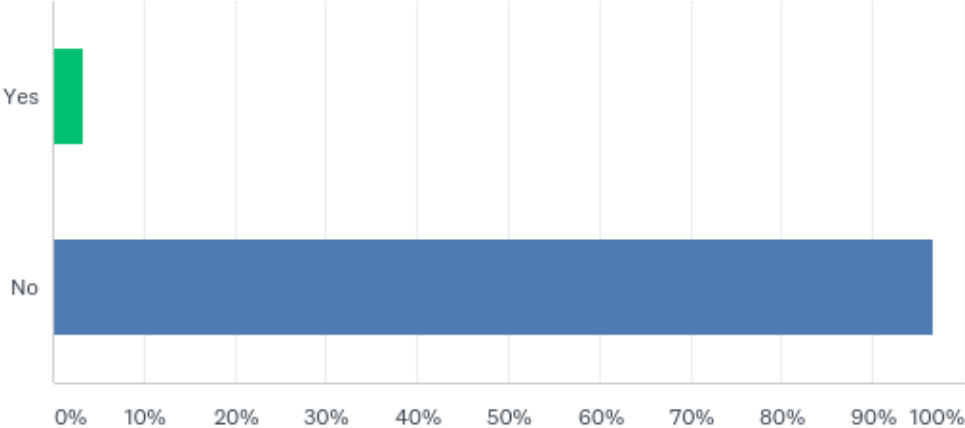Answered: 30   Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	26.67%	8
No	73.33%	22
Other (please specify)	0.00%	0
TOTAL		30

Q42: Did you attend our Provider Appreciation Day event last year?
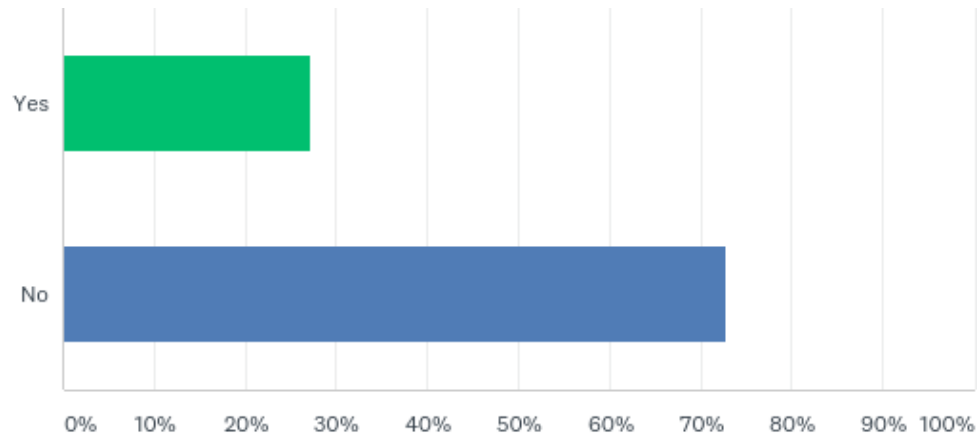
Answered: 29   Skipped: 10

Q42: Did you attend our Provider Appreciation Day event last year?

Answered: 29   Skipped: 10

ANSWER CHOICES	RESPONSES	
Yes	3.45%	1
No	96.55%	28
TOTAL		29

Q43: Did you find the location enjoyable and interactive for you and the children?
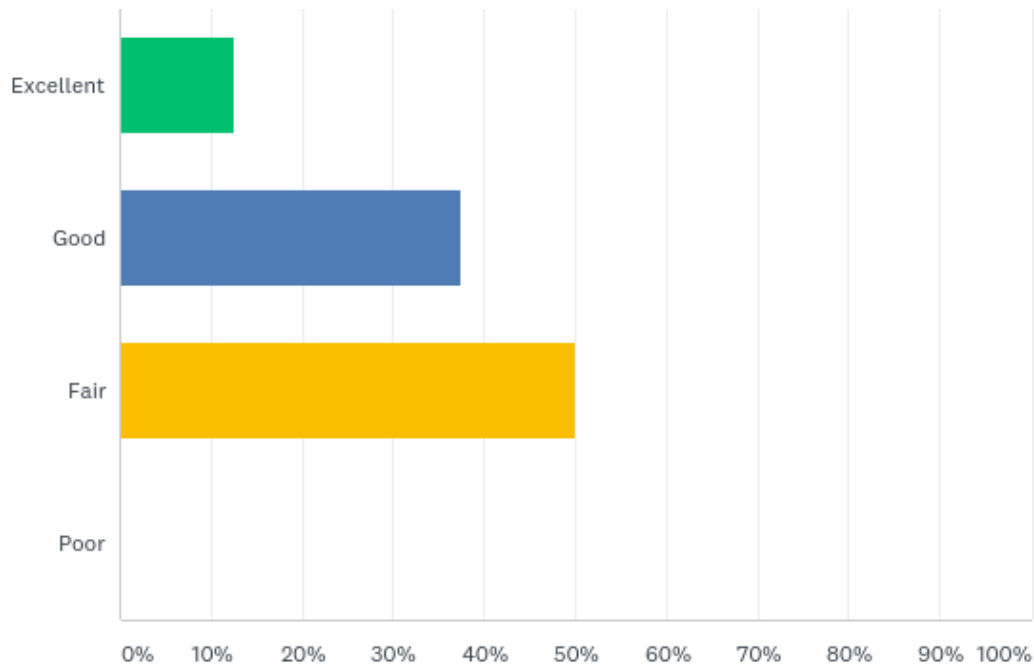
Answered: 11   Skipped: 28

