

Children's Service Society

Annual Report FY 2010-2011

*Child Care Resource & Referral ~ Metro
Grandfamilies Relatives as Parents & Adoption Services
Utah Parents as Teachers*



**Children's
Service Society**

Safe Children · Caring Families
Strong Communities · Since 1884



***“In every conceivable manner, the family
is link to our past, bridge to our future.”***

~ Alex Haley



Executive Director's Report

What a great feeling to have such a successful year in such a tumultuous time in our country. We have all rolled up our sleeves this year to do more with less. I am so appreciative of the CSS team and board members that have worked so hard this year. We couldn't do any of the work we do without financial support and are so grateful to the individuals, philanthropic, governmental, and community partners who make our work possible.

Some highlights of this report include that 95 cents of every dollar CSS receives goes to support the programs. The Child Care Resource & Referral program provided 27,235 hours of training to child care providers in the community. The Utah Parents as Teachers program served 178 families with in-home visits (264 children). The Grandfamilies program provided 948 hours of advocacy for families and expanded services into Utah County in a partnership with United Way of Utah County.

CSS focused on increasing our visibility this year with billboards, television ads for each program, redesigning the website and adding daily Facebook and Twitter updates on our programs. We will be adding more components to our visibility plan next year.

Thank you for your support and participation in the very important work that we do.

Best regards,

A handwritten signature in black ink that reads "Chris Bray". The script is fluid and cursive.

Ms. Chris Bray, MA, CPM
Executive Director

2010-2011

Board of Directors



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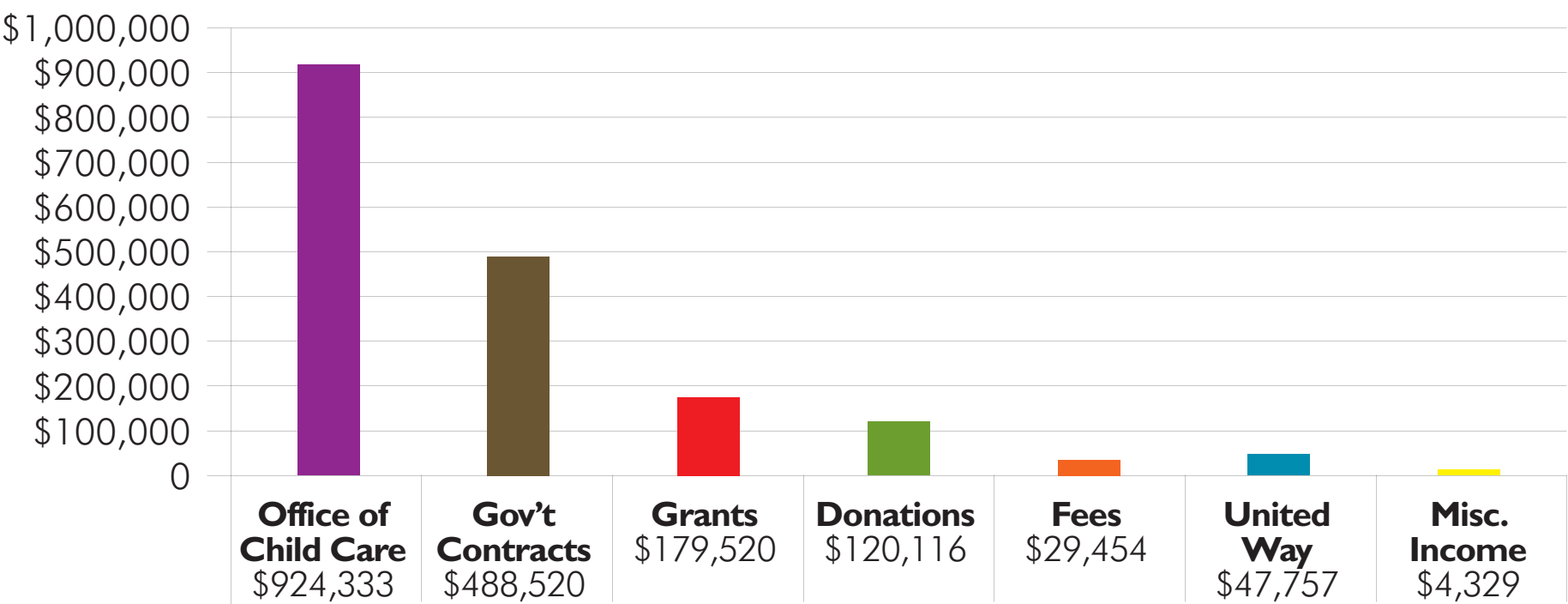
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Scott DeBo

