

2018 CAC@CSS Annual Survey for Family Child Care Providers

Tuesday, May 22, 2018

156

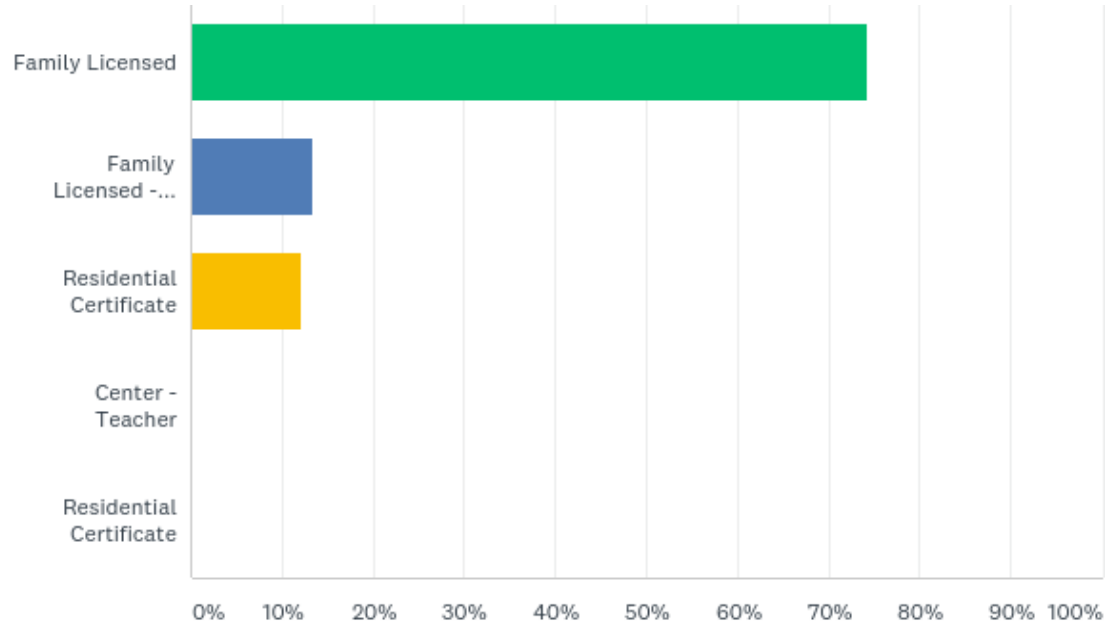
Total Responses

Date Created: Thursday, March 29, 2018

Complete Responses: 112

Q1: What type of child care provider are you?

Answered: 156 Skipped: 0



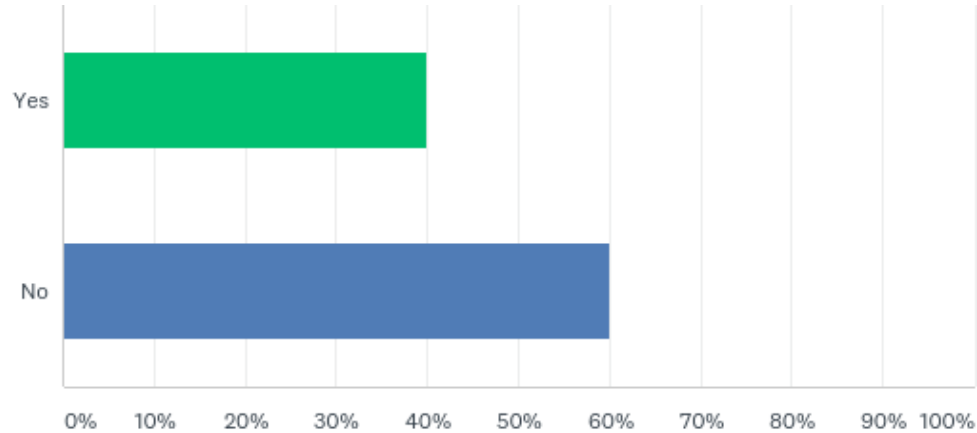
Q1: What type of child care provider are you?

Answered: 156 Skipped: 0

ANSWER CHOICES	RESPONSES	
Family Licensed	74.36%	116
Family Licensed - First Year	13.46%	21
Residential Certificate	12.18%	19
Center - Teacher	0.00%	0
Residential Certificate	0.00%	0
TOTAL		156

Q2: Have you attended the Pre-Service Babysitter to Business Owner class?

Answered: 20 Skipped: 136



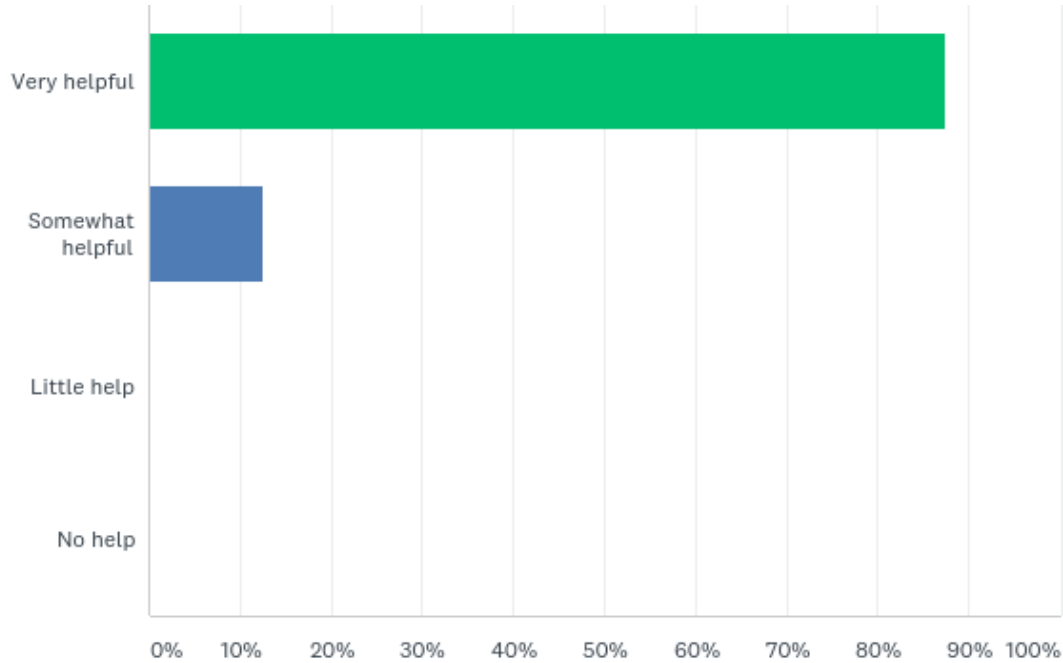
Q2: Have you attended the Pre-Service Babysitter to Business Owner class?

Answered: 20 Skipped: 136

ANSWER CHOICES	RESPONSES	
Yes	40.00%	8
No	60.00%	12
TOTAL		20

Q3: How helpful was the training or resources?

Answered: 8 Skipped: 148



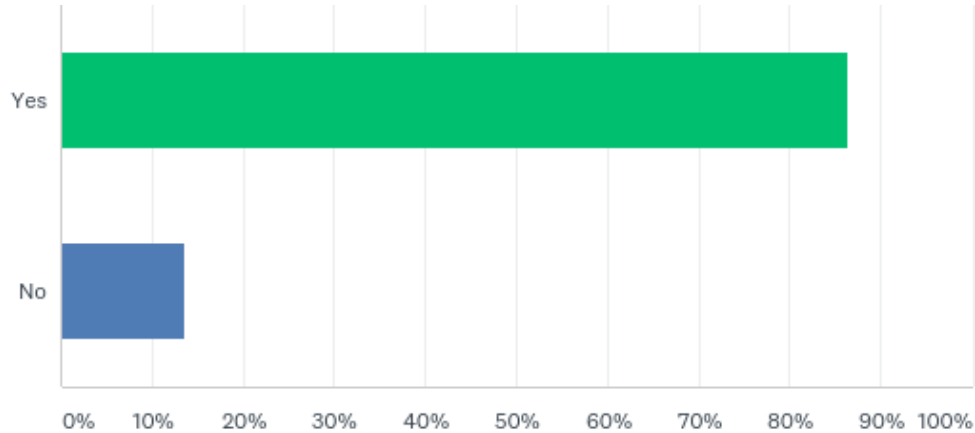
Q3: How helpful was the training or resources?

Answered: 8 Skipped: 148

ANSWER CHOICES	RESPONSES	
Very helpful	87.50%	7
Somewhat helpful	12.50%	1
Little help	0.00%	0
No help	0.00%	0
TOTAL		8

Q4: Have you attended the initial Basic Child Care training class for new providers?

Answered: 148 Skipped: 8



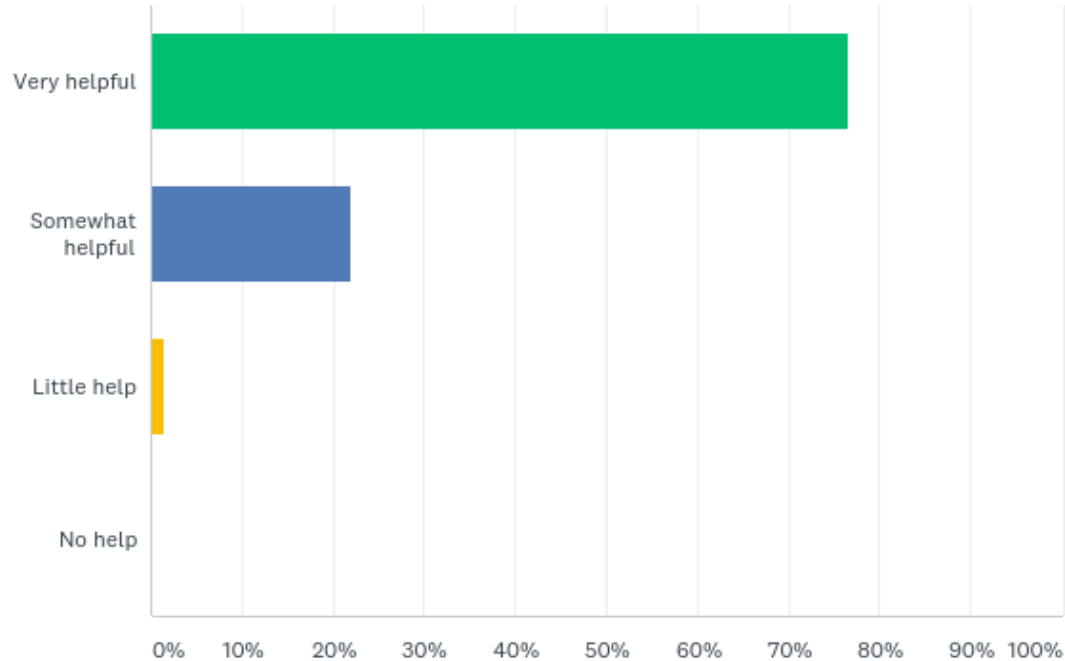
Q4: Have you attended the initial Basic Child Care training class for new providers?

Answered: 148 Skipped: 8

ANSWER CHOICES	RESPONSES	
Yes	86.49%	128
No	13.51%	20
TOTAL		148

Q5: How helpful was the training or resources?

Answered: 128 Skipped: 28



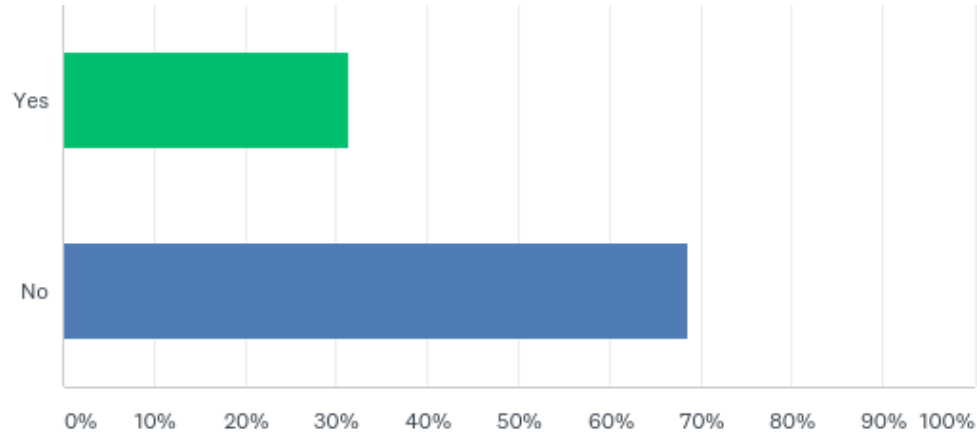
Q5: How helpful was the training or resources?