Q43: Did you find the location enjoyable and interactive for you and the children?

Answered: 11   Skipped: 28

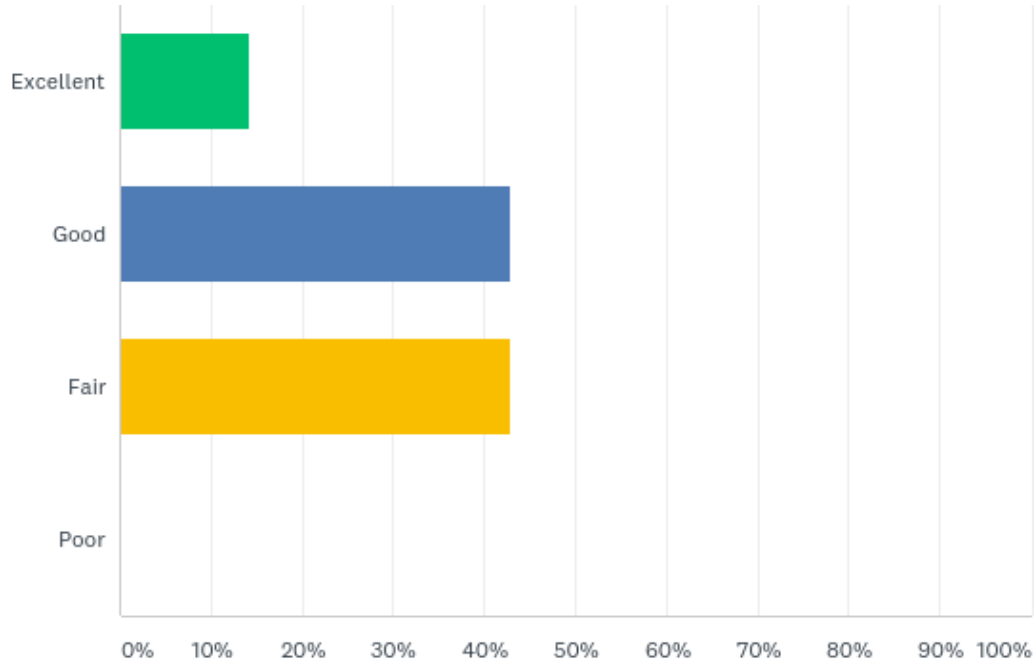| ANSWER CHOICES	RESPONSES	
Yes	27.27%	3
No	72.73%	8
TOTAL		11

Q44: How would you rate the incentives (books, bag, and prizes) that were given to caregivers and children at last year's event?

Answered: 8   Skipped: 31

Q44: How would you rate the incentives (books, bag, and prizes) that were given to caregivers and children at last year's event?

Answered: 8   Skipped: 31

ANSWER CHOICES	RESPONSES	
Excellent	12.50%	1
Good	37.50%	3
Fair	50.00%	4
Poor	0.00%	0
TOTAL		8

Q45: How would you rate last year's event?

Answered: 7   Skipped: 32

Q45: How would you rate last year's event?