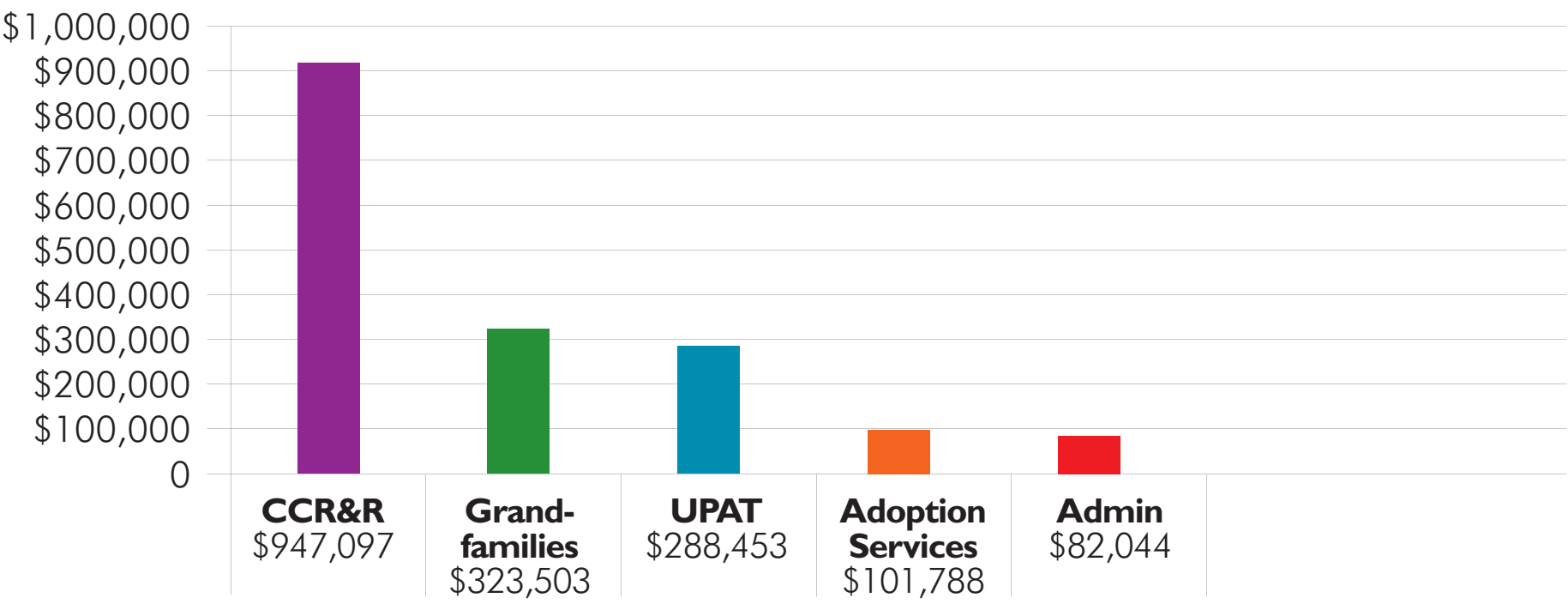
Morgan Stanley, Financial

Financial Activities

Source of Funds



Use of Funds



Grandfamilies *Relatives as Parents* & Adoption Services

This past year more people have accessed our Grandfamilies services than ever before: 65 adults and 65 children complete our Grandfamilies First Classes. Sadly, this increasing need for our services is beyond our current ability to serve in a timely manner. In this past year we've had to put 101 people on waiting lists for our services, which we will work hard to correct by obtaining additional funding. We are also doing an overwhelmingly increased number of guardianships for our families, which in turn provide safety and security for the children in these homes.