Answered: 128 Skipped: 28

ANSWER CHOICES	RESPONSES	
Very helpful	76.56%	98
Somewhat helpful	21.88%	28
Little help	1.56%	2
No help	0.00%	0
TOTAL		128

Q6: Have you attended an "It's Child's Play" make and take class?

Answered: 140 Skipped: 16



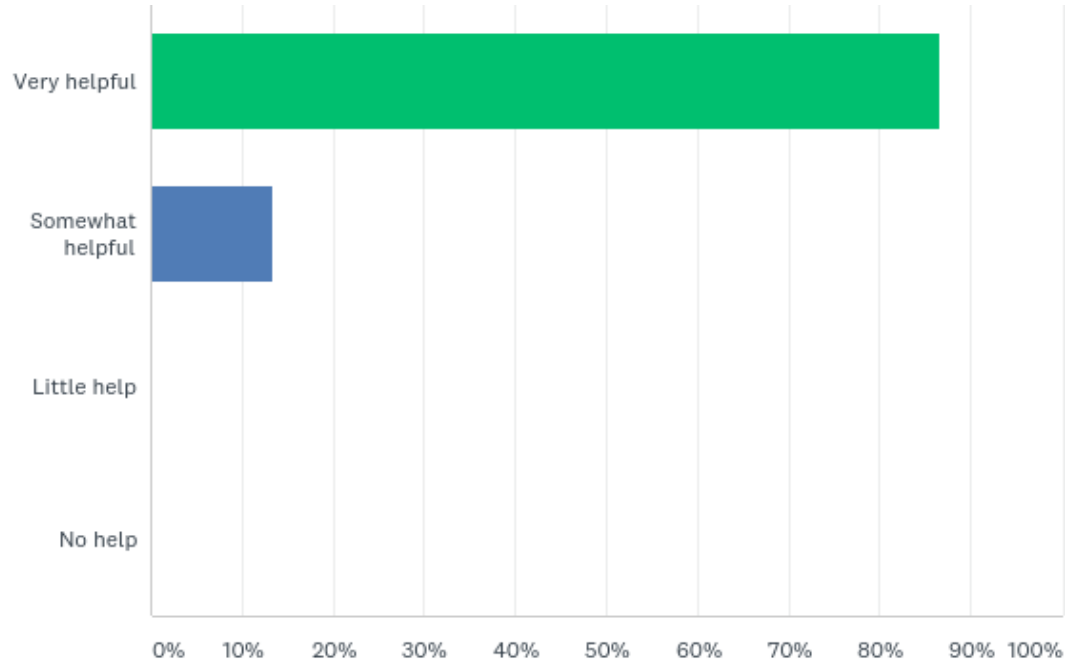
Q6: Have you attended an "It's Child's Play" make and take class?

Answered: 140 Skipped: 16

ANSWER CHOICES	RESPONSES	
Yes	31.43%	44
No	68.57%	96
TOTAL		140

Q7: How helpful was the training or resources?

Answered: 45 Skipped: 111



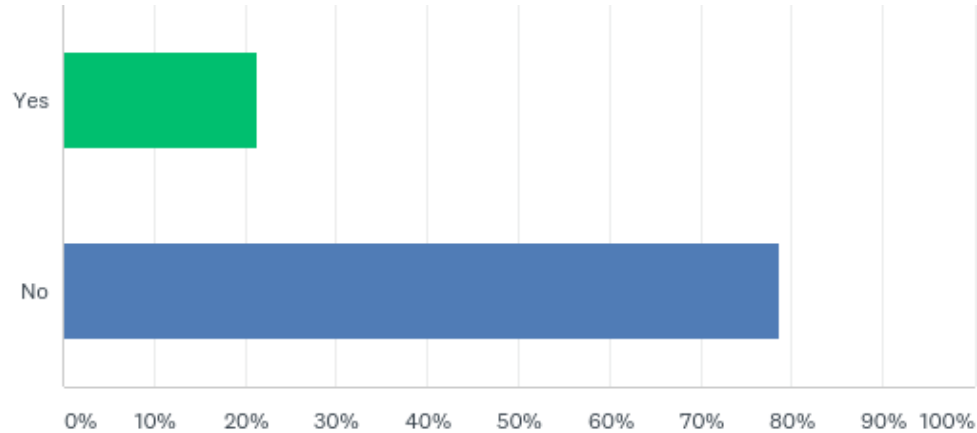
Q7: How helpful was the training or resources?

Answered: 45 Skipped: 111

ANSWER CHOICES	RESPONSES	
Very helpful	86.67%	39
Somewhat helpful	13.33%	6
Little help	0.00%	0
No help	0.00%	0
TOTAL		45

Q8: Are you a member of the Resource Lending Library?

Answered: 141 Skipped: 15



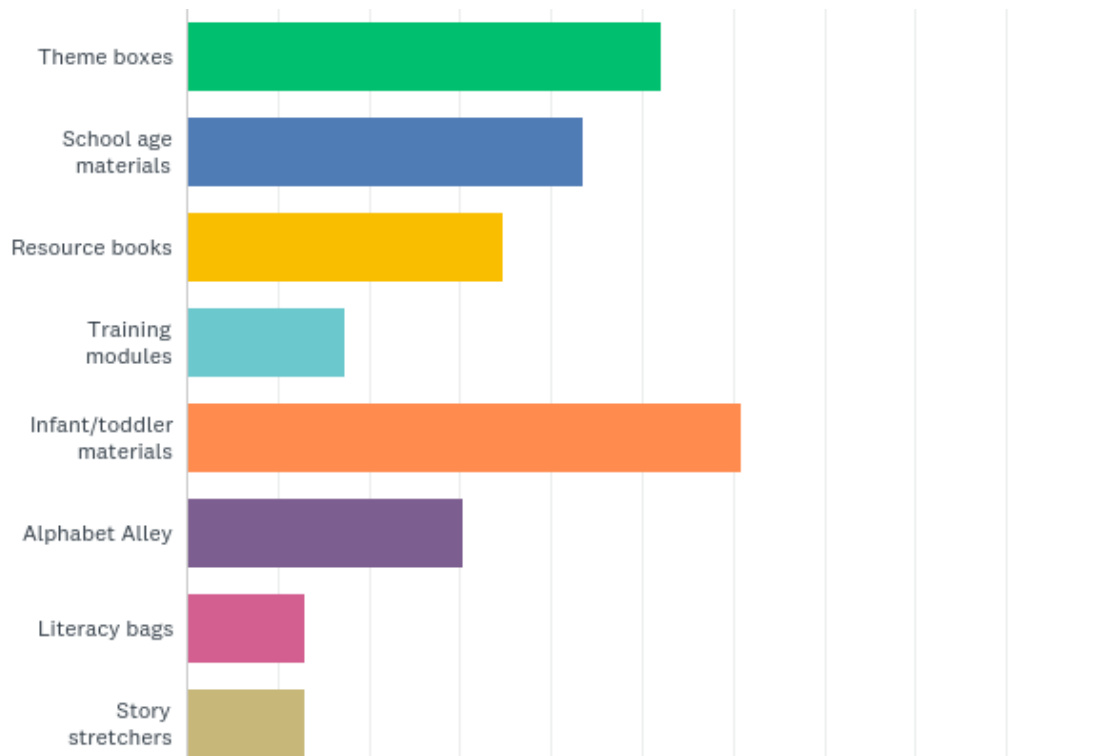
Q8: Are you a member of the Resource Lending Library?

Answered: 141 Skipped: 15

ANSWER CHOICES	RESPONSES	
Yes	21.28%	30
No	78.72%	111
TOTAL		141

Q9: From the list of items available for check out, which have you used? (Please mark all that apply.)

Answered: 23 Skipped: 133



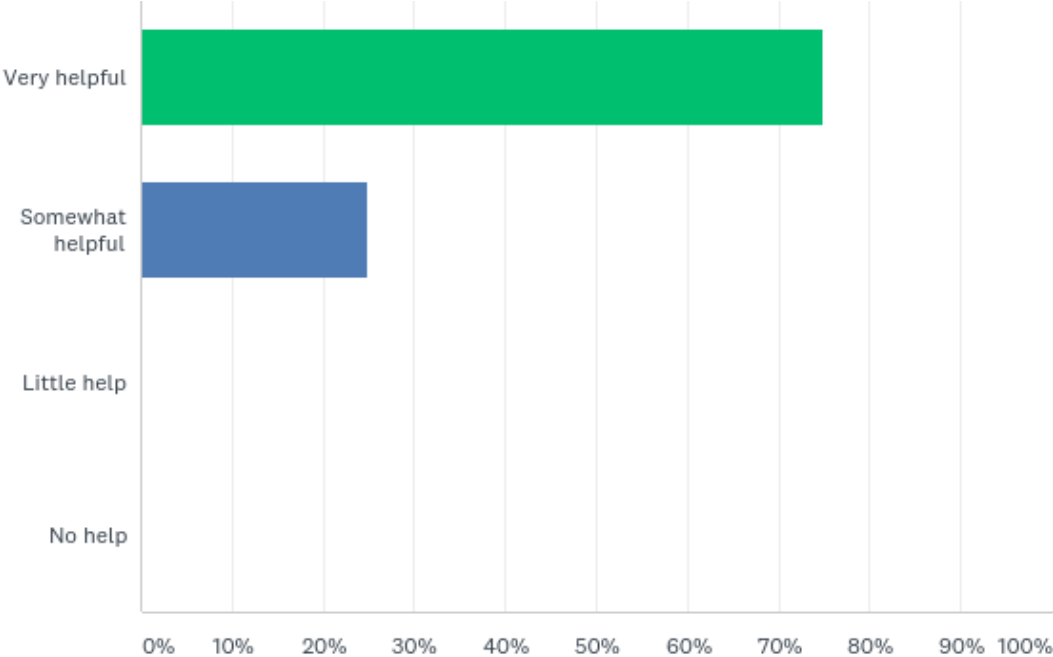
Q9: From the list of items available for check out, which have you used? (Please mark all that apply.)

Answered: 23 Skipped: 133

ANSWER CHOICES	RESPONSES	
Theme boxes	52.17%	12
School age materials	43.48%	10
Resource books	34.78%	8
Training modules	17.39%	4
Infant/toddler materials	60.87%	14
Alphabet Alley	30.43%	7
Literacy bags	13.04%	3
Story stretchers	13.04%	3
Other (please specify)	8.70%	2
Total Respondents: 23		

Q10: How helpful were the materials you checked out?

Answered: 24 Skipped: 132



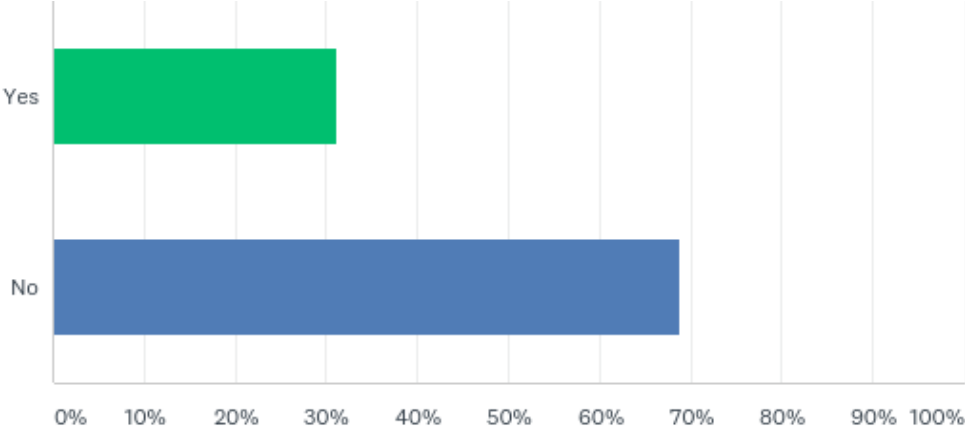
Q10: How helpful were the materials you checked out?

Answered: 24 Skipped: 132

ANSWER CHOICES	RESPONSES	
Very helpful	75.00%	18
Somewhat helpful	25.00%	6
Little help	0.00%	0
No help	0.00%	0
TOTAL		24

Q11: Have you attended a Resource Night (STAR Night)?