Answered: 7   Skipped: 32

ANSWER CHOICES	RESPONSES	
Excellent	14.29%	1
Good	42.86%	3
Fair	42.86%	3
Poor	0.00%	0
TOTAL		7

Q46: This year Provider Appreciation Day will be June 14 2018. Will you be attending?
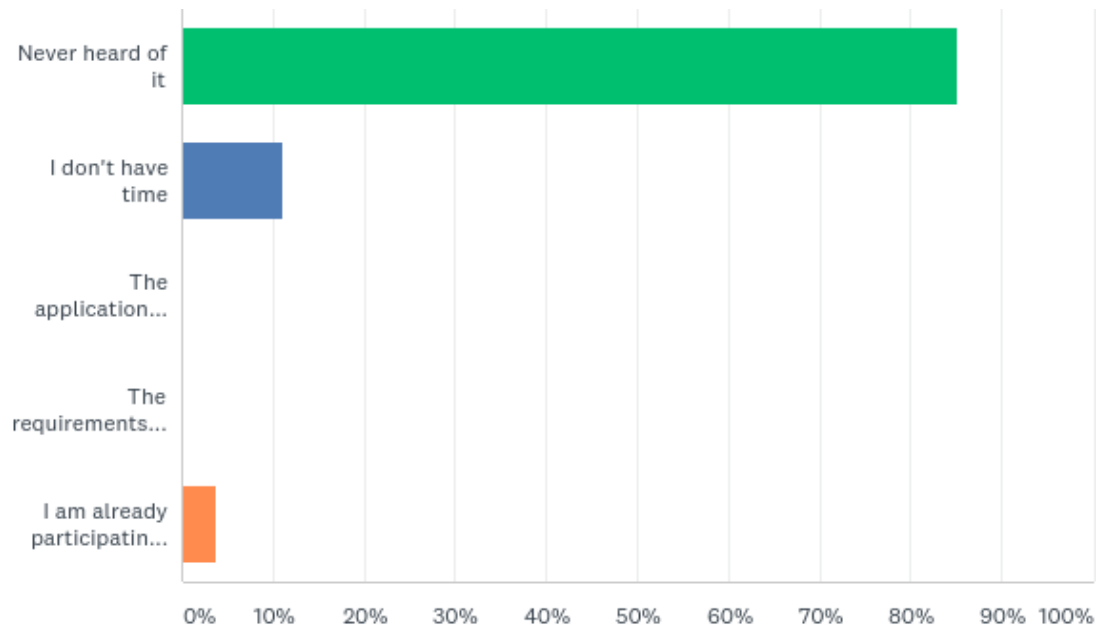
Answered: 22   Skipped: 17
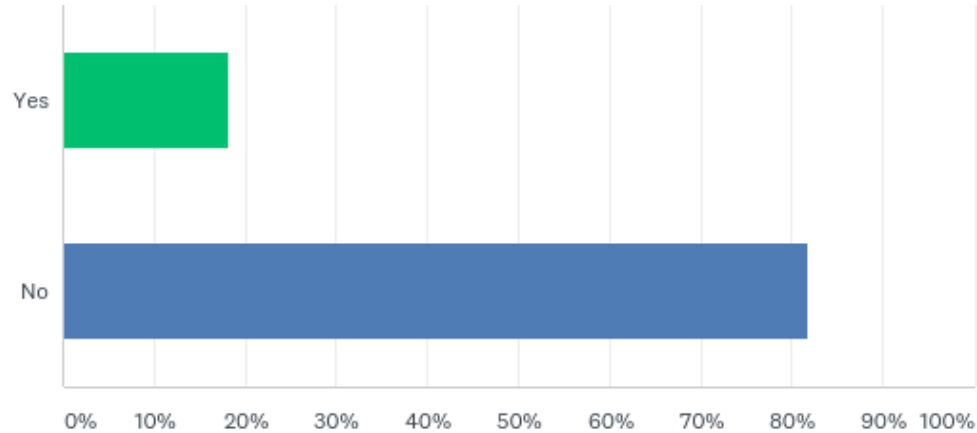
Q46: This year Provider Appreciation Day will be June 14 2018. Will you be attending?

Answered: 22   Skipped: 17

ANSWER CHOICES	RESPONSES	
Yes	18.18%	4
No	81.82%	18
TOTAL		22

Q47: What is the primary reason you are not participating in the TOP Star Program? (Please select only one.)

Answered: 27   Skipped: 12

Q47: What is the primary reason you are not participating in the TOP Star Program? (Please select only one.)

Answered: 27   Skipped: 12

ANSWER CHOICES	RESPONSES	
Never heard of it	85.19%	23
I don't have time	11.11%	3
The application process is too difficult	0.00%	0
The requirements are too difficult to implement	0.00%	0
I am already participating in the TOP Star Program	3.70%	1
TOTAL		27