Our Friend 2 Friend activities have also seen an increase in numbers and quality. We served 160 adults and 195 children - a record amount of individuals. Last year's Christmas party alone was an amazing event with donations that exceeded \$5,000! We were able to provide this large event due to a partnership with the Christmas Box House, the hard work of volunteers from a local church, and a dedicated Eagle Scout. Our four big events -- Easter Egg Hunt, Summer BBQ, Halloween Party, and Christmas dinner -- each had well over 100 individuals attend. We were chosen to pilot a program that donates unused tickets to cultural and sporting events. Through this, many of our families have gone to professional musicals, concerts, and other events that they may not have been able to attend otherwise.

The Child Welfare League of America has invited Grandfamilies to be a part of the National Committee of Kinship Caregivers. They have also shown interest in publishing our curriculum internationally. We have also been recognized by Substance Abuse & Mental Health Services Administration as one of the most innovative and promising practices nationally! It's exciting to be recognized as a leader in this area and pledge to continue bringing services that enrich the lives of families. We continue to be awed by the goodness of caregivers and the courage of the children in their care. We dedicate ourselves to the continuance of excellence in service to these families.

Jacci Graham, LCSW
Grandfamilies Program Director



Salt Lake County Services	# of Services	Total Served
Grandfamilies First Informational & Support Groups	3 12-week courses	44 adults
Children's Pyscho Educational Group	3 12-week courses	41 children ages 4-17
Friend 2 Friend Support Group	23 events	129 children 139 adults
Advocacy & Outreach	818.75 hours	

Tooele County Services	# of Services	Total Served
Grandfamilies First Informational & Support Groups	2 12-week courses	17 adults
Children's Pyscho Educational Group	2 12-week courses	16 children ages 4-17
Friend 2 Friend Support Group	12 events	24 children 19 adults
Advocacy & Outreach	47.25 hours	

Other Counties Services: <i>Kinship families in other counties received services in SL or Tooele locations.</i>	# of Services	Total Served
Grandfamilies First Informational & Support Groups	2 to 3 12-week courses	4 adults
Children's Pyscho Educational Group	2 to 3 12-week courses	8 children ages 4-17
Friend 2 Friend Support Group	6 events	2 children 2 adults
Advocacy & Outreach	82.5 hours	

Therapeutic Counseling for Children
198.5 hours of therapy provided by Grandfamilies clinicians

Grandfamilies *Relatives as Parents* & Adoption Services

Although we have cut back on our formal adoption services, we still finalized one adoption and placed another infant with a waiting family in September. That adoption will finalize in February 2012. We are proud of the quality of services we provide to both adoptive and birth families.

We continue to provide homes study services for both domestic and international adoptions. We have the reputation of doing excellent work in this area and continue working hard to do quality professional studies. We have reunited several birth and adoptive families through our Connections Program. One individual was able to reconnect with his siblings who were separated in the mid 1930's!

We have again received the Infant Adoption Training Initiative grant through Lutheran Social Services to provide ethical training to professional regarding adoption issues for the state of Utah. We are proud to provide this training and honored that we are looked to as experts in ethical issues surrounding adoption.

Jacci Graham, LCSW
Adoption Services Program Director



Placements & Home Studies

- 1 adoption finalized and child placed with a family
- 15 adoption post placement visits conducted
- 5 International home studies conducted
- 3 adoption home study updates conducted

Connections

- 5 services provided

Infant Adoption Training Initiative

- 11 training sessions conducted

Child Care Resource & Referral ~ Metro

Child Care Resource & Referral ~ Metro strives to provide meaningful services to all families and children in Salt Lake and Tooele Counties.