Answered: 138 Skipped: 18



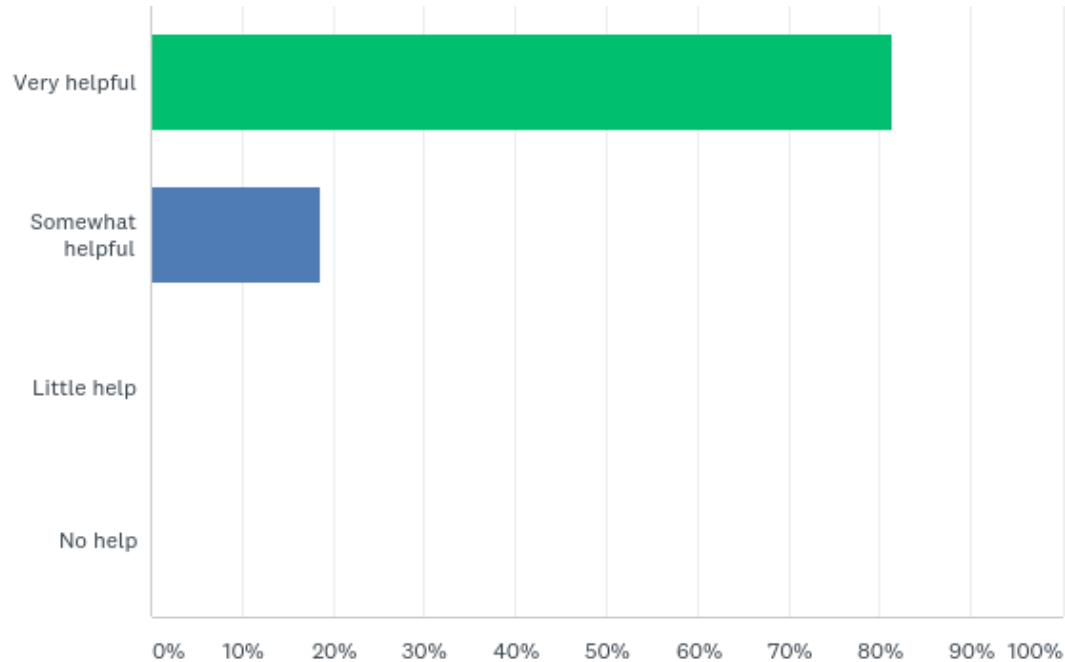
Q11: Have you attended a Resource Night (STAR Night)?

Answered: 138 Skipped: 18

ANSWER CHOICES	RESPONSES	
Yes	31.16%	43
No	68.84%	95
TOTAL		138

Q12: How helpful was the training or resources?

Answered: 43 Skipped: 113



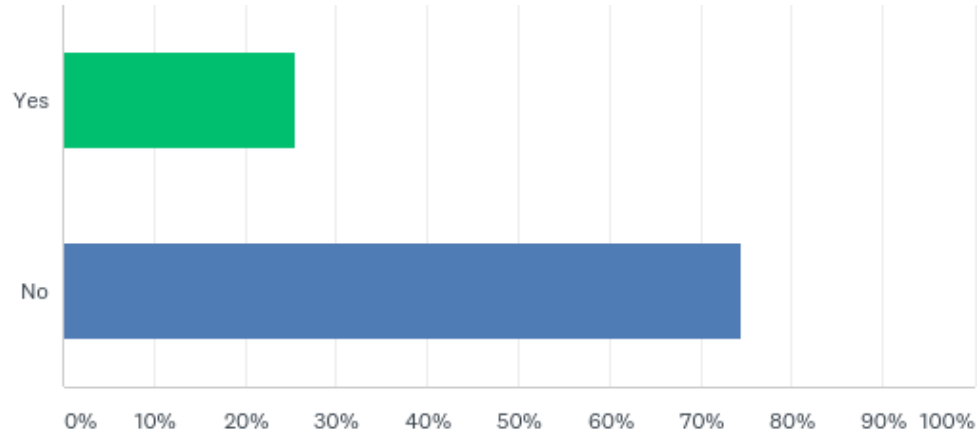
Q12: How helpful was the training or resources?

Answered: 43 Skipped: 113

ANSWER CHOICES	RESPONSES	
Very helpful	81.40%	35
Somewhat helpful	18.60%	8
Little help	0.00%	0
No help	0.00%	0
TOTAL		43

Q13: Have you participated in the Child Care Provider Coaching Program?

Answered: 133 Skipped: 23



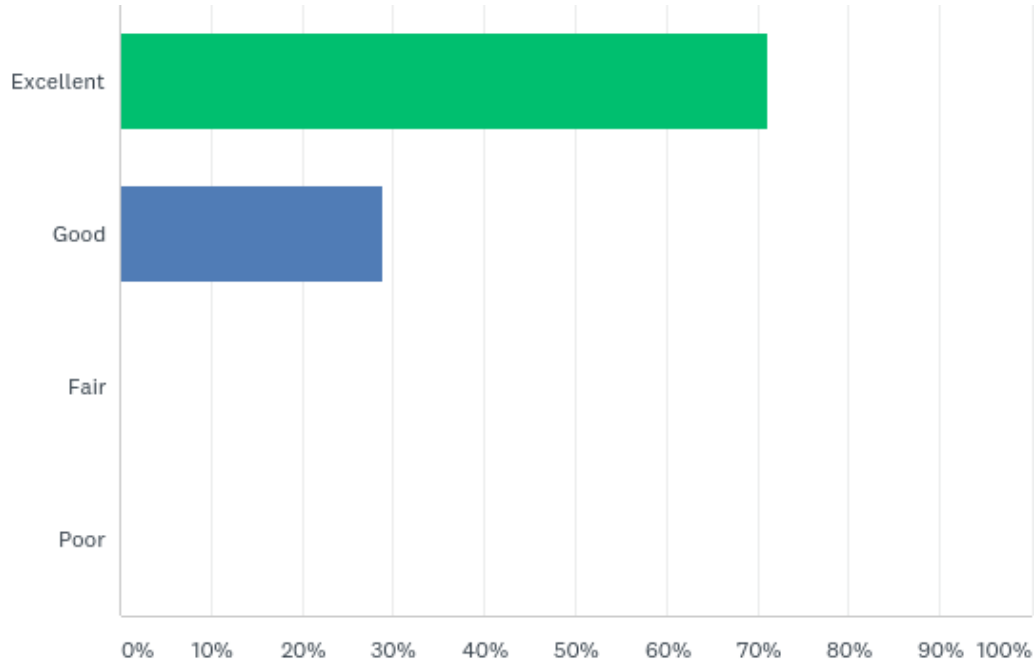
Q13: Have you participated in the Child Care Provider Coaching Program?

Answered: 133 Skipped: 23

ANSWER CHOICES	RESPONSES	
Yes	25.56%	34
No	74.44%	99
TOTAL		133

Q14: How would you rate your experience in this program?

Answered: 38 Skipped: 118



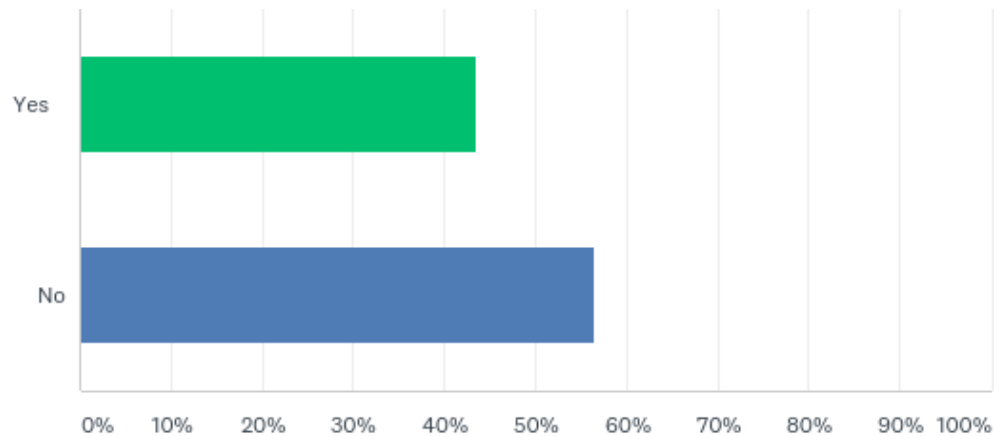
Q14: How would you rate your experience in this program?

Answered: 38 Skipped: 118

ANSWER CHOICES	RESPONSES	
Excellent	71.05%	27
Good	28.95%	11
Fair	0.00%	0
Poor	0.00%	0
TOTAL		38

Q15: Would you be interested in having a coach contact you with more information regarding the program?

Answered: 99 Skipped: 57



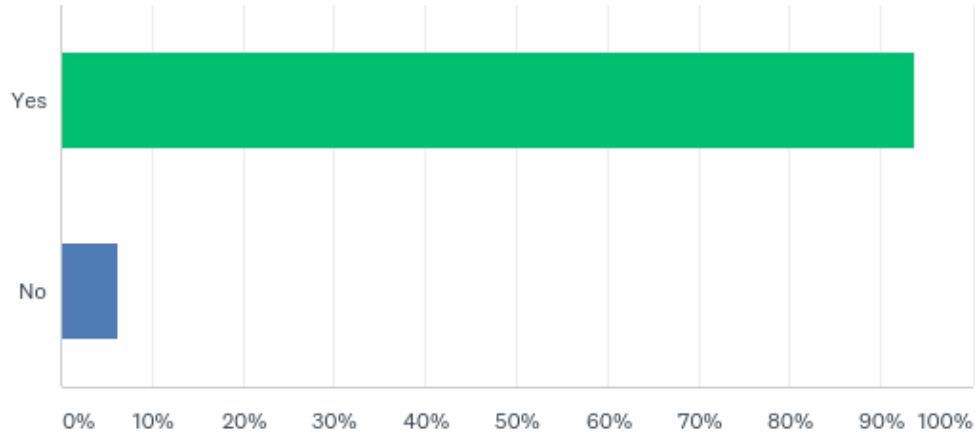
Q15: Would you be interested in having a coach contact you with more information regarding the program?

Answered: 99 Skipped: 57

ANSWER CHOICES	RESPONSES	
Yes	43.43%	43
No	56.57%	56
TOTAL		99

Have you visited the Care About Childcare website at www.careaboutchildcare.utah.gov to access information about your program?

Answered: 79 Skipped: 77



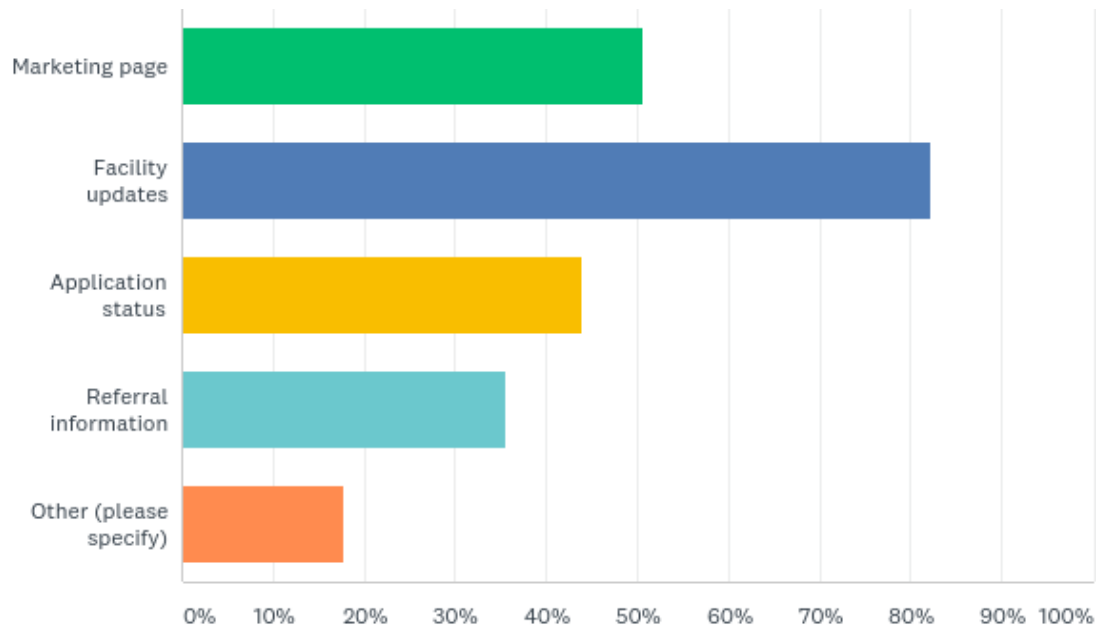
Q11: Have you visited the Care About Childcare website at www.careaboutchildcare.utah.gov to access information about your program?