Due to the economy, many parents of young children have found themselves in need of seeking new employment. The Kids In Care program has helped families by paying up to 300 hours of child care for eligible parents who engaged in formal job search activities such as: attending resume building classes, job fairs, internet job searches at public libraries or DWS employment centers, visiting prospective employers to inquire about job opportunities, attending interviews and job shadowing/unpaid internships.

At the same time, Child Care Resource and Referral ~Metro has been working with child care providers to improve the quality of child care offered in our service delivery area and has established two new programs focused solely on providing support to providers to improve their services. The Quality Improvement Program is a joint effort between the provider and the consultant to look closely the areas of improvement to create an individualized plan for the provider. The CDA Support Program helps provider plan their way to obtain their Child Development Associate Diploma.

This has been a great year for CCR&R ~ Metro with new programs and new plans to fulfill our mission. We celebrated this year in June by inviting all child care providers to our annual Child Care Provider Appreciation Day that was attended by over 1300 providers and children. A great time to remember we are all of us in this together, in providing meaningful experiences and safe environments for the children in Utah.

Encarni Gallardo
CCR&R ~ Metro Program Director



Referral Line

The Referral Line offers free online child care referrals to families in Salt Lake & Tooele Counties in Utah.

- 1,746 child care provider searches conducted by phone and in person
- 2,202 provider searches conducted online
- 1,237 parent packets mailed
- 1,077 online provider updates
- 56 technical assistance calls to providers/families
- 56 new providers recruited
- 2,211 Summer Activity Guides distributed

Recruitment & Retention

Recruitment & Retention Consultants provide training for those entering the field as family child care providers. They offer resources, grants, and ongoing support.

- 80 hours of training provided for Basic Child Care class (formerly called TARGET)
- 93 participants of Basic Child Care
- 35 hours of training for Exploring Creative Curriculum
- 177 participants for Exploring Creative Curriculum
- 266 participants in New Provider Orientation
- 276 visits made to the Lending Library
- 560 materials checked out of the Lending Library for use in child care settings
- 85% Part 1 Start Up Grant money was awarded
- 30% Part 2 Start Up Grant money was awarded
- 1,327 people attended Provider Appreciation Day

Training

The Training Department offers approximately 35 classes per quarter to all who are interested in early childhood issues and education.

- 4,963 quarterly newsletters and training calendar mailed to providers and the community
- 27,235 hours of training provided (accessed by child care providers)
- 140 training classes offered



Child Development Associate (CDA) Program

The CDA Program provides training, assessment and credentialing of caregivers who demonstrate their ability to nurture children's physical, social, emotional, and intellectual growth in a child development framework.

- 111 CDA Consultation Program Applications submitted/received
- 43 competency standards book distributed
- 26 CDA packets distributed
- 1,110 Training Hours Assessments completed
- 22 informal classroom observations
- 16 formal CDA observations
- 9 CDA applications submitted to Council
- 5 CDA credentials received

Kids in Care Emergency Funds

The Kids in Care program reimburses regulated child care providers for caring for children while parents engage in formal job search activities.

- \$17,143.42 used to help families
- 45 families helped
- 70 children helped
- 3,645.77 hours of regulated child care

Quality Improvement Program

The Quality Improvement Program offers support to child care providers on a variety of topics such as tools for learning, developmental stages, & curriculum ideas.

- 45 providers participated in STAR Night (Support, Technical Assistance, Resources)
- 12 hours of technical assistance offered to child care providers
- 38 TEAM Grants (Training Endorsement Application Materials) distributed
- \$17,100 materials distributed to providers through TEAM Grants
- 226 phone calls
- 225.17 hours of one-on-one provider training

Utah Parents as Teachers

UPAT has had a year of growth and diversification. We grew in the number of parent educators from 9 to 13 and added two new programs, the Evidence Based Home Visiting and the Maternal Infant Early Childhood Home Visiting program that focused on first time teen parents in Salt Lake County. The goals of the teen program are: Improve maternal and infant health, prevent child abuse and neglect, family self-sufficiency, prevent domestic violence, provide community resource referrals, and improved school readiness.

Welcome Baby is community based home visiting program which originated in Utah County over 10 years ago with a partnership between the Utah County Health and United Way. It is based on the community asset model and uses unpaid community volunteers to provide the home visits. The volunteers are primarily experienced mothers who love babies who give health, safety and developmental information as well as kindergarten readiness tips to young mothers. The strength based model empowers parents to become involved and attached to their infants and young children which in turn helps insure that children have a good start on success.

Our combined PAT programs served over 200 families in Vernal, Logan, Salt Lake and Utah Counties with a total of 1046 visits. 59% of the families we served were English Language Learners and 34% of the families had low educational attainment and over 80% of the families were low income. UPAT hosted 3 state wide trainings that trained or retrained 83 educators.

Recently a seventeen year old teen mother with a newborn was asked what she liked about Parents as Teachers she said, *"The best thing about Parents as Teachers is that Cathy (her home visitor) will be with me to help me until my baby is five."*

Meg Buonforte
UPAT Program Director



Program Reach

- 264 children
- 178 families

Group Meetings

- 49 families
- 28% of families attended at least one of the group meetings

Personal Visits

- 122 families received 1-5 visits
- 38 families received 6-9 visits
- 10 families received 10-12 visits
- 5 families received 13-19 visits
- 3 families received 20 or more visits

Screenings & Referrals

- 221 children received health and developmental screenings
- 5 children (2% of those screened) were identified with possible health/developmental problems and were referred for follow-up services
- 40% of children referred received follow-up services

Resource Network

- 168 families (94%) were linked to at least one community resource during the program year
- 22 families were linked to the Children's Health Insurance Program (CHIP)
- 1 family was referred to the appropriate social service agency due to suspected child abuse or neglect issues

Contributions

Thank you for your generous contributions of time and resources that continually help Children’s Service Society. Contributions are an investment in the future of children.

Businesses/Corporations

Allstate Giving Campaign
Ally Bank
America First Credit Union
American Express Community Development
Barnes Aerospace - Ogden
Battelle
CIT Bank
Franklin Templeton Investments
Snell & Wilmer
Varian Medical Systems
Zions Bank

Foundations

Ashton Family
Ruth Eleanor & John Ernest Bamberger
Frances W. Burton
Castle Foundation
Church of Jesus Christ of Latter-day Saints
Daniels Fund
Lawrence T. Dee & Janet T. Dee
George & Delores Dore Eccles
Marriner S. Eccles
Henry W. & Leslie M. Eskuche
Gibbons
In-N-Out Burger
Kennecott Utah Copper
John & Dora Lang
Masonic Foundation of Utah
Herbert I. & Elisa B. Michael
Rosemary & David Olsen
Sterling & Shelli Gardner
Utah Families

Government

Salt Lake City Community Development
U.S. Department of Health & Human Services
Infant Adoption Awareness Training
Salt Lake Behavioral Health Services
Utah Department of Workforce Services
U.S. Department of Education
Utah Department of Health & Human Services
Division of Child and Families Services

Organizations

Ladies of Elks No. 1673
Ladies of Saint Thomas More Catholic Church
Salt Lake Headstart
United Way of Central & Southern Utah
United Way of Northern Utah
United Way of Salt Lake
United Way of Southeastern Pennsylvania

Individuals

Ackerlind, Myrna
Adams, Daphne
Aguilera, Sonia
Anonymous
Anton, Mary Jo
Ashworth, Dane & Michelle
Aure, Harold & Desta
Bagley, Robert & Kathryn
Barker, Bob & Marjorie
Barker, Lyn
Barlow, Marcy
Barnett, Ron & Laura
Bateman, Merrill & Marilyn
Bean, Lee
Beck, Brian J.
Beck, Jay & Beth
Beckstrand, Carol
Bingham High School Student Body
Blanco, Mario & Jerry
Boman, Joye
Bourne, Gordon & Betty
Bray, Mark & Chris
Bruce, Imogene P.
Bulcher, Renee
Buonforte, Meg
Butterfield, Marianne
Byers, Julie
Caine, George
Canada, Michael & Sheila
Christianson, Rebecca
Clark, Bonnie
Connors, Ray & Linda



Individuals cont.