Answered: 79 Skipped: 77

ANSWER CHOICES	RESPONSES	
Yes	93.67%	74
No	6.33%	5
TOTAL		79

Q18: When using the website what information are you looking for? (Please mark all that apply)

Answered: 73 Skipped: 83



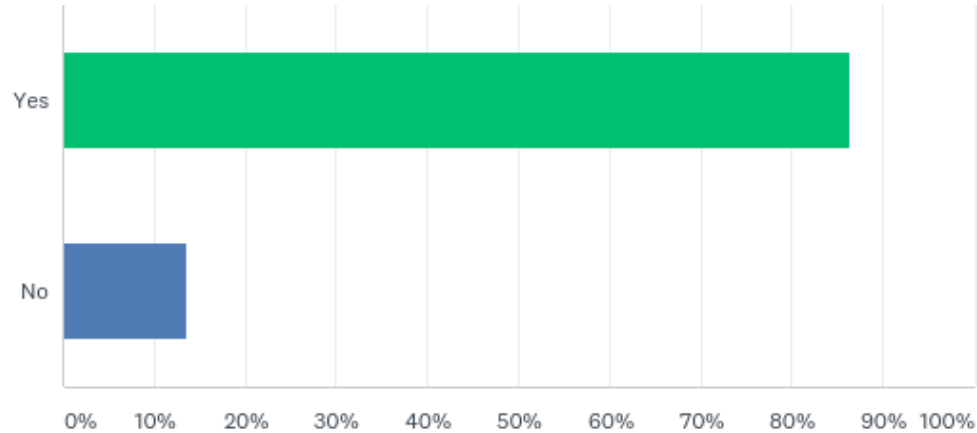
Q18: When using the website what information are you looking for? (Please mark all that apply)

Answered: 73 Skipped: 83

ANSWER CHOICES	RESPONSES	
Marketing page	50.68%	37
Facility updates	82.19%	60
Application status	43.84%	32
Referral information	35.62%	26
Other (please specify)	17.81%	13
Total Respondents: 73		

Q19: Have you updated your program's information through the Care About Childcare website?

Answered: 73 Skipped: 83



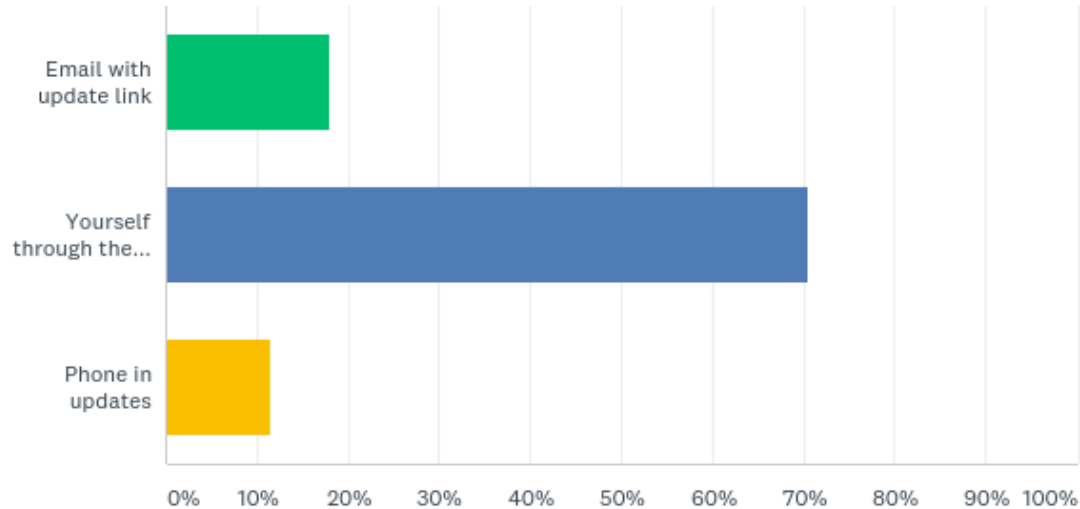
Q19: Have you updated your program's information through the Care About Childcare website?

Answered: 73 Skipped: 83

ANSWER CHOICES	RESPONSES	
Yes	86.30%	63
No	13.70%	10
TOTAL		73

Q20: How do you usually update your program information? (rates, vacancies, etc.)

Answered: 61 Skipped: 95



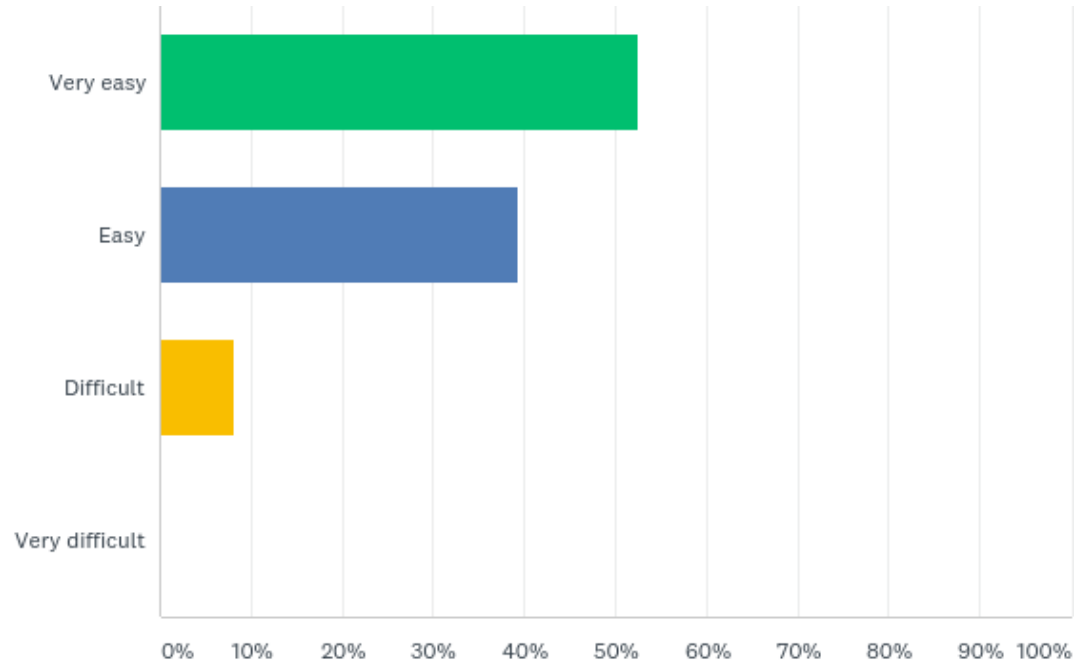
Q20: How do you usually update your program information? (rates, vacancies, etc.)

Answered: 61 Skipped: 95

ANSWER CHOICES	RESPONSES	
Email with update link	18.03%	11
Yourself through the Care About Childcare website	70.49%	43
Phone in updates	11.48%	7
TOTAL		61

Q21: Please rate the use of updating your program (rates, vacancy, ect) information.

Answered: 61 Skipped: 95



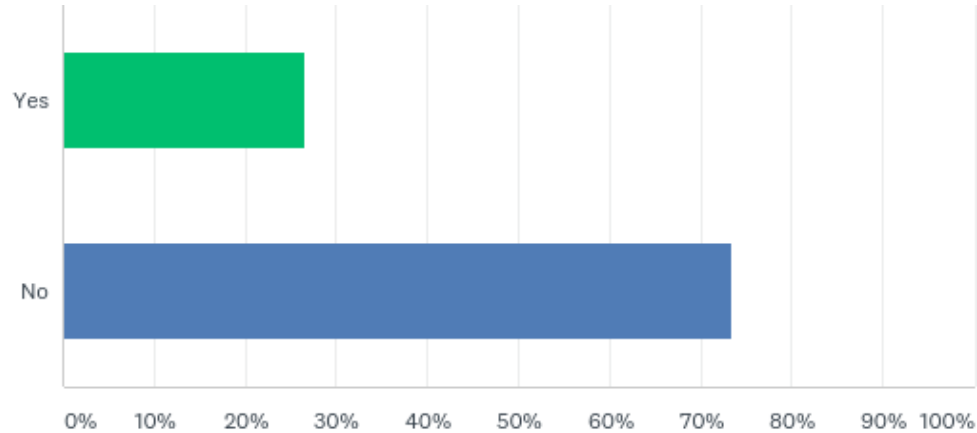
Q21: Please rate the use of updating your program (rates, vacancy, ect) information.

Answered: 61 Skipped: 95

ANSWER CHOICES	RESPONSES	
Very easy	52.46%	32
Easy	39.34%	24
Difficult	8.20%	5
Very difficult	0.00%	0
TOTAL		61

Q22: Have you participated in the Kids in Care program?

Answered: 132 Skipped: 24



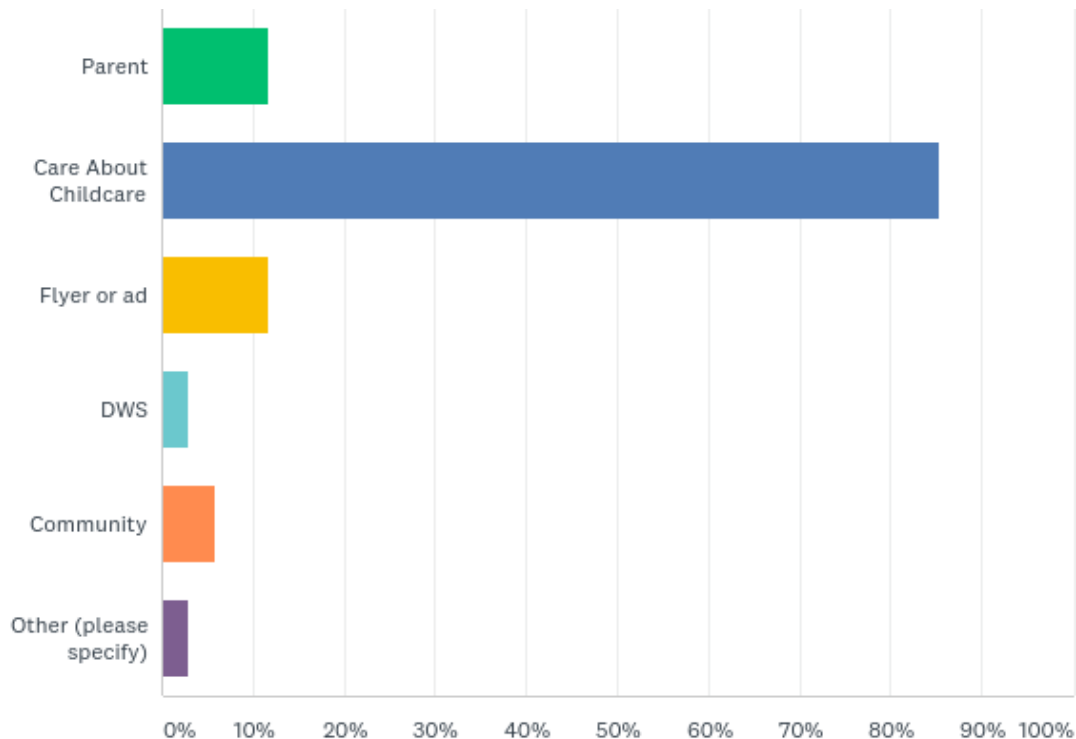
Q22: Have you participated in the Kids in Care program?

Answered: 132 Skipped: 24

ANSWER CHOICES	RESPONSES	
Yes	26.52%	35
No	73.48%	97
TOTAL		132

Q23: How did you hear about the Kids in Care Program? (check all that apply)

Answered: 34 Skipped: 122



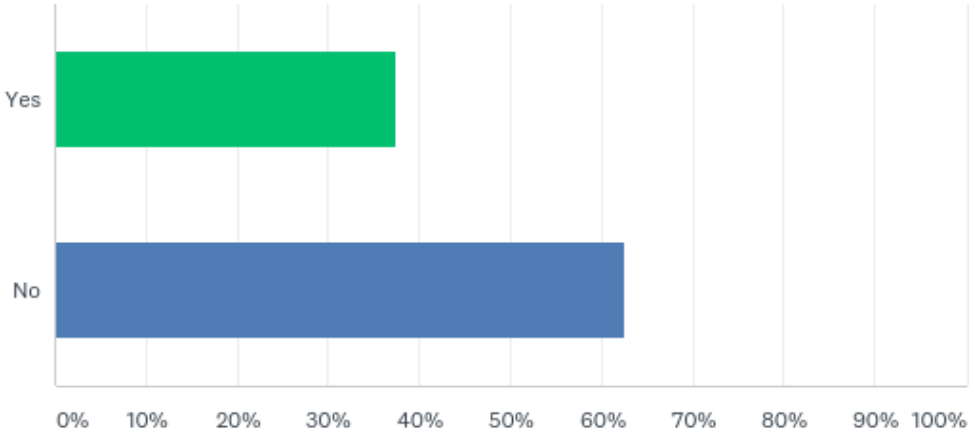
Q23: How did you hear about the Kids in Care Program? (check all that apply)

Answered: 34 Skipped: 122

ANSWER CHOICES	RESPONSES	
Parent	11.76%	4
Care About Childcare	85.29%	29
Flyer or ad	11.76%	4
DWS	2.94%	1
Community	5.88%	2
Other (please specify)	2.94%	1
Total Respondents: 34		

Q24: Would you be interested in having a Referral Specialist contact you with more information regarding the program?

Answered: 96 Skipped: 60



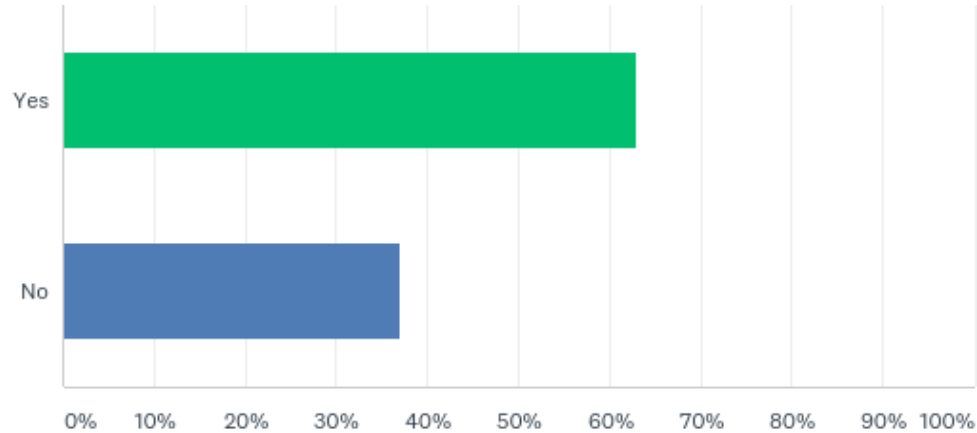
Q24: Would you be interested in having a Referral Specialist contact you with more information regarding the program?

Answered: 96 Skipped: 60

ANSWER CHOICES	RESPONSES	
Yes	37.50%	36
No	62.50%	60
TOTAL		96

Q26: Have you used the fingerprint services at Care About Childcare?

Answered: 127 Skipped: 29



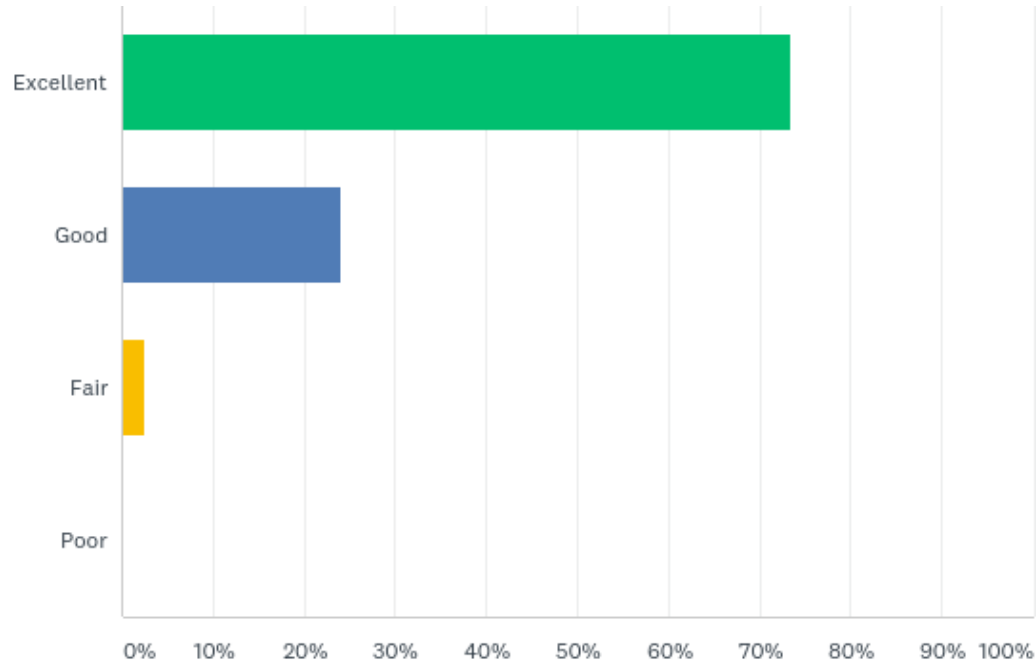
Q26: Have you used the fingerprint services at Care About Childcare?

Answered: 127 Skipped: 29

ANSWER CHOICES	RESPONSES	
Yes	62.99%	80
No	37.01%	47
TOTAL		127

Q27: How would you rate the professionalism of the Care About Childcare staff member during your fingerprint appointment?

Answered: 79 Skipped: 77



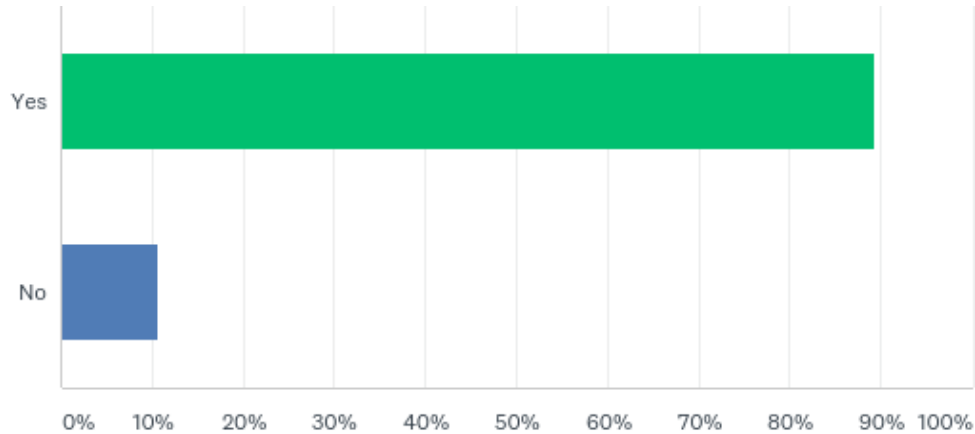
Q27: How would you rate the professionalism of the Care About Childcare staff member during your fingerprint appointment?

Answered: 79 Skipped: 77

ANSWER CHOICES	RESPONSES	
Excellent	73.42%	58
Good	24.05%	19
Fair	2.53%	2
Poor	0.00%	0
TOTAL		79

QUESTION: Have you accessed Care About Childcare at www.careaboutchildcare.utah.gov to access Professional Development and training information?

Answered: 123 Skipped: 33



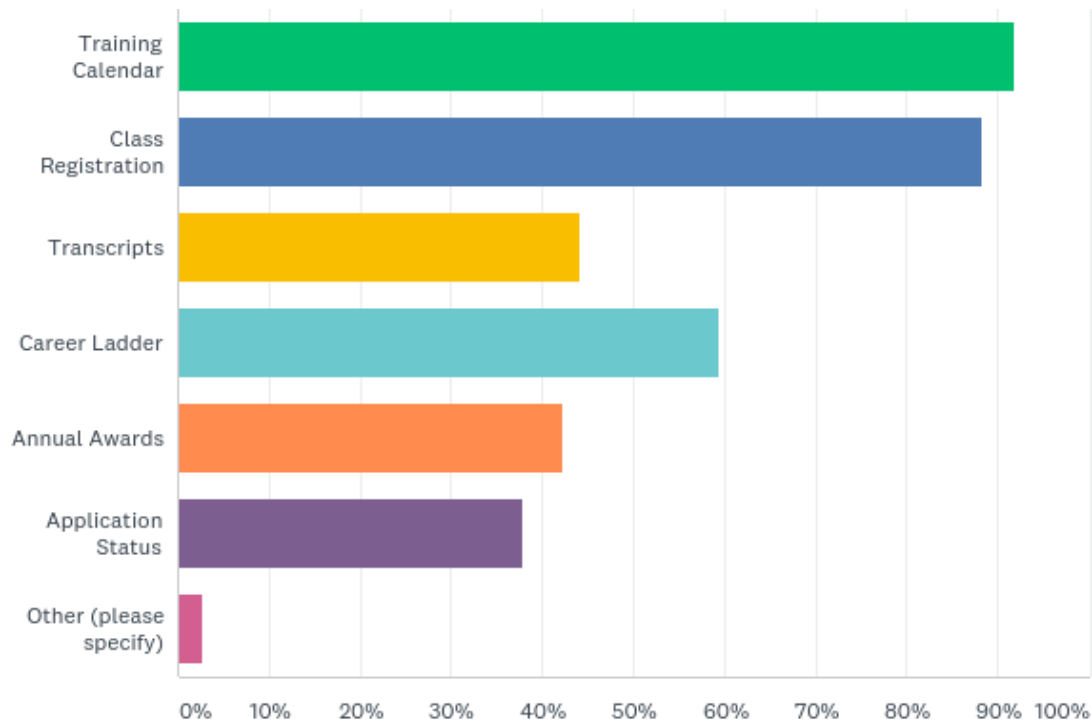
www.careaboutchildcare.utah.gov to access Professional Development and training information?

Answered: 123 Skipped: 33

ANSWER CHOICES	RESPONSES	
Yes	89.43%	110
No	10.57%	13
TOTAL		123

Q29: When using the website what information are you looking for? (Please mark all that apply)

Answered: 111 Skipped: 45



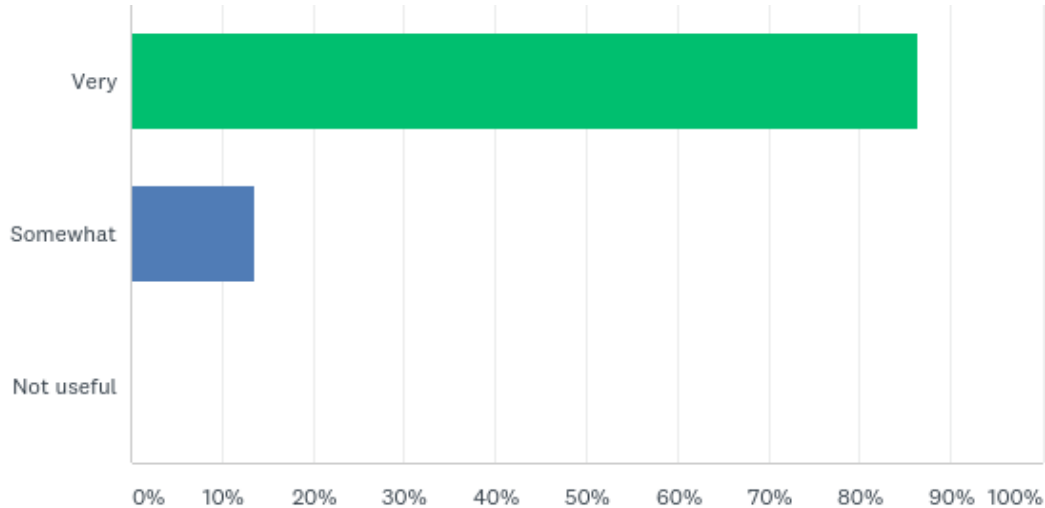
Q29: When using the website what information are you looking for? (Please mark all that apply)

Answered: 111 Skipped: 45

ANSWER CHOICES	RESPONSES	
Training Calendar	91.89%	102
Class Registration	88.29%	98
Transcripts	44.14%	49
Career Ladder	59.46%	66
Annual Awards	42.34%	47
Application Status	37.84%	42
Other (please specify)	2.70%	3
Total Respondents: 111		

Q30: How useful do you find the information on the website?

Answered: 110 Skipped: 46



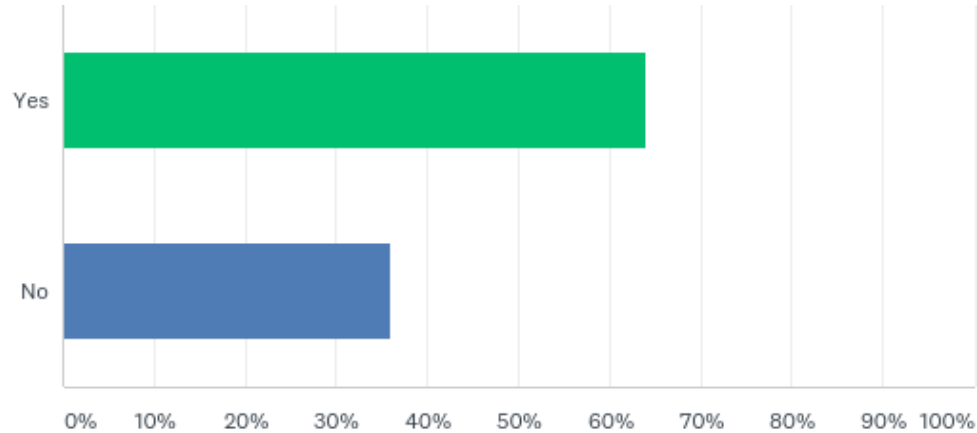
Q30: How useful do you find the information on the website?