Craft, Sandy
Critton, William & Marcia
Curran, Michael & Catherine
Davies, Jerry & Linda
Dobler, Donald & Elaine
Eggers, Jeffrey & Gay
Elder, Ted & Christy
Elizondo, Jack
Erick, G. Richard
Evans, John & Nanette
Fay, Richard & Carol
Fehr, Will & Cynthia Moore
Fenton, Robert & Geraldine
Firmage, John & Joan
Fishburn, Kelly & Jennifer
Gallardo, Encarni
Gailey, Michael
Garber, Richard & Linda
Gardioli, Pamela S.
Gay, Robert E.
Gesteland, Raymon & Harriett
Gibbons, Bill & Barbara
Givan, JoAnn
Gonzalez, JoAnn & Rederico
Graham, Jacci
Grandinetti, Trina
Gras, Doris
Grauer, David & Carolyn
Green, Steven & Claudya
Griss, Martin & P'nina
Grizzle, Maurine C.

Contributions



Individuals cont.

Halls, Michele
Hansen, Sarah
Harmon, David
Hatch, Jeffrey
Hemingway, Denna
Hendricks, Myra
Hernandez, Anna-Lee
Hinckley, Mike & Angie
Honey, Susan
Howell, George & Yvonne
Hoye, Carolyn
Hymas, Judy
Jackson, Nora
Jacobs, Rusty
Jeffers, Jessica
Jensen, Don & Cindee
Johnson, Parley & Bonnie
Johnson, William
Jones, Carla
Karras, Dorothy & Frank
Keller, Wendy
N Landgraf, Joey & Carol
Larkin, James G.
Larsen, Clarann C.
Larsen, Linda

Individuals cont.

Lazinski, Amanda
LiConti, Richard & Sherry
Livingston, Nancy
Livingstone, Donald & Marsha
Lowe, Kathleen & Barbara
Macnaughtan, June B.
Madrid, Lilian
Malone Family
Marcroft, Bill & Joyce
McCleery, Neal & Jacqueline
McCrady, Andrew & Susan
McDaniel, Marci
McNeill, Newton & Amy
Migliorelli, Mary
Miller, Helen P.
Minor, Kevin
Mr. & Mrs. R. Glenn Taylor
Mueller, Joseph & Dayna
Myers, Elizabeth M.
Newton, Jack & Sylvia
Niksich, Pete & Annette
Olson, Amber M.
Pettitt, Dave
Polster, Phyllis
Prince, Gerald & Marilyn

Individuals cont.

Rader, Isabelle
Redd, Emily
Redd, Erma
Ressler, Jan & Boyd
Richards, Tammy
Rojas, Barbara B.
Rollie, Travis K.
Ross, Jessics & Mlchael
Sadler, Lon & Pat
Sandage, Anji
Sanders, John & Pamela
Sorensen, Rosario
Sorensen, Teresa
Sparks, Bob & Arita
Steglich, Kent
Steglich, Russell
Stensaas, Suzanne
Stewart, Allie Sue
Stuart, Paul & Nedra
Thimmes, Madeline S.
Tidwell, Elden
Trewet, Howard & Dixie
Trong, Vin
Venable, Jessi
Vernieuw, Denice
Wallace, Margaret Ann
Walton, Analee
Watson, Jen & Judd
Wayment, Kim & Ilene
Weatherbee, Nona
Weathered, Maryann Veronica
Wheeler, Barbara
Williams, Jenny
Wood, Bob & Daphne
Worthington, Janet & Glen

In Kind

14th LDS Church Ward
Adilfa Ford
Advanced Auto Salon
Alphagraphics
America First Credit Union
AnnLan Tran
Bloomingsales

Contributions

In Kind cont.