Answered: 110 Skipped: 46

ANSWER CHOICES	RESPONSES	
Very	86.36%	95
Somewhat	13.64%	15
Not useful	0.00%	0
TOTAL		110

Q31: Have you participated in Career Ladder Courses offered by Care About Childcare?

Answered: 111 Skipped: 45



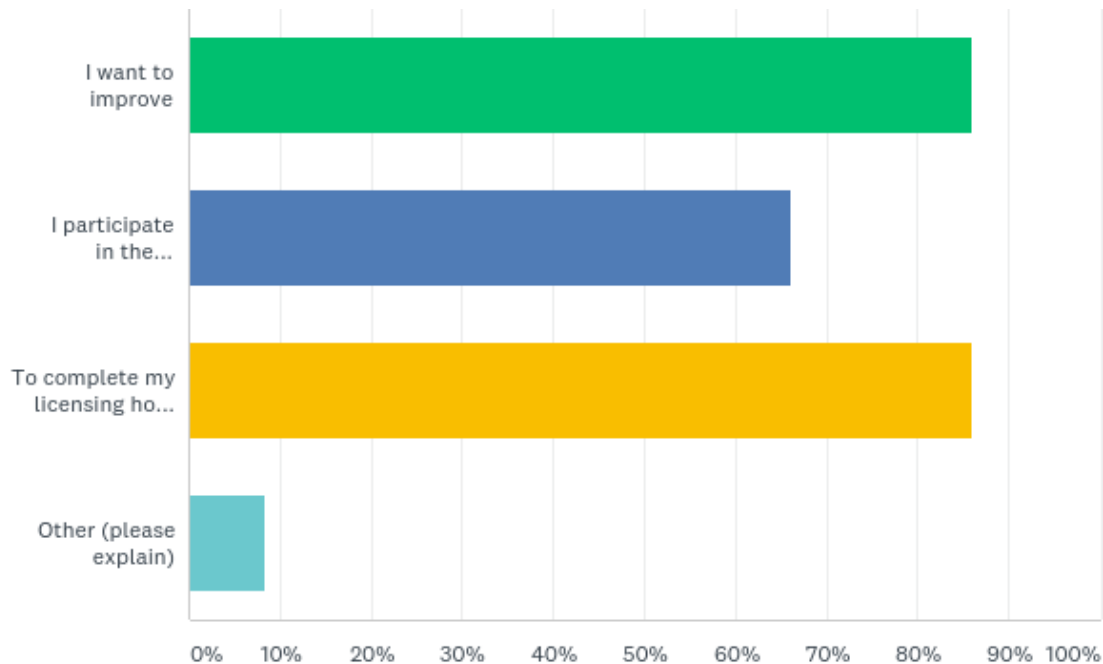
Q31: Have you participated in Career Ladder Courses offered by Care About Childcare?

Answered: 111 Skipped: 45

ANSWER CHOICES	RESPONSES	
Yes	63.96%	71
No	36.04%	40
TOTAL		111

Q32: Why do you attend Care About Childcare courses? (Check all that apply.)

Answered: 71 Skipped: 85



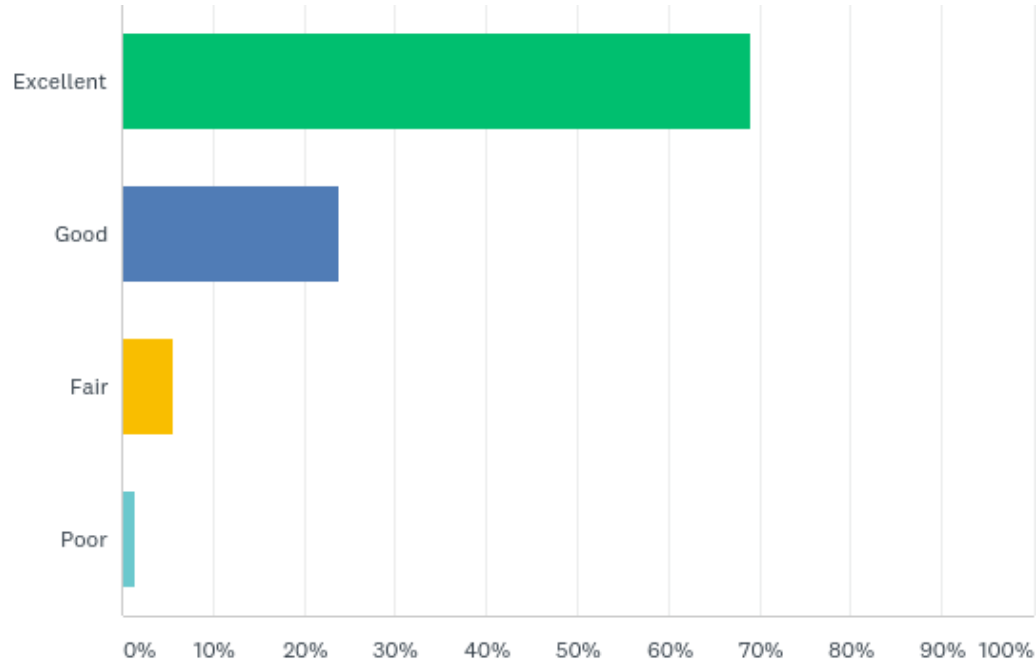
Q32: Why do you attend Care About Childcare courses? (Check all that apply.)

Answered: 71 Skipped: 85

ANSWER CHOICES	RESPONSES	
I want to improve	85.92%	61
I participate in the PDA/Career Ladder program	66.20%	47
To complete my licensing hours requirement	85.92%	61
Other (please explain)	8.45%	6
Total Respondents: 71		

Q33: How would you rate the Career Ladder training experience overall?

Answered: 71 Skipped: 85



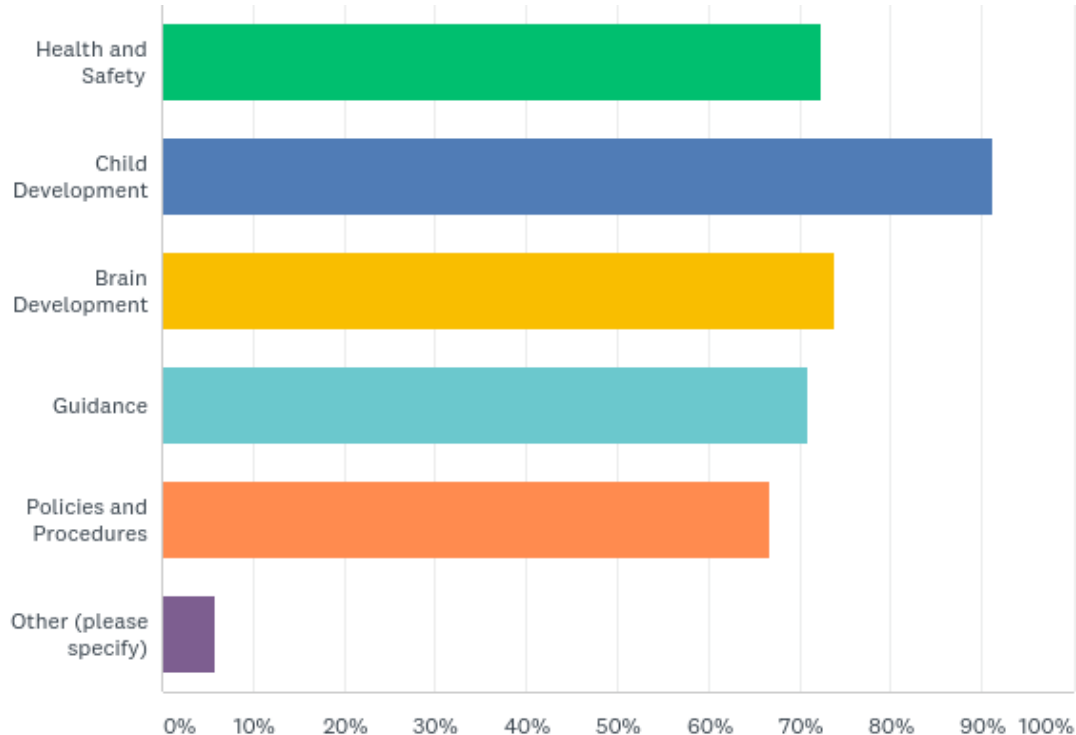
Q33: How would you rate the Career Ladder training experience overall?

Answered: 71 Skipped: 85

ANSWER CHOICES	RESPONSES	
Excellent	69.01%	49
Good	23.94%	17
Fair	5.63%	4
Poor	1.41%	1
TOTAL		71

Q35: What topics have been most useful to you? (Mark all that apply)

Answered: 69 Skipped: 87



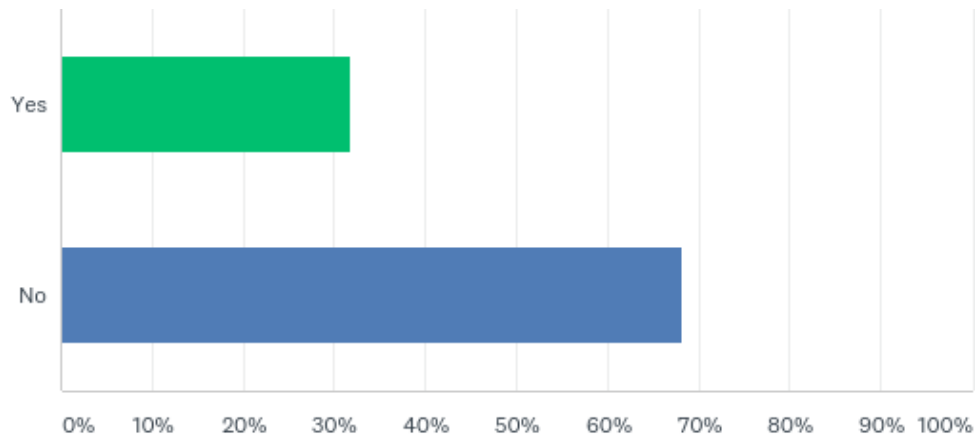
Q35: What topics have been most useful to you? (Mark all that apply)

Answered: 69 Skipped: 87

ANSWER CHOICES	RESPONSES	
Health and Safety	72.46%	50
Child Development	91.30%	63
Brain Development	73.91%	51
Guidance	71.01%	49
Policies and Procedures	66.67%	46
Other (please specify)	5.80%	4
Total Respondents: 69		

Q36: Do you participate in the Professional Development Incentive (PDI) system?

Answered: 123 Skipped: 33



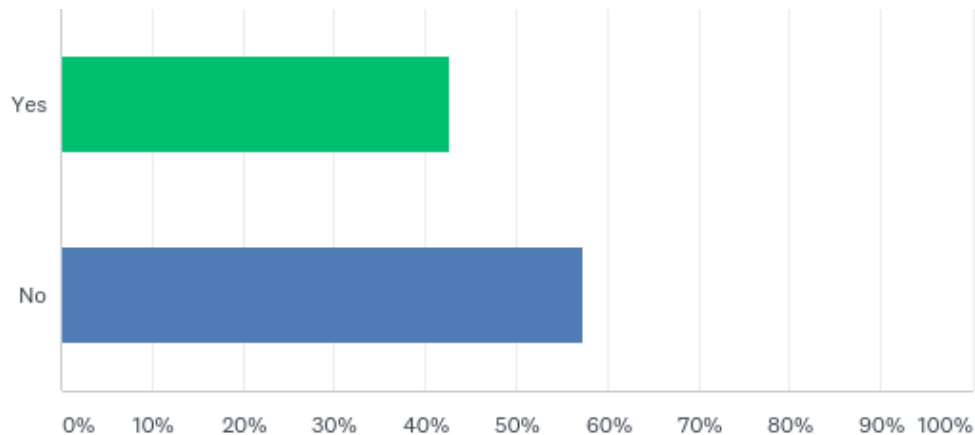
Q36: Do you participate in the Professional Development Incentive (PDI) system?

Answered: 123 Skipped: 33

ANSWER CHOICES	RESPONSES	
Yes	31.71%	39
No	68.29%	84
TOTAL		123

receive a PDI for Levels 4 and higher, and to keep higher levels achieved without having a DC effective July 1, 2018?

Answered: 122 Skipped: 34



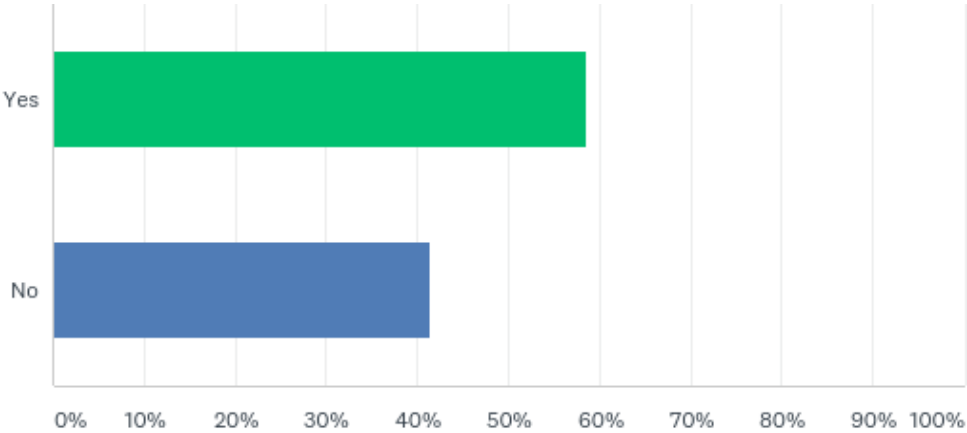
required Demonstrated Competency (DC) (such as a DC) to receive a PDI for Levels 4 and higher, and to keep higher levels achieved without having a DC effective July 1, 2018?

Answered: 122 Skipped: 34

ANSWER CHOICES	RESPONSES	
Yes	42.62%	52
No	57.38%	70
TOTAL		122

Q38: Would you like more information about the Demonstrated Competency requirements?

Answered: 70 Skipped: 86



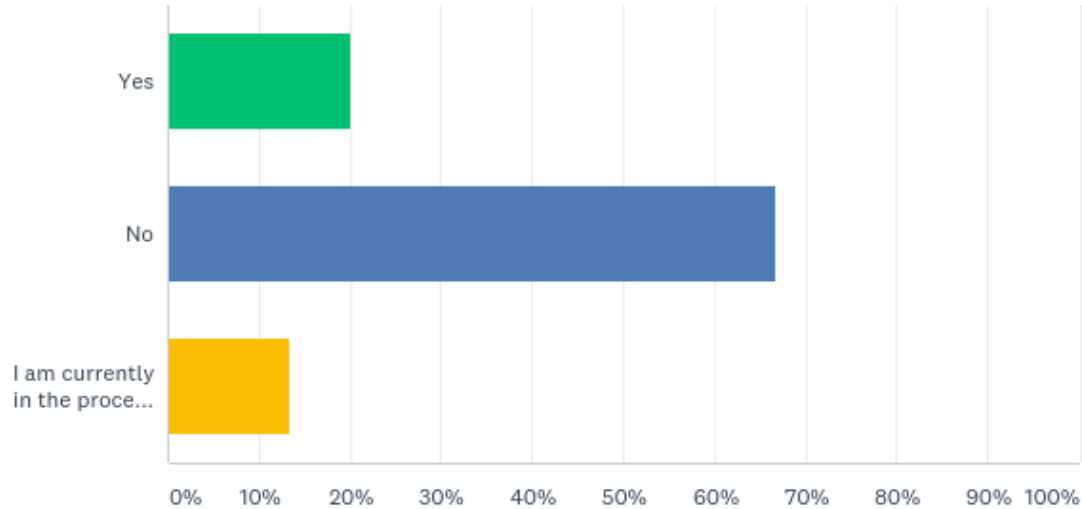
Q38: Would you like more information about the Demonstrated Competency requirements?

Answered: 70 Skipped: 86

ANSWER CHOICES	RESPONSES	
Yes	58.57%	41
No	41.43%	29
TOTAL		70

Q40: Do you have a current CDA?

Answered: 120 Skipped: 36



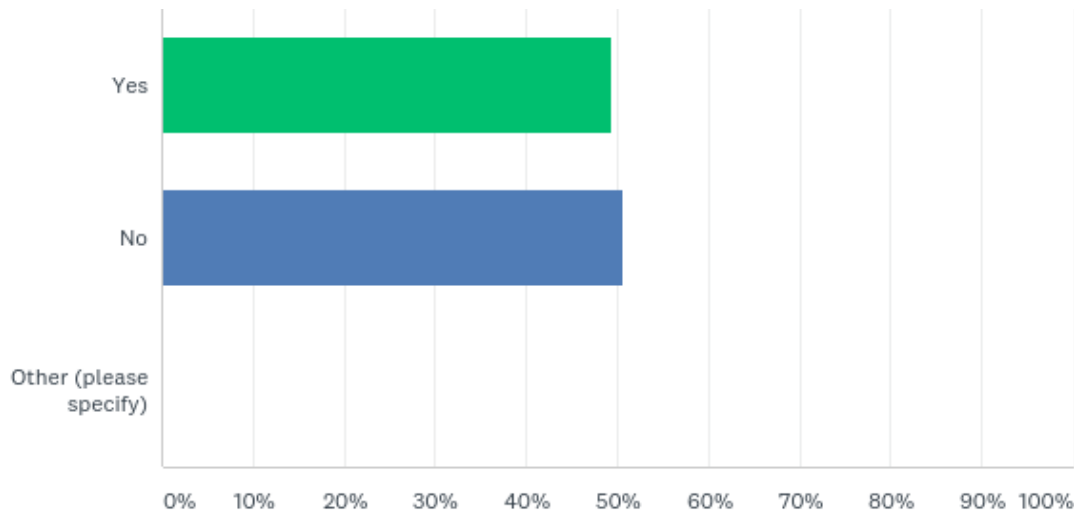
Q40: Do you have a current CDA?

Answered: 120 Skipped: 36

ANSWER CHOICES	RESPONSES	
Yes	20.00%	24
No	66.67%	80
I am currently in the process of applying for it.	13.33%	16
TOTAL		120

Would you be interested in the free support available to assist you through the process of preparing to apply for the CDA credential?

Answered: 95 Skipped: 61



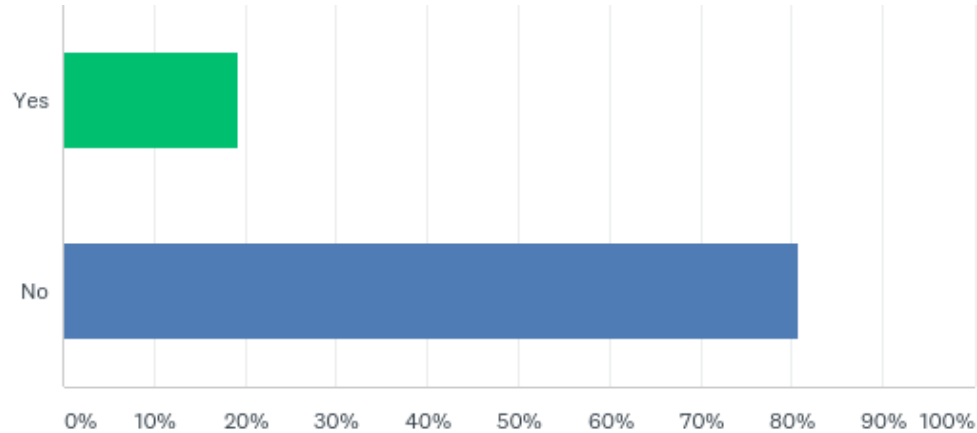
Would you be interested in the free support available to assist you through the process of preparing to apply for the CDA credential?

Answered: 95 Skipped: 61

ANSWER CHOICES	RESPONSES	
Yes	49.47%	47
No	50.53%	48
Other (please specify)	0.00%	0
TOTAL		95

Q43: Did you attend our Provider Appreciation Day event last year?

Answered: 120 Skipped: 36



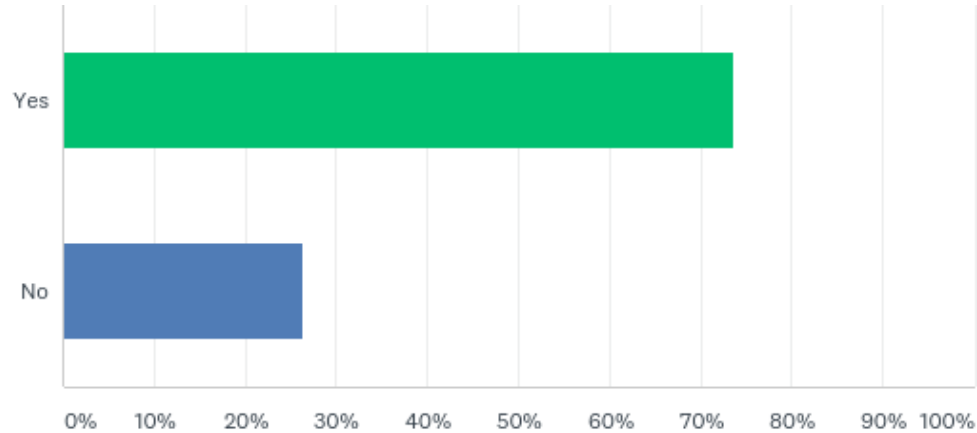
Q43: Did you attend our Provider Appreciation Day event last year?

Answered: 120 Skipped: 36

ANSWER CHOICES	RESPONSES	
Yes	19.17%	23
No	80.83%	97
TOTAL		120

Q44: Did you find the location enjoyable and interactive for you and the children?

Answered: 57 Skipped: 99



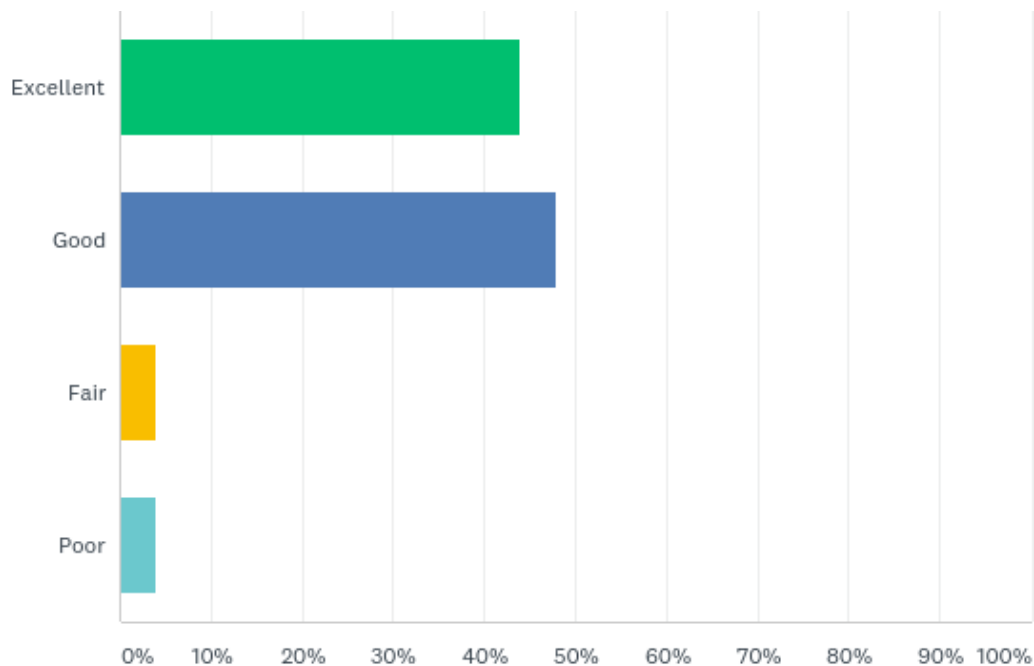
Q44: Did you find the location enjoyable and interactive for you and the children?

Answered: 57 Skipped: 99

ANSWER CHOICES	RESPONSES	
Yes	73.68%	42
No	26.32%	15
TOTAL		57

Q45: How would you rate the incentives (books, bag, and prizes) that were given to caregivers and children at last year's event?