Boondocks Fun Center
Brad Sheppard
Carters - Murray
Carters - Salt Lake City
Carters - Sandy
Carters - West Jordan
Cherry Hill
Christmas Box House
Christie's Cutaway Hair Company
Crazy 8 - Layton
Crazy 8 - Orem
Crazy 8 - Sandy
Deseret Dairy
Discovery Gateway Children's Museum
Disneyland California
Embassy Suites Hotel
Energy Solutions
John & Nanette Evans
Every Blooming Thing
Four & Twenty Sailors
Harriet & Ray Gesteland
Gold 'n Diamonds
Gymboree - Layton
Gymboree - Murray
Gymboree - Ogden
Gymboree - Orem
Gymboree - Provo
Gymboree - Salt Lake City
Target Salt Lake City
Taylor-Walker & Associates, Inc.
The Living Planet Aquarium
The Ranches Golf Club
This Is The Place Heritage Park
Tickets for Kids
Utah Arts Festival
Utah Grizzlies Hockey Team
Utah State Blind & Disabled Library
Utah Jazz
Vangvard Golf Management
Veritus Funding
WalMart Supercenter
West Valley Union Firefighters
Wheeler Farm
Workman Nydegger Law Firm
Glen & Janet Worthington

In Kind cont.

Target Salt Lake City
Taylor-Walker & Associates, Inc.
The Living Planet Aquarium
The Ranches Golf Club
This Is The Place Heritage Park
Tickets for Kids
Utah Arts Festival
Utah Grizzlies Hockey Team
Utah State Blind & Disabled Library
Utah Jazz
Vangvard Golf Management
Veritus Funding
WalMart Supercenter
West Valley Union Firefighters
Wheeler Farm
Workman Nydegger Law Firm
Glen & Janet Worthington
Zions Bank

In Memoriam

Will Fehr: Marianne Butterfield
Michael & Catherine Curran
Teresa Sorensen

Ernesto Rojas: Barbara Rojas

John (Jack) P. Redd: Erma Redd

David E. Hughes: Kathleen & Barbara Lowe

Michael Johnson: Parley & Bonnie Johnson

Wallace Hoffman: Shirley Hoffman

Arlene Gay: Robert Gay

Diane Steglich: Russell Steglich



Contributions



In Honor Of

Ray & Harriett Gesteland : Richard & Carol Fay

Emily Barlow Redd: Marcy Barlow

Our Son: Richard & Sherry LiConti

Chris Bray: Mary Migliorelli

Flanders Family: Kevin Minor

Tia & Dan Siddoway: Lon & Pat Sadler

Barbara Hoffman: Shirley Hoffman

Jean Earl Keddingtonham: Jay & Beth Beck

Mary Ellen Leathan: Jay & Beth Beck

Doris Tingey: Jay & Beth Beck

Host Sites - Donated facilities for

CCR&R ~ Metro child care provider training:

Kids Care Company

Kids Kampus

St. John's Preschool

St. Paul's Preschool

Tender Touch

Kinder Care

Child Care Professional Development Institute

Children's Academy

Christ Lutheran Church & School

Neighborhood House

Precious People Child Care

IHC Child Development Center

The Kids Park of Stansbury

Guardian Angel Child Care

Kearns Recreation Center

Lit'l Scholars

Salt Lake Community College Redwood Campus

Affiliated With:

Child Welfare League of America

Drug Endangered Children's Committee

Impact on Children Experiencing Domestic
Violence Group

Initiative for Utah Children in Out-of-Home
Care Committee

Infant Adoption Training Initiative North American
Council on Adoptable Children

National Association of Child Care
Resource & Referral Agencies

National Association for Family Child Care

National Association for the Education of
Young Children

National Parents as Teachers

Partners in Foster Care

Prevention Specialist Network

Professional Family Child Care Association

South Salt Lake Coalition for Drug Free Youth

State-wide Advocates for Victims Organization

United Way of Salt Lake

Utah Association of Child Care Resource
& Referral Agencies

Utah Adoption Council

Utah Association for the Education of Young Children

Utah Health Department Office of Home Visiting

Utah Office of Child Care

Utah PTA Family Life Commission