Answered: 50 Skipped: 106



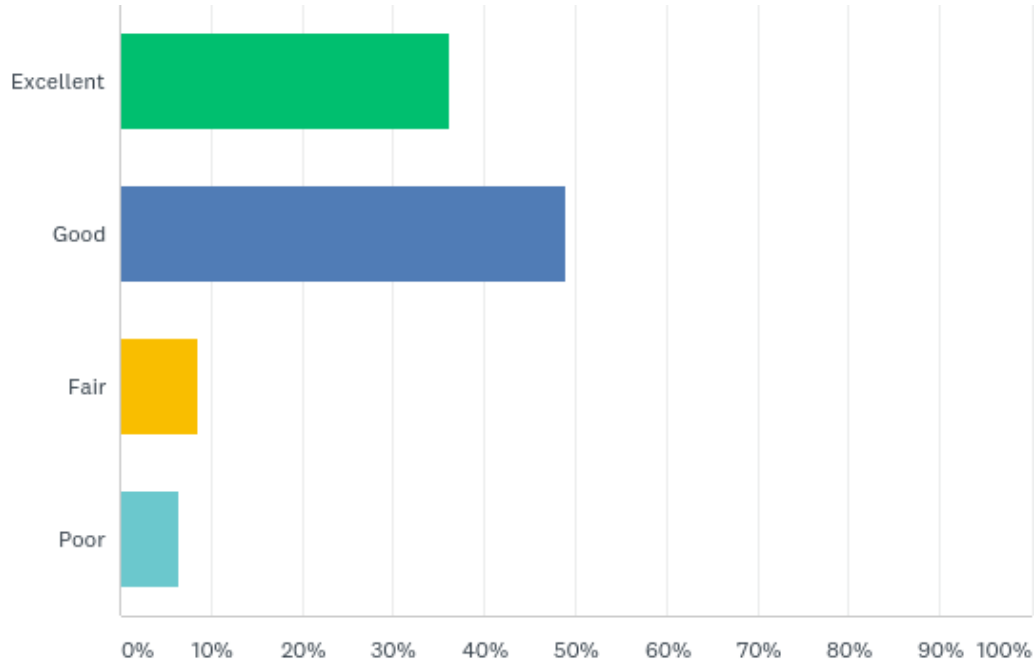
Q45: How would you rate the incentives (books, bag, and prizes) that were given to caregivers and children at last year's event?

Answered: 50 Skipped: 106

ANSWER CHOICES	RESPONSES	
Excellent	44.00%	22
Good	48.00%	24
Fair	4.00%	2
Poor	4.00%	2
TOTAL		50

Q46: How would you rate last year's event?

Answered: 47 Skipped: 109



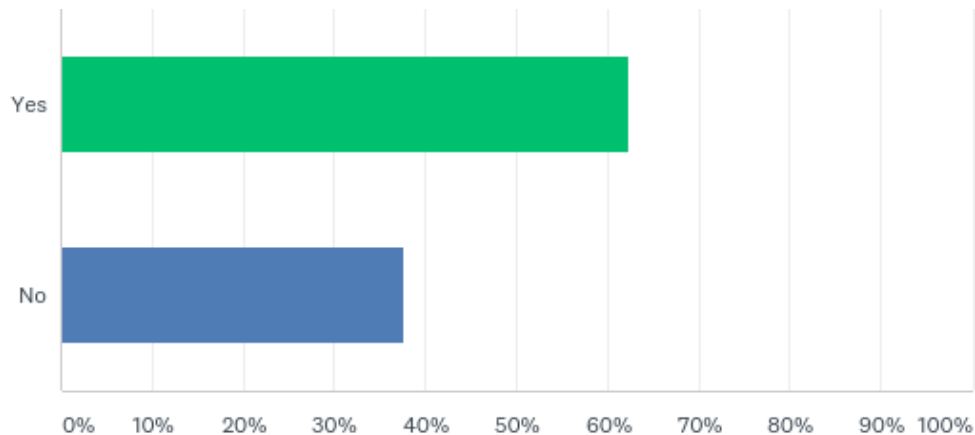
Q46: How would you rate last year's event?

Answered: 47 Skipped: 109

ANSWER CHOICES	RESPONSES	
Excellent	36.17%	17
Good	48.94%	23
Fair	8.51%	4
Poor	6.38%	3
TOTAL		47

Q47: This year Provider Appreciation Day will be June 14, 2018. Will you be attending?

Answered: 101 Skipped: 55



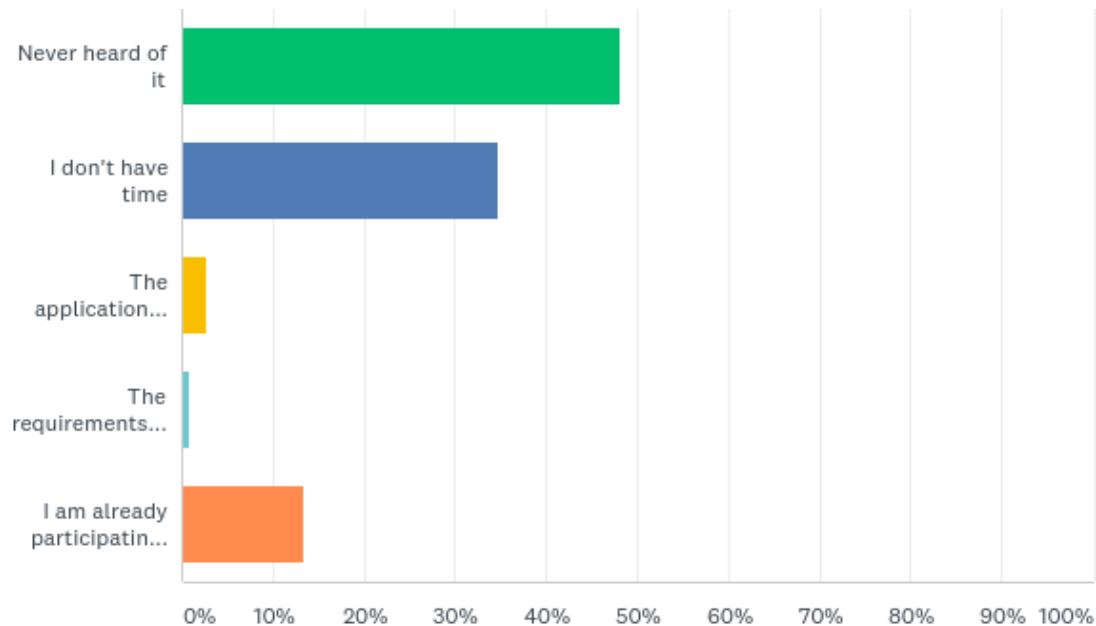
Q47: This year Provider Appreciation Day will be June 14, 2018. Will you be attending?

Answered: 101 Skipped: 55

ANSWER CHOICES	RESPONSES	
Yes	62.38%	63
No	37.62%	38
TOTAL		101

Q48: What is the primary reason you are not participating in the TOP Star Program? (Please select only one.)

Answered: 112 Skipped: 44



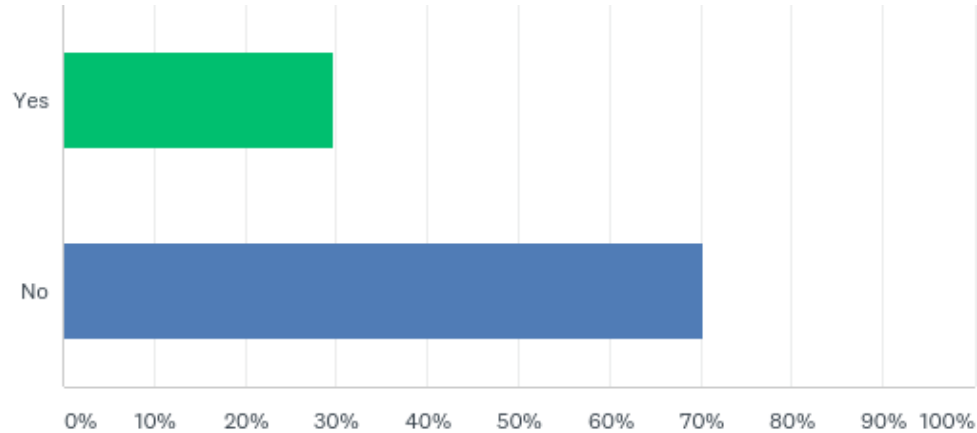
Q48: What is the primary reason you are not participating in the TOP Star Program? (Please select only one.)

Answered: 112 Skipped: 44

ANSWER CHOICES	RESPONSES	
Never heard of it	48.21%	54
I don't have time	34.82%	39
The application process is too difficult	2.68%	3
The requirements are too difficult to implement	0.89%	1
I am already participating in the TOP Star Program	13.39%	15
TOTAL		112

Q50: Are you a member of the PFCCA?

Answered: 118 Skipped: 38



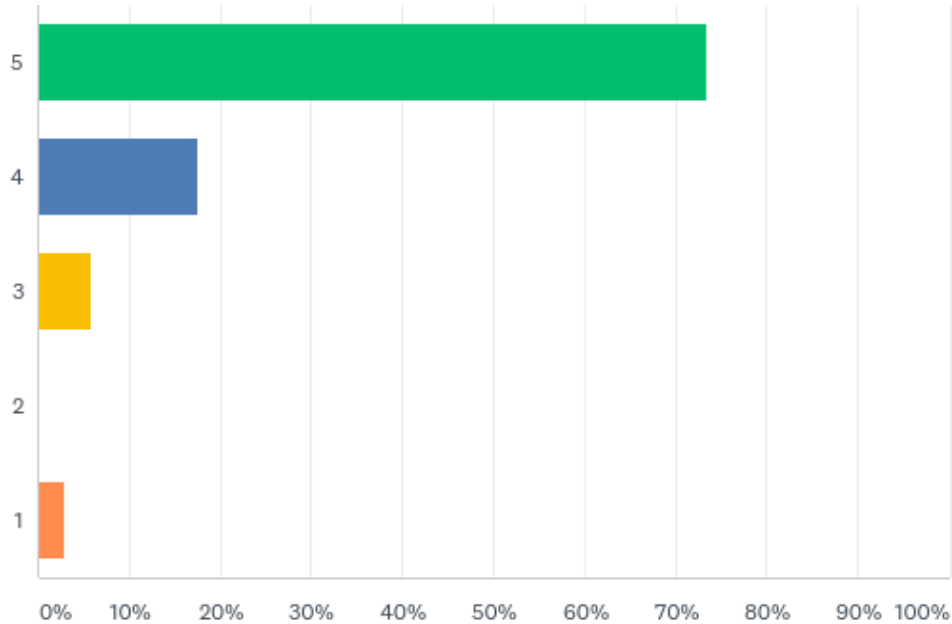
Q50: Are you a member of the PFCCA?

Answered: 118 Skipped: 38

ANSWER CHOICES	RESPONSES	
Yes	29.66%	35
No	70.34%	83
TOTAL		118

As a PFCCA member, how would you rate the free training offered to PFCCA members, with 5 being excellent and 1 being poor?

Answered: 34 Skipped: 122



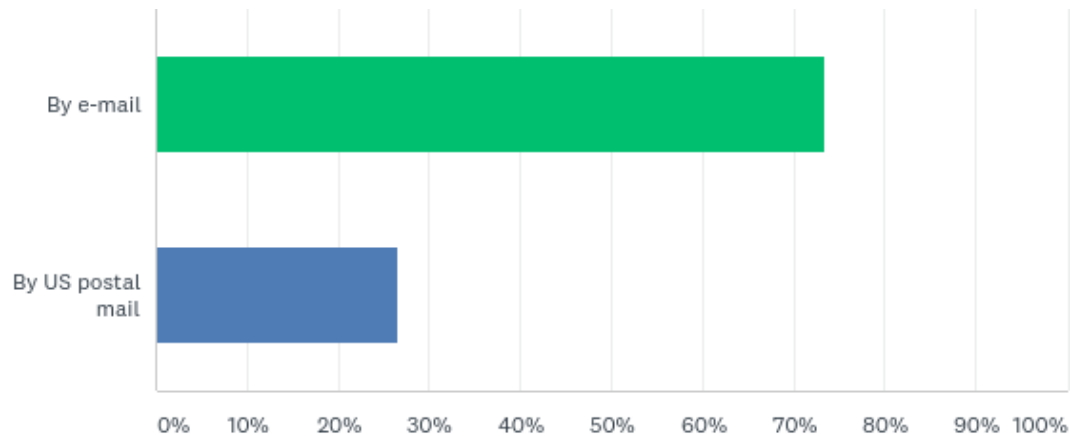
As a PFCCA member, how would you rate the free training offered to PFCCA members, with 5 being excellent and 1 being poor?

Answered: 34 Skipped: 122

ANSWER CHOICES	RESPONSES	
5	73.53%	25
4	17.65%	6
3	5.88%	2
2	0.00%	0
1	2.94%	1
TOTAL		34

Q52: As a member how do you prefer that the quarterly newsletter is delivered?

Answered: 34 Skipped: 122



Q52: As a member how do you prefer that the quarterly newsletter is delivered?

Answered: 34 Skipped: 122

ANSWER CHOICES	RESPONSES	
By e-mail	73.53%	25
By US postal mail	26.47%	9
TOTAL		34